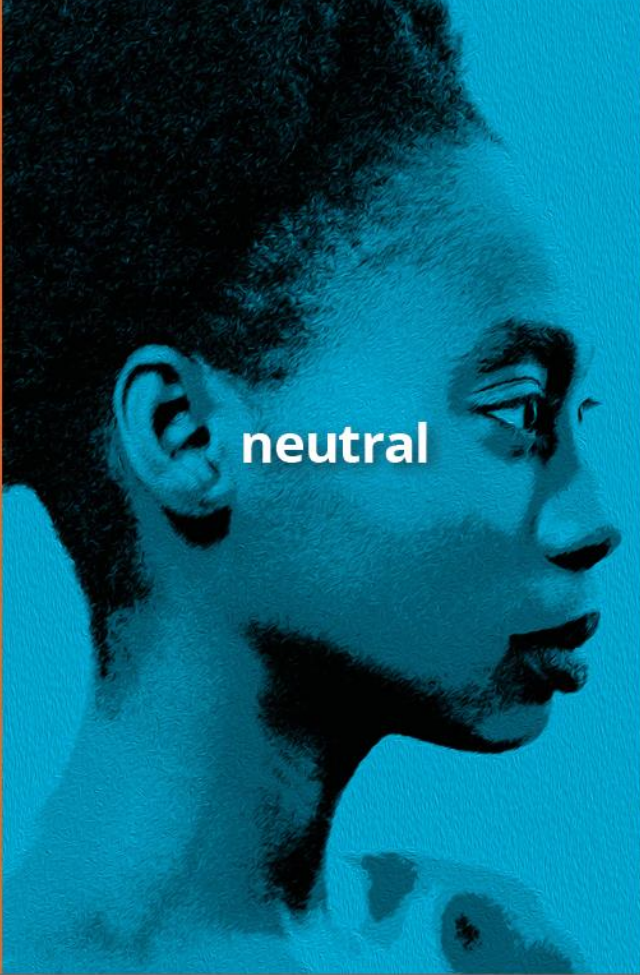
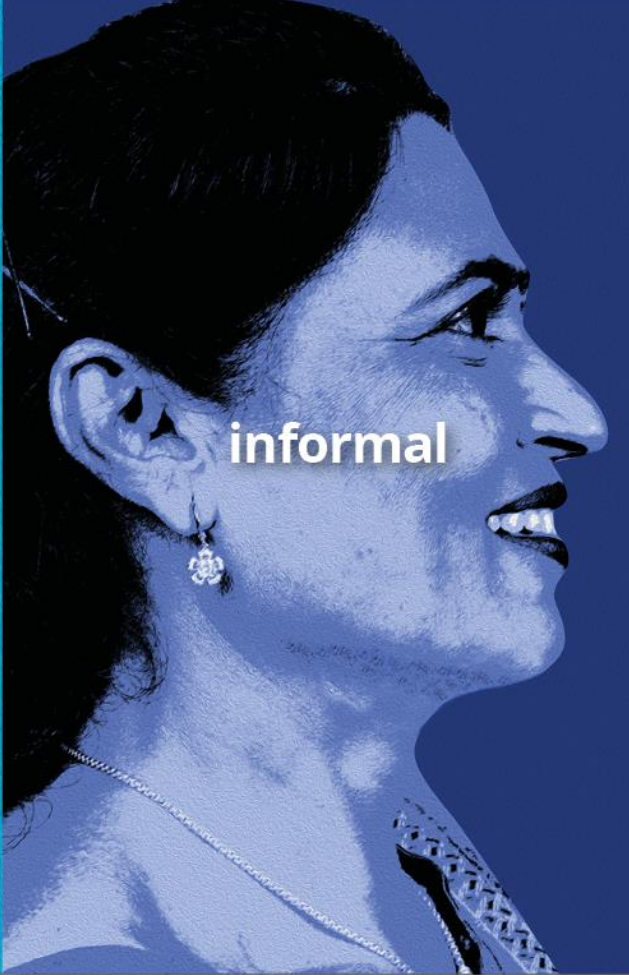


