



World Food
Programme

SAVING
LIVES
CHANGING
LIVES

Independent Oversight: Office of the Inspector General

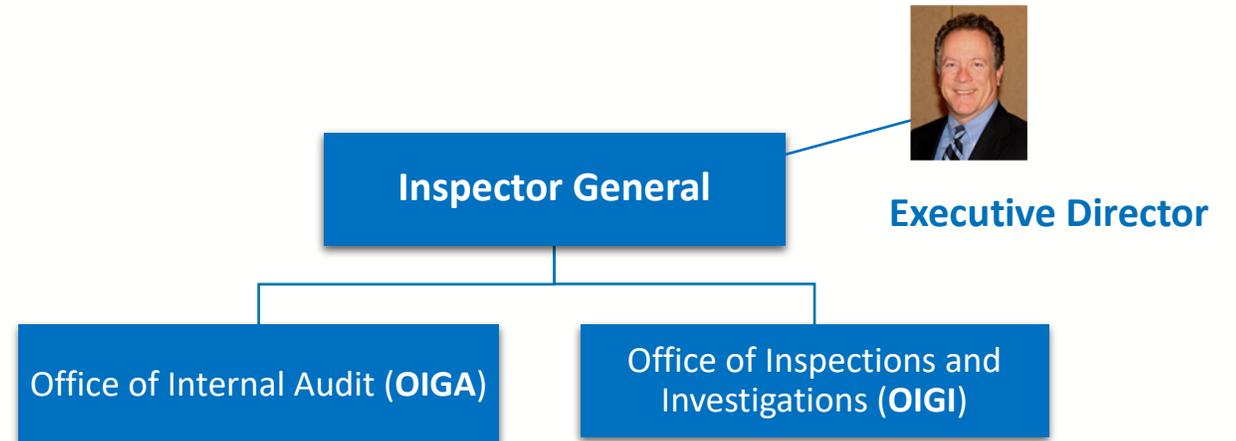
EB Session
25 September 2019

Kiko Harvey, Inspector General
Anita Hirsch, Director, Internal Audit
Callum Weeks, Director, Inspections and
Investigations

