

#### **Annual Performance Report 2021** Executive Board – Informal Consultation

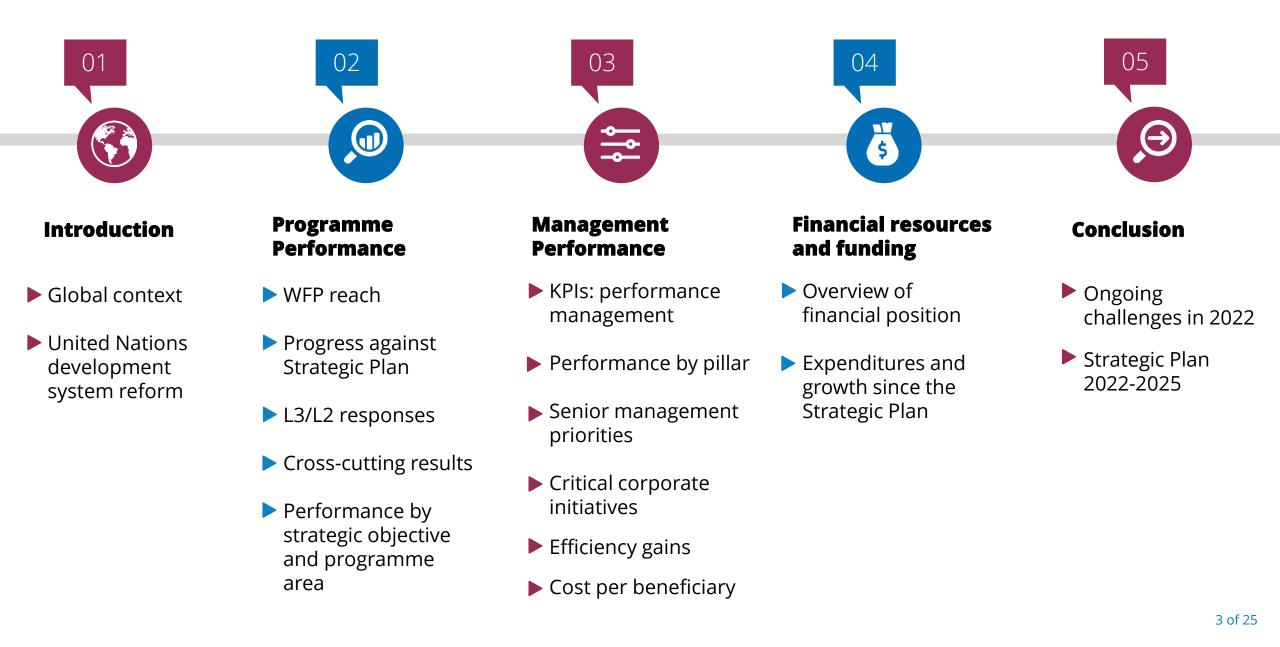
SAVING LIVES CHANGING LIVES

23 May 2022

## **1. INTRODUCTION**

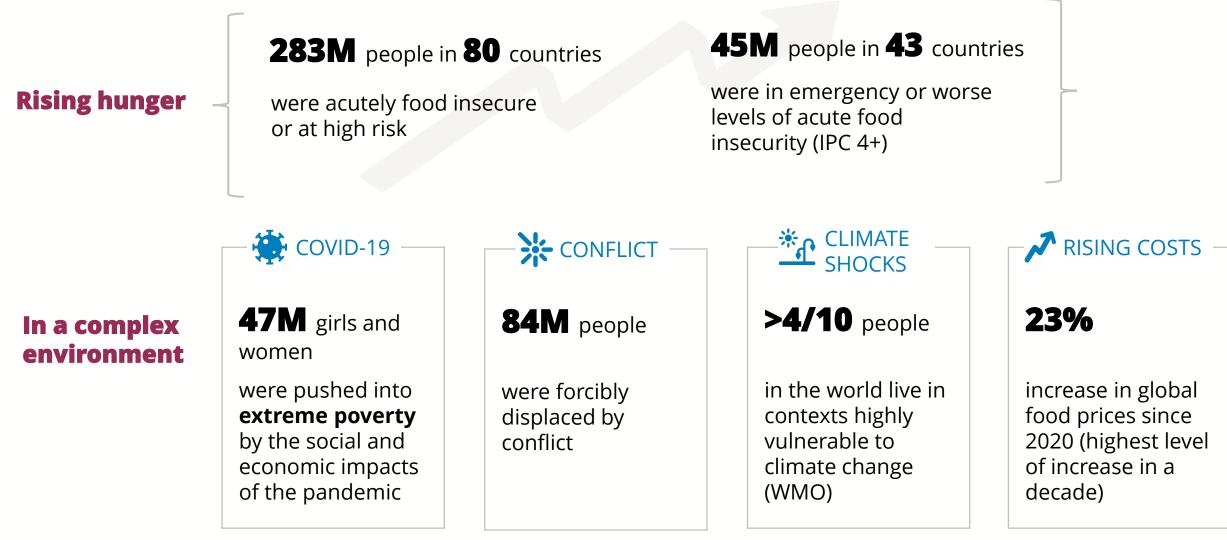


#### **Structure of the Report**



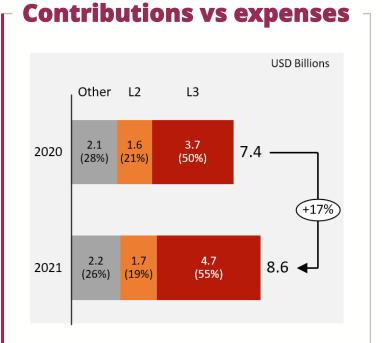
## The state of the world in 2021

WFP continued to operate in a context of increasing needs and a more challenging environment

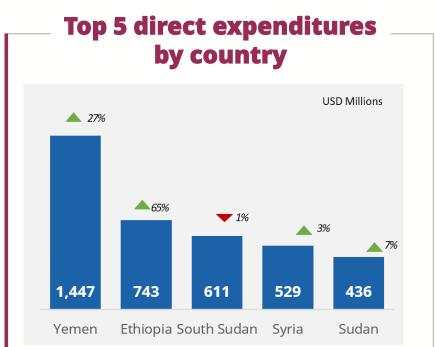


## **Finance and Funding - Expenditures**

Expenditures were concentrated in L2 and L3 emergencies to respond to the most critical humanitarian needs