confidential



neutral



informal



independent



World Food Programme

SAVING LIVES
CHANGING LIVES

Office of the Ombudsman and Mediation Services

Briefing to the Executive Board

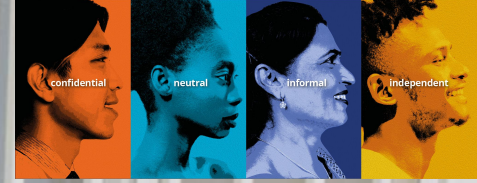
2022 June

A DEMANDING TIME FOR WFP

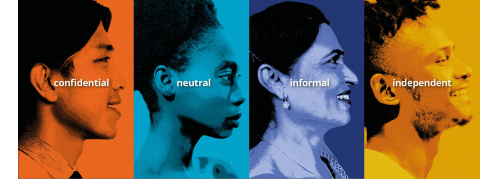
Ukraine crisis

Global food crisis

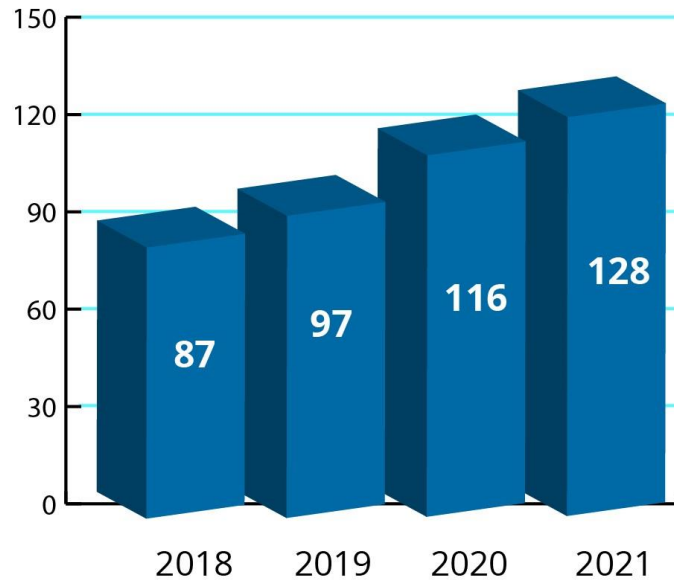
**Constant increase
in emergencies**



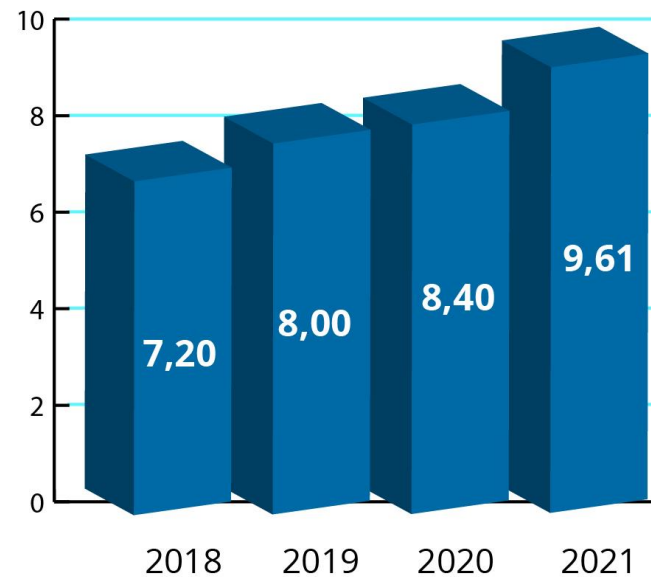
A DEMANDING TIME FOR WFP



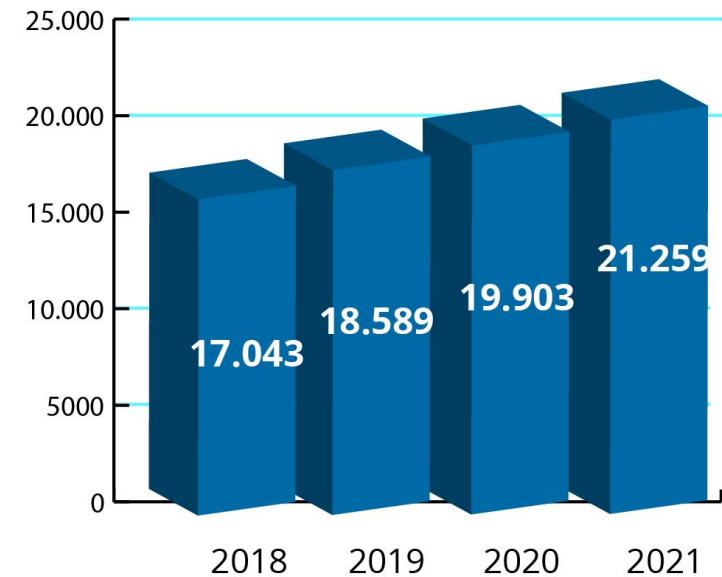
Beneficiaries (in million, reached through direct food assistance) 2018 - 2021



Funding (in billion USD) 2018 - 2021



No of WFP Employees 2018 - 2021

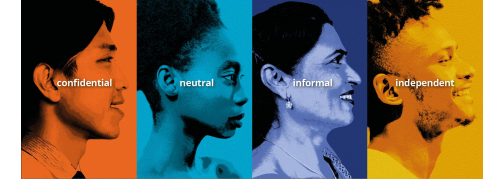


- What is lying ahead for WFP?
- How does OBD contribute to a resilient workforce and a thriving workplace culture?