Office of the Inspector General

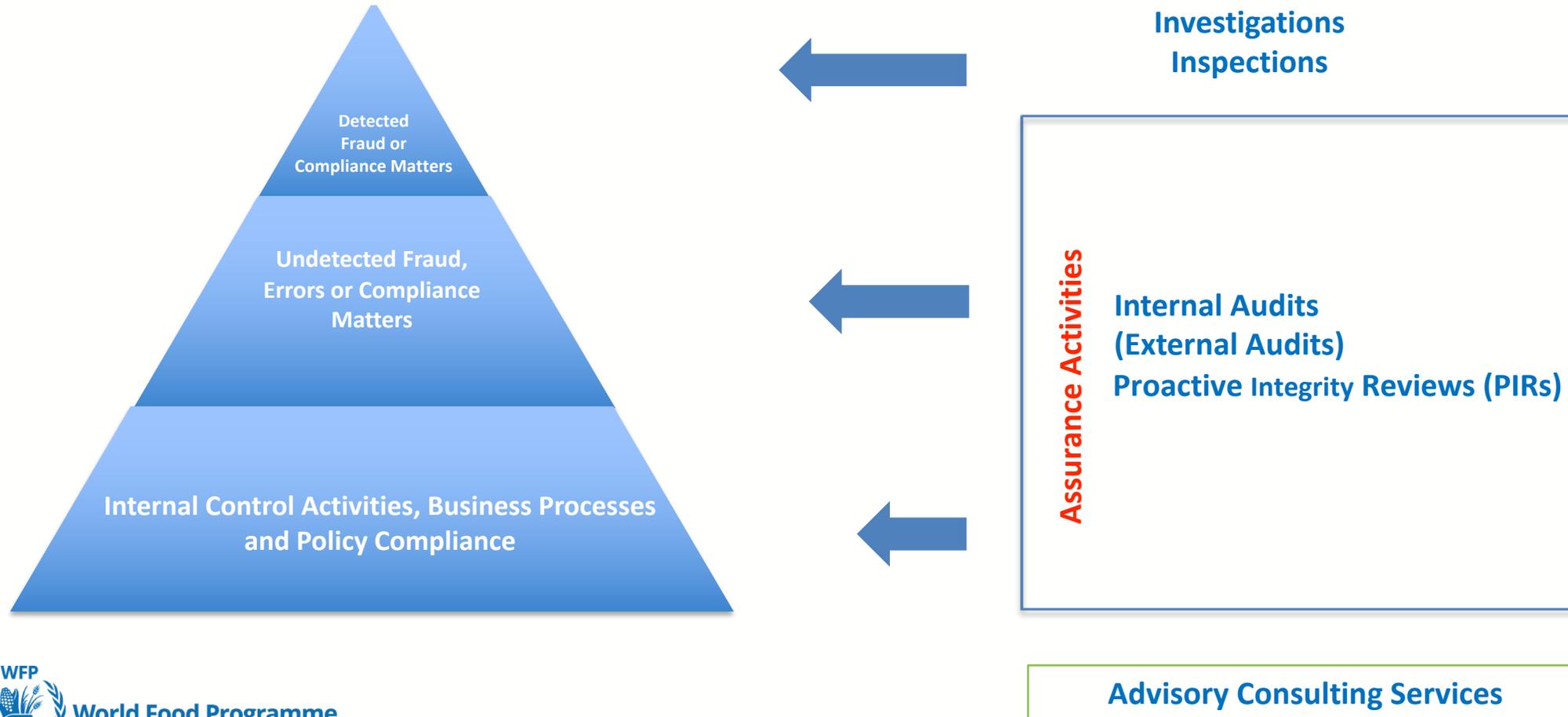
Charter

- Defines the mission, responsibilities, activities, reporting structure, authority, professionalism, independence and objectivity of the division.
- OIG's mission is to provide assurance to the ED and WFP stakeholders on the efficiency and effectiveness of WFP's governance, risk management and control processes.
- OIG conducts objective and independent oversight activities to report on the effectiveness of the organization's efforts to prevent, deter and detect unethical behaviour, abusive conduct, sexual exploitation and abuse, and other forms of misconduct.
- The Charter provides full, free and unrestricted access to any and all WFP records, physical properties and personnel and access to vendors, cooperating partners and other third parties in a contractual agreement.