8 of the 10 countries with the highest expenditures were L3 or L2

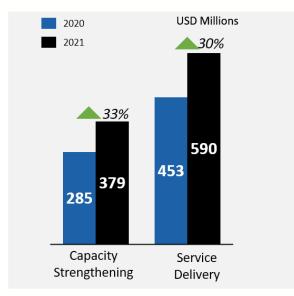


Total direct expenditures\* were USD 8.6 billion, an increase of 17% from 2020

Expenditures in Afghanistan increased by 126%, and Yemen remained WFP's largest operation for the fifth consecutive year

\* excluding indirect support costs

#### Capacity strengthening vs service delivery



Capacity strengthening increased primarily in Sudan and Zimbabwe

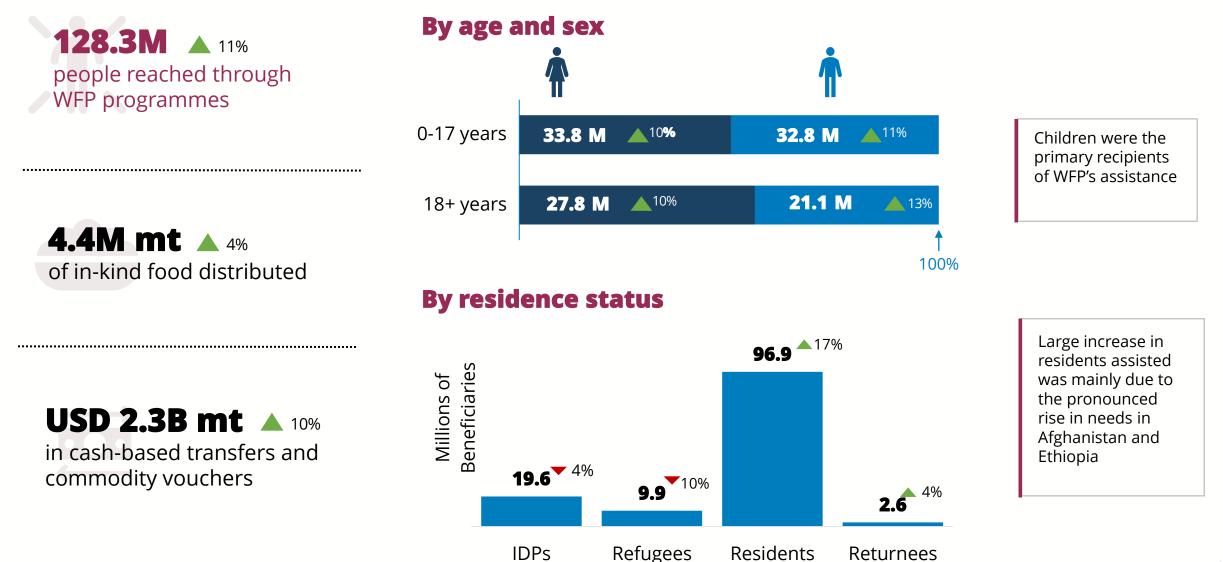
Increased service delivery driven by wheat procurement on behalf of Ethiopian government