How can OBD support the organization to meet its goals in times of so many demands, so many beneficiaries, and such stretched resources?

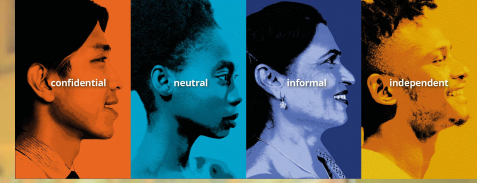
- Purpose of OBD is contribute to employees
 - achieving more: more time/focus for beneficiaries; more innovation and support directed to beneficiaries
 - not getting drawn into time and energy consuming conflicts that negatively affect morale, work climate and creativity
- ➔ • Support creating a thriving work environment where employees can give their best



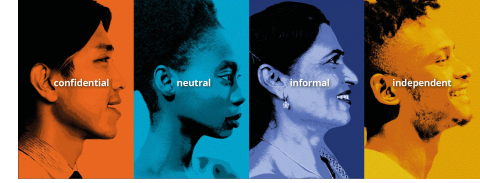
capacitybuilding mediation
confidential workplace training neutral
respect facilitation rwa coaching
conflict informal shuttlediplomacy
independent
helping systemic Confidential
stakeholders leadership teamclimate
recommendations safeplace issues
concerns informal

Serving the organization with informal conflict resolution

TO CREATE A CULTURE OF EARLY RESOLUTION OF CONFLICT AND RESPECT IN THE WORKPLACE



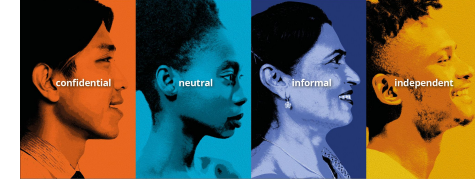
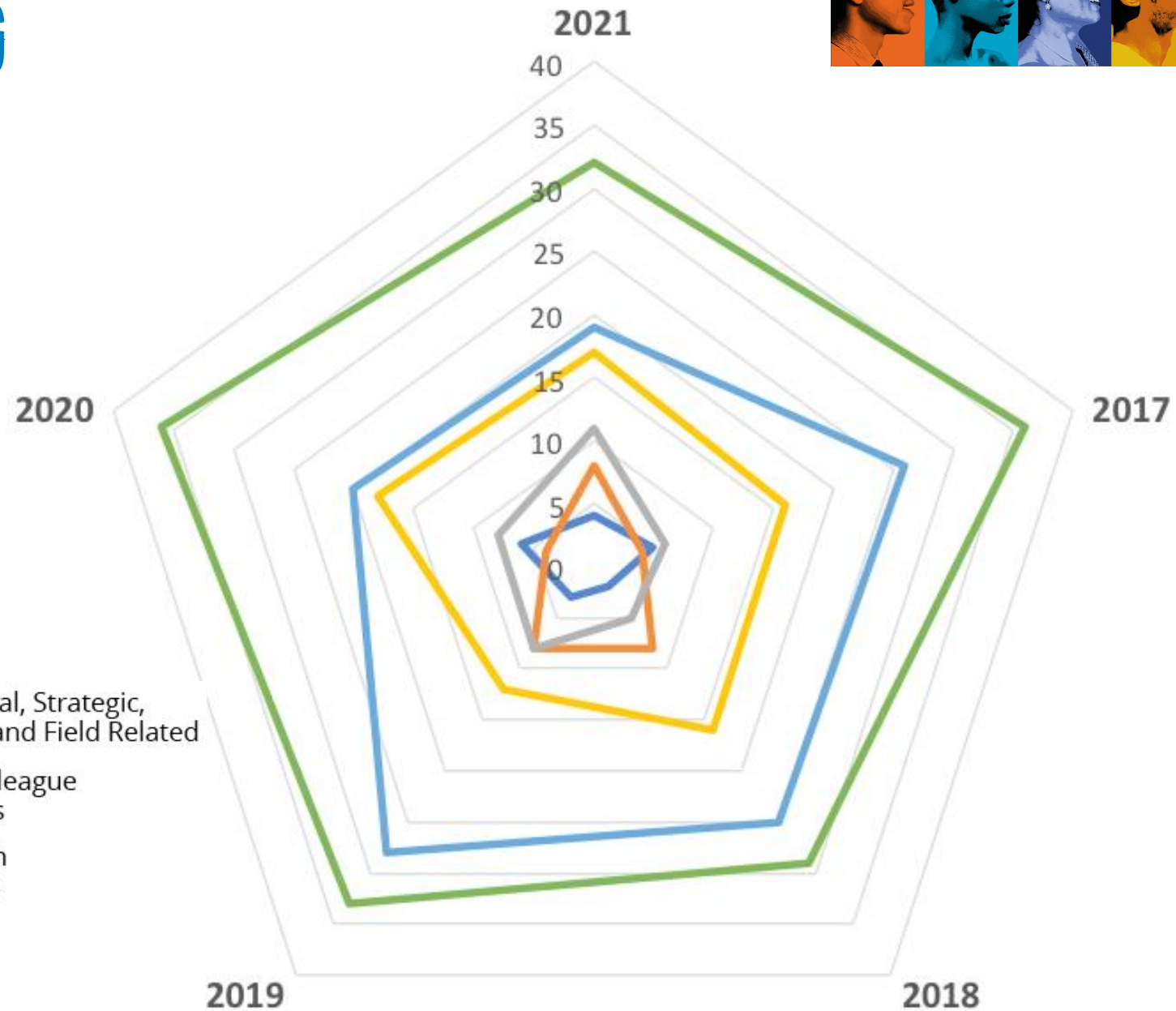
HOW OBD CONTRIBUTES

