## Fraud Prevention, Detection and Response Management Response

| Area                         | Summary of recommendation  | Timeframe                                    |
|------------------------------|--|--|
| Management notification      | Inform management of fraud and conflict of interest cases for staff under their responsibility   | Implemented                                  |
| Reporting fraud              | <ul> <li>Escalation of allegations of fraud submitted to the complaints and feedback<br/>mechanism;</li> <li>Develop Standard Operating Procedure for fraud reporting</li> </ul>   | Implemented Dec 2019                         |
| Conflicts of interest        | Strengthen Annual Disclosure Process   | TBD  |
| Human Resources              | Due diligence in recruitment   | Dec 2019                                     |
| Inter-Agency<br>Coordination | Inter-Agency cooperation at field level on fraud   | Dec 2019                                     |
| Cooperating partners         | Encourage CPs to report fraud through training and other guidance  | Dec 2019                                     |
| Investigations               | Delegate low-value investigations, and guidance on fact-finding reviews  | Dec 2019                                     |
| Risk Management              | <ul> <li>Develop guidance and support fraud risk assessments in high risk COs;</li> <li>Standardize treatment of fraud in risk reviews;</li> <li>Extend training in AFAC to high risk countries and HQ;</li> <li>Estimate total fraud losses and not just investigated losses</li> </ul> | Dec 2019<br>Mar 2020<br>Jul 2020<br>Jul 2020 |
| Supply chain                 | Due diligence of strategic suppliers to assess AFAC ability  | Mar 2020                                     |