## **2. PROGRAMME PERFORMANCE**



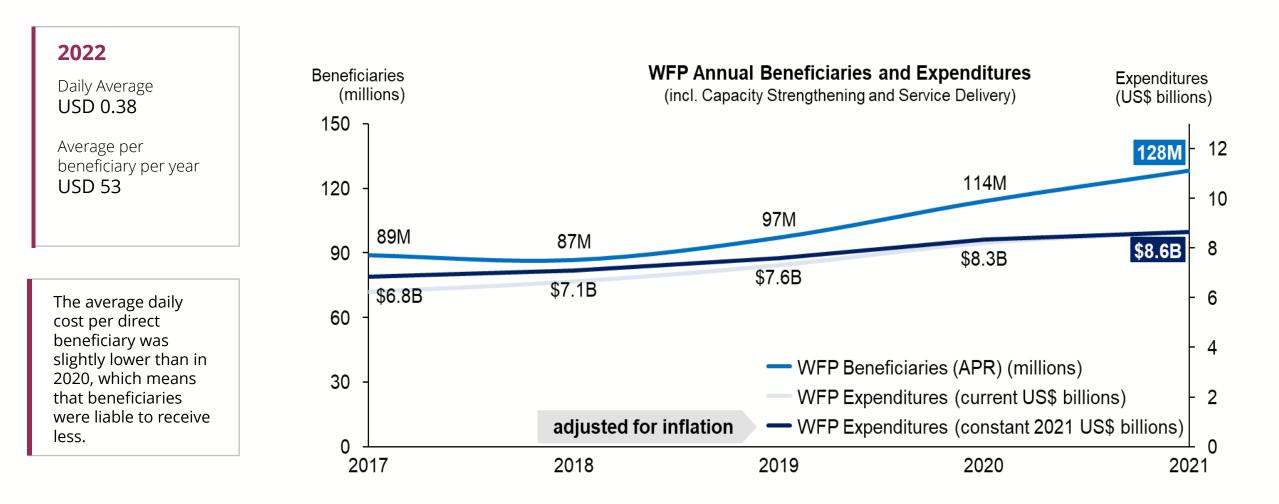
#### WFP reach in 2021

Annual growth in food distributions and cash transfers did not keep pace with growing needs and another record year in beneficiaries assisted