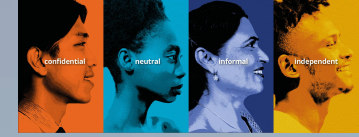


- Early warning – canary in the mine
- Prevention
- Agent of change
- Analysing the interplay between leadership, employees, policies, and systems in place, and local circumstances
- Firsthand information beyond statistics
- Insights into organizational climate, Pulse, variations by location

OBD AND REPORTING ON CASES

- Main issue categories, 2017 – 2021 (% of all issues reported)
- Evaluative relationships as example for consistency of topics

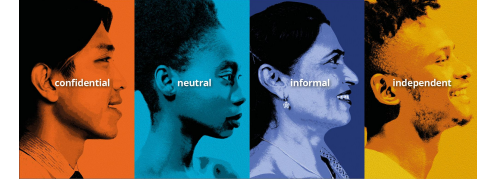




**OBD CHANGES
WORKPLACE LIVES**

**SO EMPLOYEES CAN
FOCUS ON SAVING AND
CHANGING LIVES**





Confidential,
Informal,
Neutral,
Independent

THANK YOU FOR YOUR SUPPORT

...to the organization

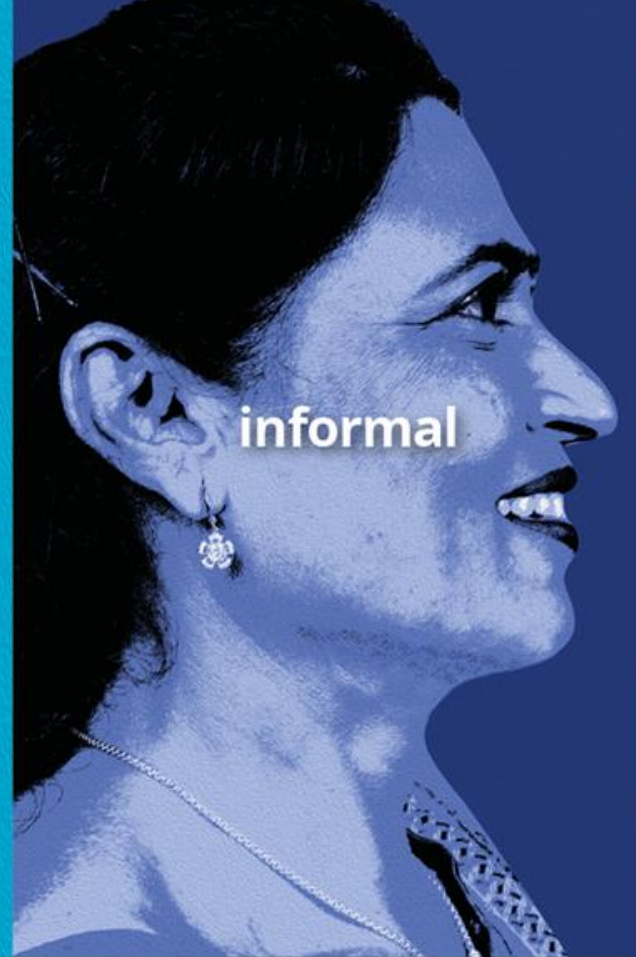
**...and to the Office of the
Ombudsman and
Mediation Services**



confidential



neutral



informal



independent

Thank You! Ombudsman@wfp.org



***Contacting the Ombudsman is always a safe first step –
Everybody is welcome with any work-related issue***