The Annual Report of the Inspector General includes a Statement of Independence

Our Activities Focus on the Following Areas

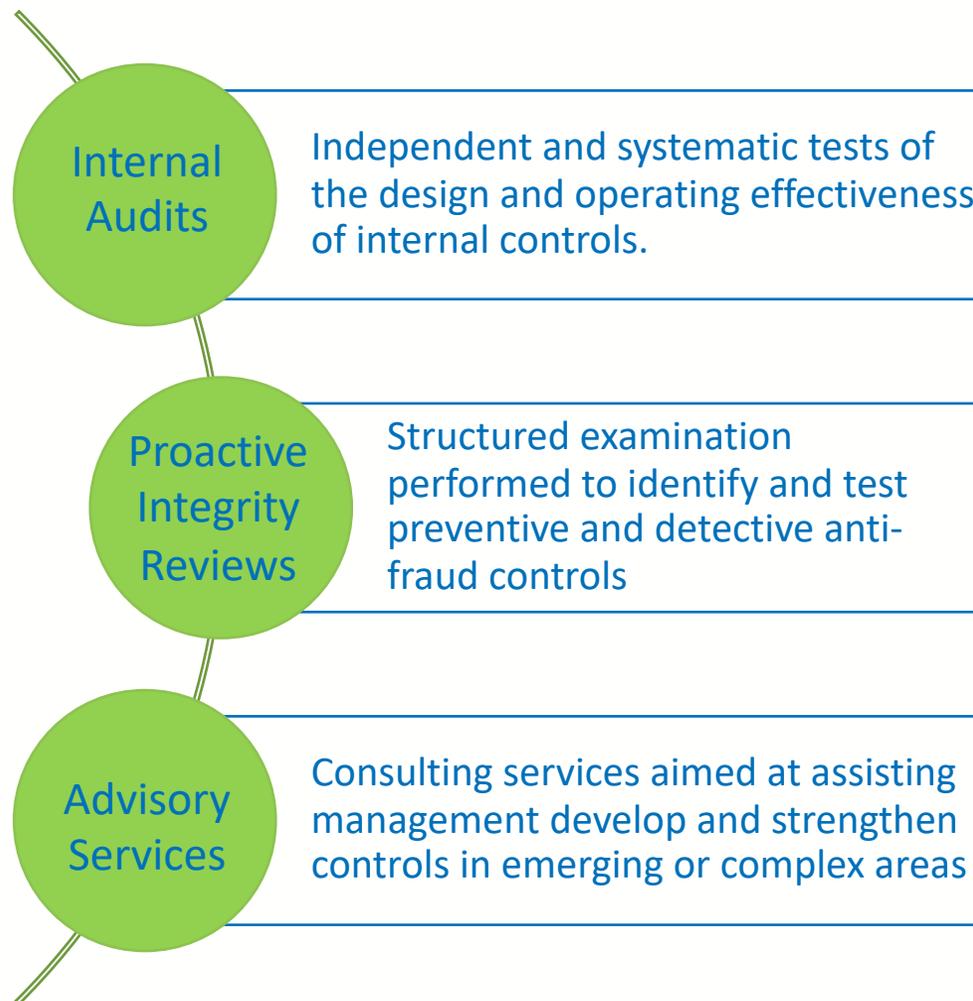


OIGA Services and Products

OIGA conducts internal audits and other assurance reviews using a risk-based approach.

Services provided by OIGA include:

- **Internal Audits:** Publicly reported, systematic evaluations of the operating effectiveness of governance, risk management and internal controls.
- **Proactive Integrity Reviews:** Formal evaluations of anti-fraud controls based on fraud risk-assessments. Matters identified for follow-up resulting from a PIR are referred to OIGI for possible investigation. These reports are available to member states, but are not publicly reported.
- **Advisory Services:** Consulting activities aimed to improve the management of risks, add value, and strengthen WFP's operations. These projects are wide-ranging and are not publicly reported.



Internal Audit – Audit Coverage, Planning and Reporting

Internal Audit Strategy
 WFP Risk Universe
 Annual Risk Assessment / Fraud Risk Assessment



Audit Reports – Publicly Disclosed
<https://www.wfp.org/about/oversight/audit-inspection-reports>