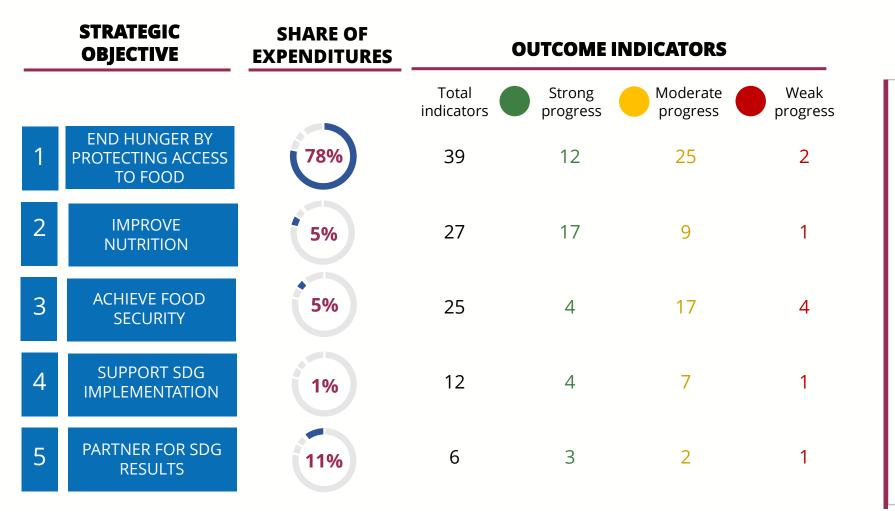
#### **Cost per beneficiary**

With the added challenges of food and fuel price inflation affecting limited resources, WFP had to prioritize assistance by reducing the size of rations or the duration of assistance in many operations



#### **Achievements against outcomes**

Strong progress was made in improving nutrition but rising costs, conflict and climate shocks continued to adversely impact food security



#### Most-commonly applied indicators reveal important challenges

Results for **SO 1, 4 and 5** remained mostly unvaried compared with 2020 with the most frequently used food security related indicators showing moderate progress.

**SO 2** saw an improvement in the results of the most widely used nutrition –related indicators. The consumption of nutritious foods by targeted beneficiaries improved when they were reached by WFP programmes

**SO 3** overall performance slightly deteriorated year over year. The effect of the pandemic and of the 4 Cs led a large proportion of assisted households to adopt long-term negative coping strategies.

#### Key results by programme area

Unstable contexts and rising needs required increased unconditional assistance. While school closures during the pandemic ended the decade of growth for school feeding, WFP continued to adapt its delivery mechanisms for prompt and adequate nutrition assistance.

**91M** 10% beneficiaries reached through **unconditional** resource transfers

Increase in beneficiaries reflected the surge of newly food insecure people due to COVID-19, climate change, conflict, and food and fuel cost increases

**17.2M v** 1% beneficiaries reached through **school-based** programmes

Challenges related to the pandemic, security, funding and access persisted. WFP helped launch the global School Meals Coalition.

**23.5M** A 36% beneficiaries reached through **nutrition** programmes

WFP increased provision of adequate levels of key micronutrients to beneficiaries, distributing over 1.47 million mt of fortified foods



## Key results by programme area

More people benefitted from resilience programmes and efforts to tackle hunger at its source to complement and, over time, are expected to reduce the need for humanitarian response

#### 8.7M

reached through **asset creation and livelihood** activities **190K ha** of land were rehabilitated **3.0K ha** of forest were planted

**3.0K km** of roads and trails were repaired or built

#### **405K**

reached through smallholders and agricultural market assistance **6,000** smallholder farmers aggregation systems supported, such as farmers organizations and satellite collection centres in 32 countries

#### **2M**

reached through **climate risk insurance** or anticipatory actions **12.2M** people benefitted from climate risk management solutions including climate risk insurance, early warning, risk information and sustainable energy services



#### **Cross cutting results**

Progress was recorded in all cross-cutting areas but challenges remain in informing beneficiaries on WFP's assistance, integrating gender into all CSP activities, and on implementing environmental management systems

#### PROTECTION AND ACCOUNTABILITY TO AFFECTED POPULATIONS

- 96% of relevant country offices reported on the functionality of CFMs, up from 83% in 2020
- **63%** met the targets of having a functional CFM nearly reaching the 65% target and up from 53% in 2020
- Only 54% relevant country offices improved in adequately informing beneficiaries about WFP's assistance, reflecting challenges in informing on programme duration



## GENDER

٠

- **85%** of CSP activities systematically integrated gender or gender and age considerations, but more needs to be done to integrate gender in institutional capacity strengthening activities
- Iraq, Mauritania, the State of Palestine and Tajikistan completed WFP's transformation programme
- WFP updated the **gender policy**, which was approved by the EB



#### ENVIRONMENTAL AND SOCIAL STANDARDS

- 26 country offices reported screening CSP activities for environmental and social risks, up from 13 in 2020
- 28 country offices were trained on the ESS framework
- Environmental management systems implemented in **15** countries where WFP was physically present, falling short of the target at 30



# Support to the humanitarian community

In addition to its programmatic work, WFP continued to provide key services for the wider community

Through the **UNHAS**, the **UNHRD** network, 3 WFP-led or coled **clusters** (logistics, food security, and emergency telecommunications) and through **on-demand** service provision



Humanitarian, development and diplomatic passengers were transported by UNHAS



m3 of relief items dispatched by UNHRD through 6 hubs



Partners supported through all WFP supply chain services

## **Advancing UNDS Reform**

Has remained a key priority for WFP to strengthen our programmatic offer

- 84 country offices developed a business operations strategy (BOS) outlining their contributions to achieving cost-efficiencies as a system
- Central elements of the QCPR were mainstreamed in the new CRF 2022-2025
- Contributions to the MAF, IASC, and Grand Bargain





## **3. MANAGEMENT PERFORMANCE**



### **Key Performance Indicators**

WFP showed strong results in emergency preparedness and response but limited resources and greater needs are impacting WFP's ability to meet outcomes and outputs targets.

KPI 1: CSP Achievement		KPI 2: Emergency Preparedness and Response		
<b>58%</b> Outcomes Achieved / On-Track	<b>63%</b> Outputs Achieved / On-Track	<b>100%</b> Training areas met target number of trainings in emergency response	<b>95%</b> Learning objectives were met across emergency response trainings	<b>97%</b> Corporate Alert System countries benefitted from advance financing
Moderate performance in outcomes and outputs reflect the trade- offs country offices make by reaching more people with less assistance, which in turn is reflected in the results performance.		Strong performance confirmed WFP preparedness to respond to crises		

## Functional areas that showed strong progress against targets

- Resource mobilization
- Security
- Budget and programming
- Finance
- Administration

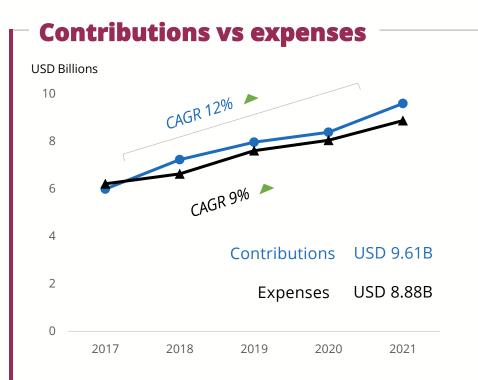
## Functional areas that showed moderate progress against targets

- Management
- Programme
- Supply chain
- Human resources
- Information Technology

- Under resource mobilization, WFP showed proper resource allocation against available contributions
- Under budget and programming, country offices showed appropriate level of expenditures compared to the budget and funds available
- Under programme, the % of evaluation recommendations implemented fell below target
- Under management, the number of outstanding audit recommendations and the % of overdue internal audit recommendations were below targets

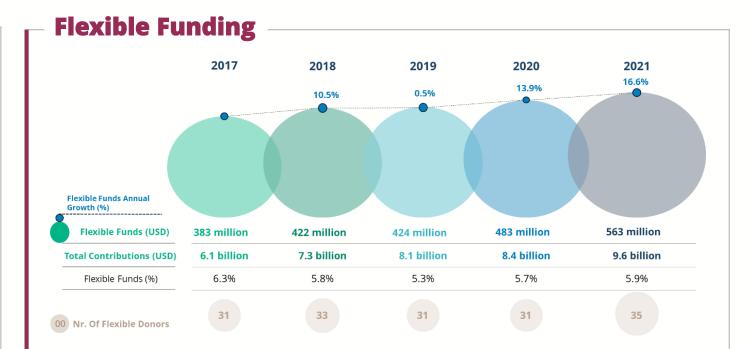
#### **Finance and Funding - Contributions**

Reflecting strong resource mobilization efforts, increased contributions were received from more funding sources



Record contributions of USD 9.6 billion (12% average annual growth since 2017)

WFP's top ten donors accounted for 79% of total contributions



Flexible funds represented 5.9%, or USD 563 million, of total 2021 contributions compared to 6.3%, or USD 383 million, of total in 2017