Annual Report of the
 Audit Committee

OIGI Services and Products

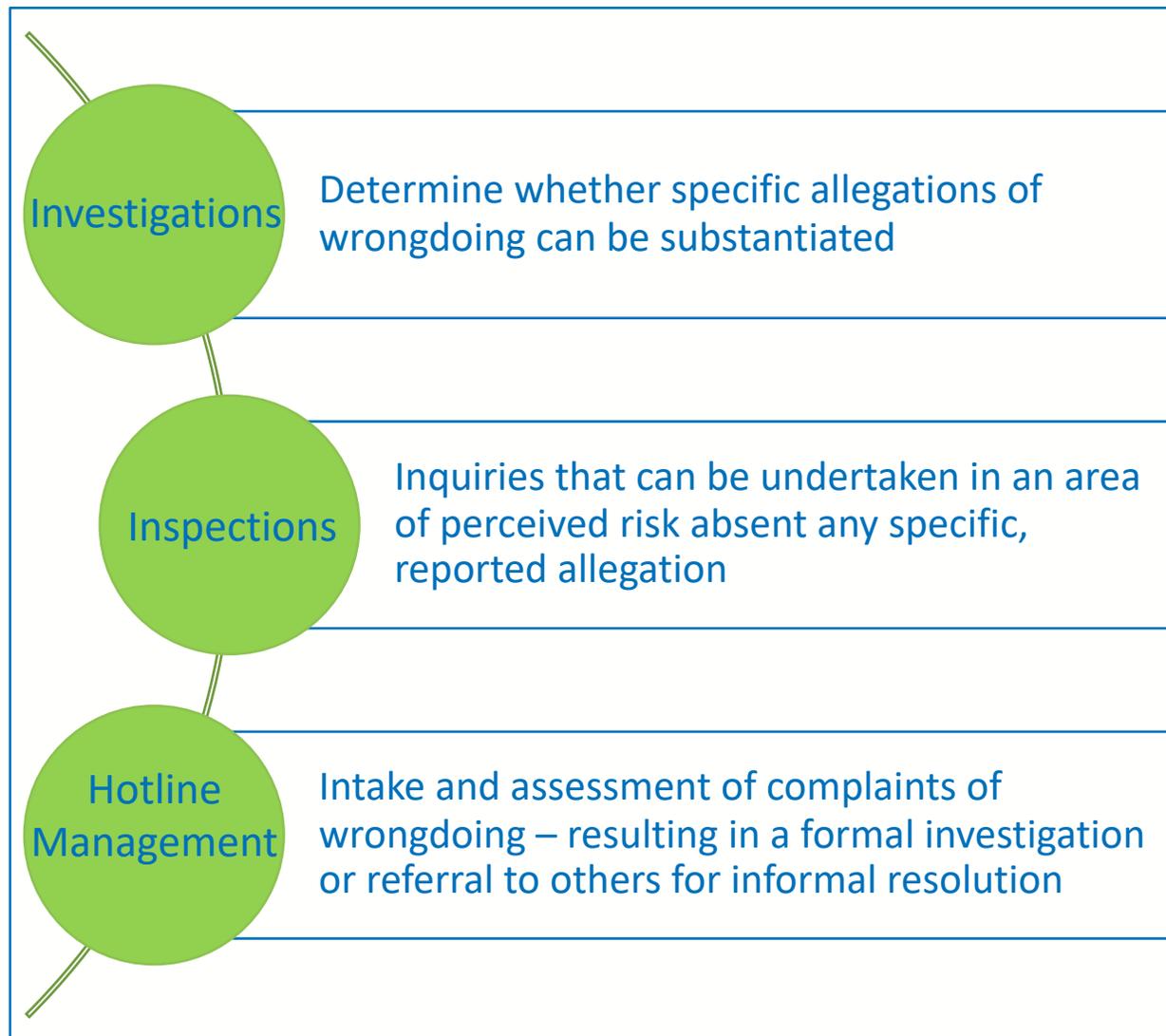
OIGI manages the WFP Hotline and conducts administrative investigations into allegations of misconduct, including alleged fraud and corruption against WFP and its programmes.

Investigations are also performed on reported violations of Staff Rules and Regulations, policies, procedures, and other administrative matters.

Scope of Investigations cover:

- **Internal investigations:** All types of staff misconduct
- **External investigations:** Wrongdoing by vendors, cooperating partners, and contractors

OIGI also performs inspections as another means of proactive investigation when fraud or misconduct is likely to be present. Inspections are pre-assessments to investigations and are expected to follow investigative reporting protocols.



OIG Hotline

Navex (formerly ExpoLink) selected to host and manage our platform. Our new Hotline will improve current processes to allow for the anonymous reporting of fraud and misconduct on a 24/7 basis with all six UN languages available for all modalities:



Live Operators most users can reach the in-house operators, free of charge, from almost any location.



Voice Message users can talk with ExpoLink Operators, or leave a voice message detailing their concerns.



Online Reporting using a customized web portal. The portal is secure, multilingual and compatible with most devices and browsers.



Mobile App users can respond to feedback and report hotline matters anywhere, and at anytime, from their smartphone.