Number of flexible donors have grown slightly to 35 in 2021 from 31 in 2017

#### **Management Performance Pillars**

Management performance supports programme performance

PILLAR A STRATEGY AND DIRECTION	PILLAR B BUSINESS SERVICES TO OPERATIONS	PILLAR C POLICY, GUIDANCE AND QUALITY ASSURANCE	PILLAR D ADVOCACY, PARTNERSHIPS, FUNDRAISING AND UN COORDINATION	PILLAR E GOVERNANCE AND INDEPENDENT OVERSIGHT
<ul> <li>New Strategic</li></ul>	<ul> <li>More than 200 staff members were deployed to 41 countries as part of WFP's rapid response capacity</li> <li>WFP designed and constructed critical logistical and project infrastructure in 45 countries</li> </ul>	<ul> <li>Approval of the revised</li></ul>	<ul> <li>WFP contributed to system-wide</li></ul>	<ul> <li>WFP closed a record</li></ul>
Plan defines		Anti-Fraud and Anti-	initiatives and global	number of external
the organization's		Corruption policy. <li>WFP's assurance</li>	policy dialogues on	oversight
priorities and outcomes		exercise was further	climate change,	recommendations,
for the next four years <li>Following a successful</li>		streamlined, resulting	United Nations Food	achieving a closure
pilot in 2020 with the		in 99% of the surveys	Systems Summit, and	rate of 95% for new
finance division-		being completed by the	COVID-19 response <li>Strong progress was</li>	reports issued by the
a strategic workforce		deadline. <li>Six fraud risk</li>	made in fostering	JIU, and 55% for
plan, five functional		assessments were	global technical	external audits. <li>Thirteen centrally</li>
plans, and 2 country		undertaken, covering 1	partnerships with the	managed
pilots were developed		HQ function and 5	private sector and	evaluations were
in 2021.		country offices	mobilizing funding.	completed in 2021

## WFP technology and programme delivery

Technology continued to play a key role in ensuring that WFP was able to operate faster and more effectively.



**Real-time food security monitoring** tools were implemented in 36 countries on food security indicators, gender and nutrition, with results visualized daily.

**SCOPE** rolled-out in 55 countries covering 23.8 million beneficiaries and enhanced with additional features to better meet field requirements.

WFP is blending the expertise between technology services in emergency preparedness and response **to operationalize the use of UAS in field** to conduct large scale assessments in different areas, such as disaster damages, crop monitoring, search and rescue.



**Building Blocks** is currently assisting 1 million Syrian and Rohingya refugees in Jordan and Bangladesh. In 2021, it processed USD 164 million of cash-based transfers through nearly 6 million transactions saving USD 0.6 million in cost efficiencies in bank fees.



In 2021, WFP launched a **cloud-based system** for processing satellite data on climate hazards in support of early warning and seasonal monitoring activities.



50 countries **use the Market Functionality Index in market analyses**. Users are able to manage, process and visualize market results within 24 hours. WFP's price database of local market prices for food and other goods was implemented in 75 countries.



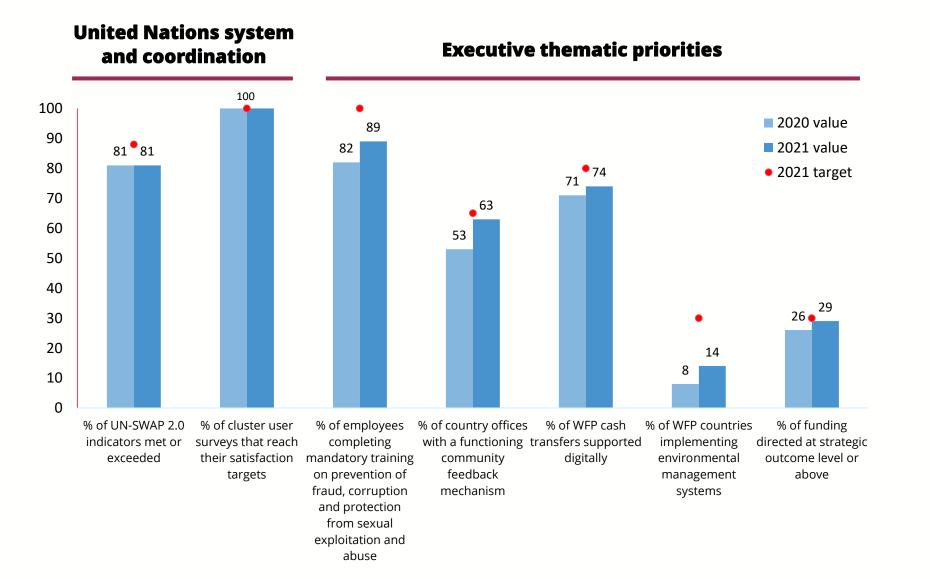
Innovation Accelerator supported **51 innovation projects** in 2021. The projects improved the lives of 8.6 million people in 69 countries.



**DOTS** is a global data platform used by WFP to enable country offices to reinforce their analysis, collaboration and ultimately, enable better decisions. In 2021, it added 68 new sources of data drawing from 9 corporate systems.

#### **Category II indicators**

Overall satisfaction in the services provided by the 3 clusters led or co-led by WFP but additional efforts are needed in most executive thematic priorities



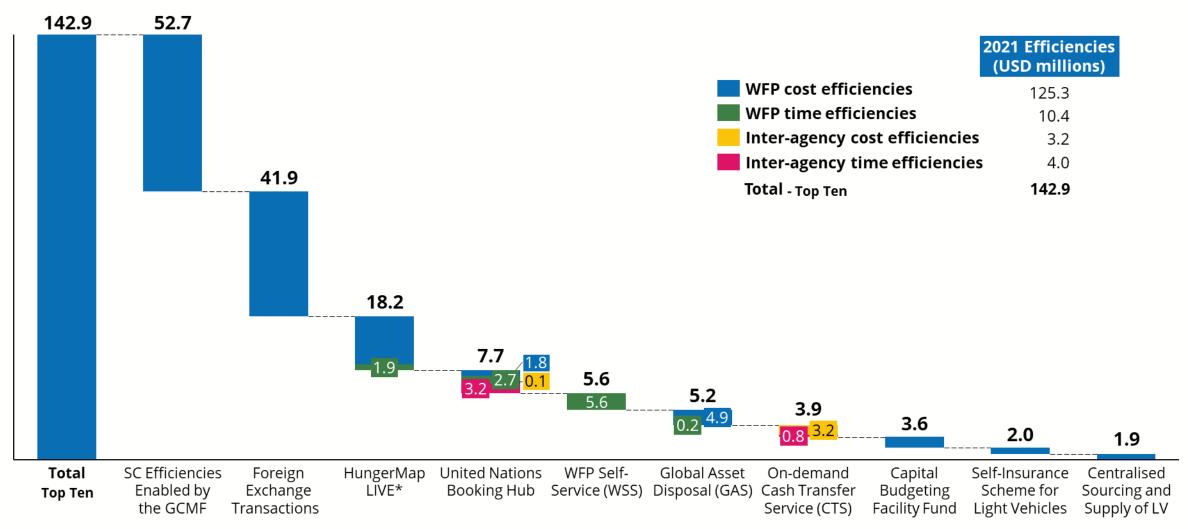
While there was improvement in completing mandatory training on prevention of fraud, corruption and PSEA, these were not enough to achieve the 100% target. Retraining (and not first-time training) drove the completion rate down

Increase in percentage of COs with a functioning Community Feedback mechanism nearly reached the target

 Scale-up of the implementation of environmental management systems to target levels continued to be hampered by the ongoing COVID-19 pandemic in 2021, falling substantially behind targets

## **Efficiency gains**

Reflecting a top priority, efforts to achieve efficiency gains translated in the top 10 initiatives generating **USD 143 million** in cost and time efficiencies, representing 87% of the total in 2021



#### **UN reform – enabling services**

In addition to advancing the reform on the programmatic side, WFP has driven forward the reform by providing enabling services to the wider community.

# <section-header>

In 2021, the UN Booking Hub reached the important milestone of having served 1 million humanitarians, using 1,220 operational service points in 104 countries

#### UN DIGITAL SOLUTION CENTRE



The UN DSC is a pilot project founded by UNHCR, UNICC and WFP to support digital transformation across the UN.