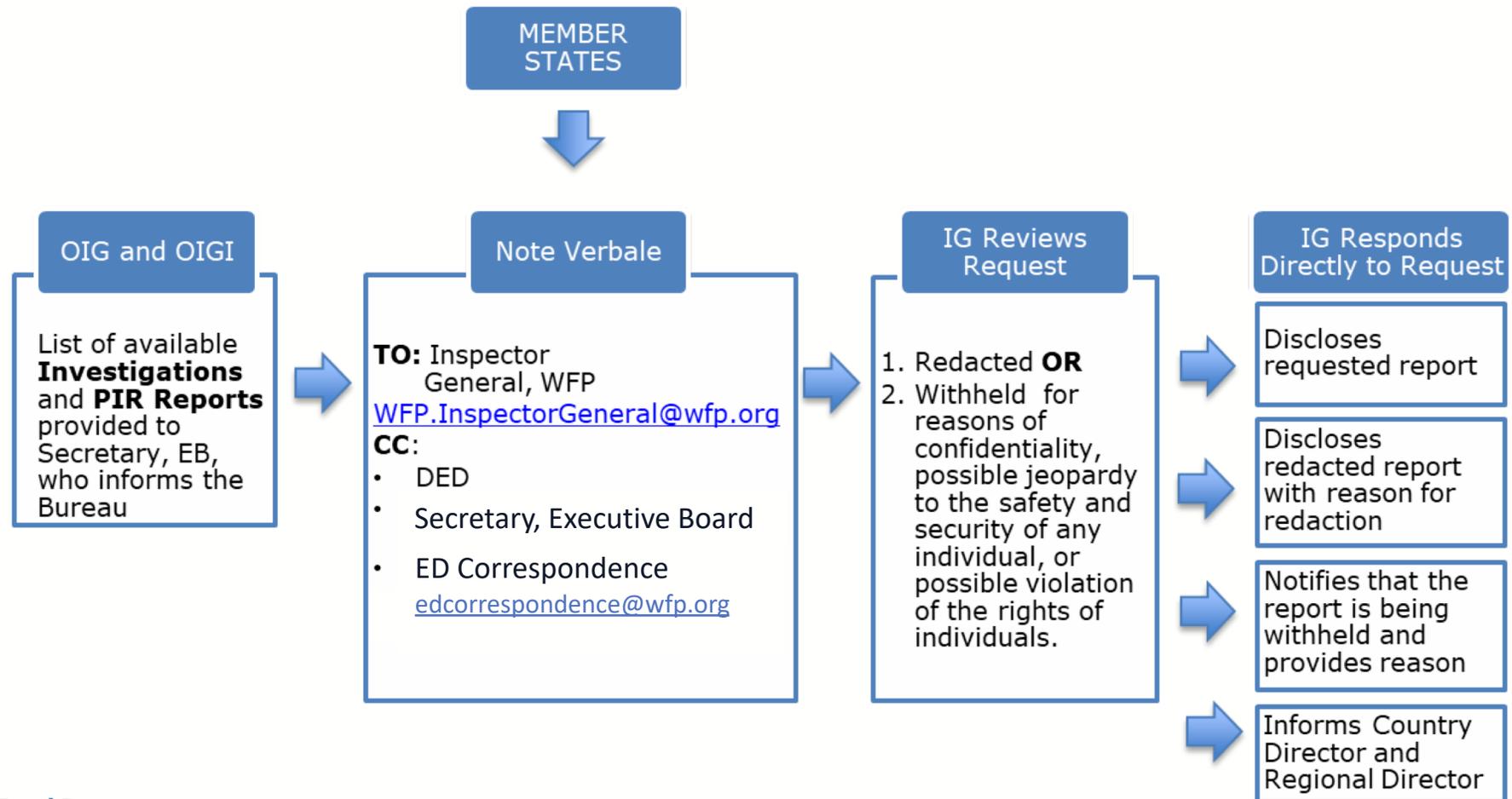
Call Routing option lets callers select their preferred language upfront and listen to pre-recorded content in their chosen language.



Email Reporting for situations where technology limitations or network connectivity demand greater flexibility.



Disclosure Protocol for Fraud-Related Investigation, Inspection and PIR Reports



World Food Programme

Note: Inspection Reports have been redefined in the new OIG Charter and are expected to follow the same reporting protocol as PIR reports