In 2021, the UN DSC expanded the Joint Sanctions Bot, which automates sanctions list screening processes, to two additional organizations. It also completed a Digital ID pilot and started a 2 full year plan aiming to offer a unique digital ID for UN employees for end-to-end lifecycle management. It started its first virtual reality training pilot.



In 2021, WFP & UNHCR jointly launched the project to set up UN Fleet to provide light vehicle leasing services to other UN agencies.

UNHCR & WFP have an infrastructure that supports a combined fleet of >10,000 light vehicles. UN FLEET provides the opportunity to extend this model to other UN agencies to improve efficiency, sustainability, and safety.

#### GLOBAL COMMON SERVICES

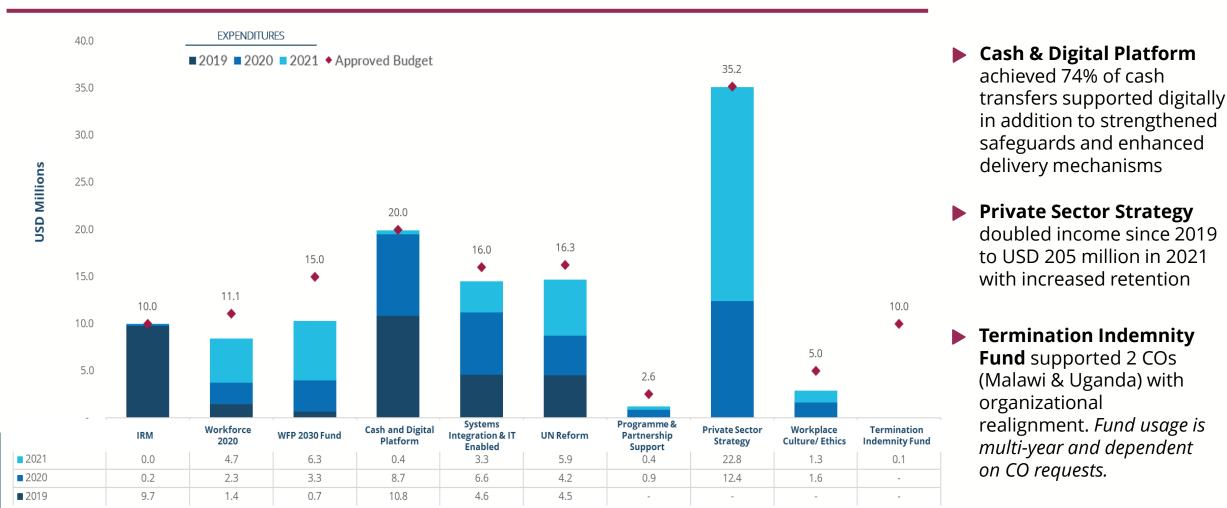


WFP experienced high demand for its supply chain services in 2021, largely driven by high-value, project-based services focusing on food and fuel procurement.

Existing and new partnerships were expanded; for example, for the World Bank, WFP provided storage and transport of personal protective equipment from China to international airports or ports in ten countries

#### **Critical corporate initiatives**

Three CCIs have fully utilized the approved budget (IRM, Cash & Digital Platform, Private Sector Strategy); on-going activities for remaining CCIs to advance in 2022



#### Expenditures compared to approved budgets, 2019-2021

#### Conclusion

Ongoing challenges are making the operating environment harder and significant challenges remain.

#### COMPLEX OPERATING ENVIRONMENT

2021 was even worse for people than at the height of the COVID-19 pandemic in 2020 (operating context) but we still delivered.

#### **FUNDING GAP**

The funding gap in countries such as Yemen, Syria, Burkina Faso, Nigeria and other countries continues to widen while needs heighten with rising costs



#### IMPACTS OF THE UKRAINE CRISIS

The Ukraine crisis has taken hold and the ripple effect of the conflict is evident in the rising costs of food and fuel, in a global context of increasing needs. Food costs have been on the rise since mid-2020 with FAO's Food Price Index reaching new all-time highs in February 2022 and again in March 2022



#### **IMMEDIATE ACTION**

WFP needs to urgently shift gears and move into an all-organization emergency and prioritized action mode to prevent millions of people dying of hunger and to help stabilize (and where possible build) resilient national food systems and related supply chains.





## Thank you

