



World Food Programme



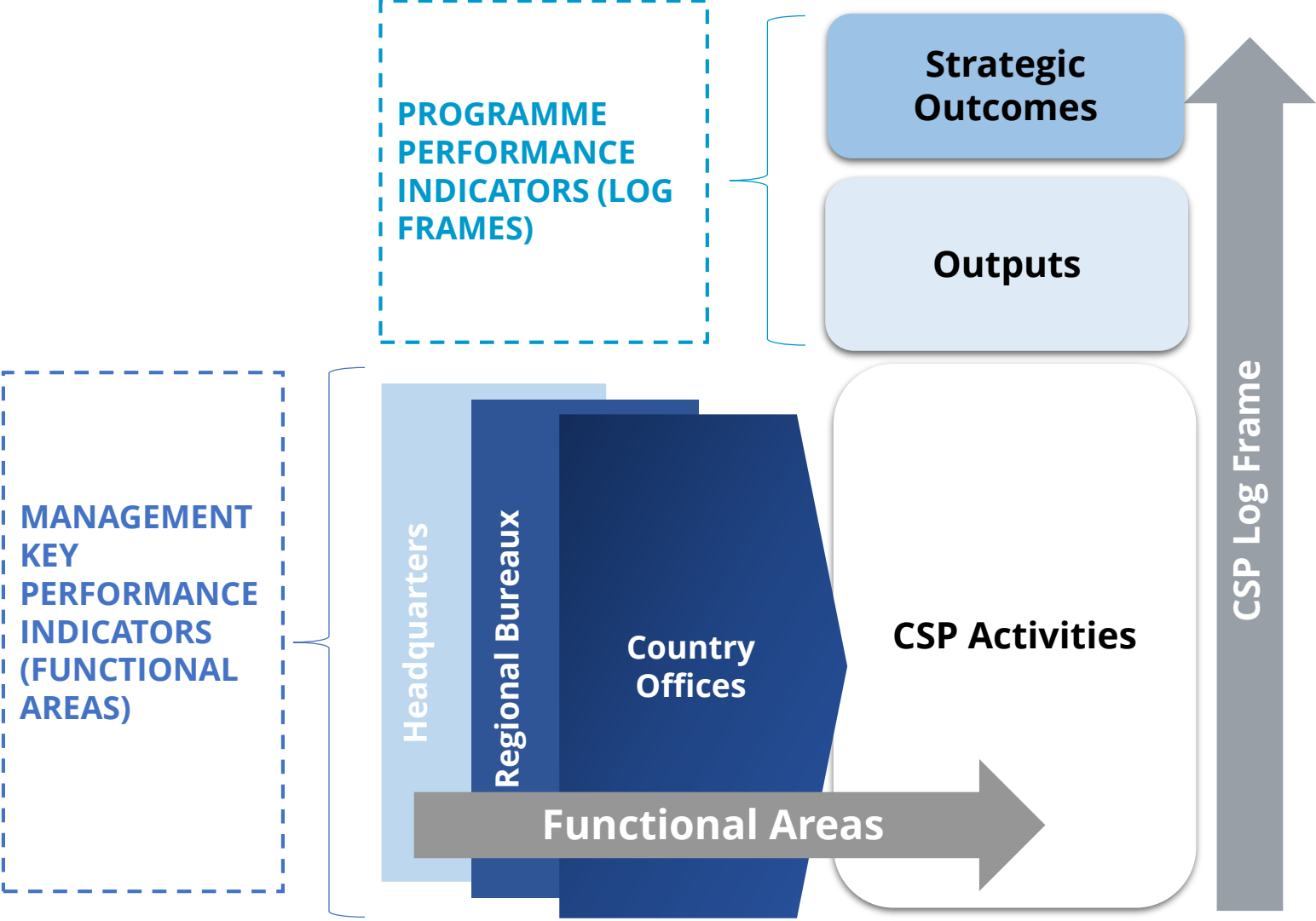
SAVING
LIVES
CHANGING
LIVES

Revising WFP's Corporate Results Framework

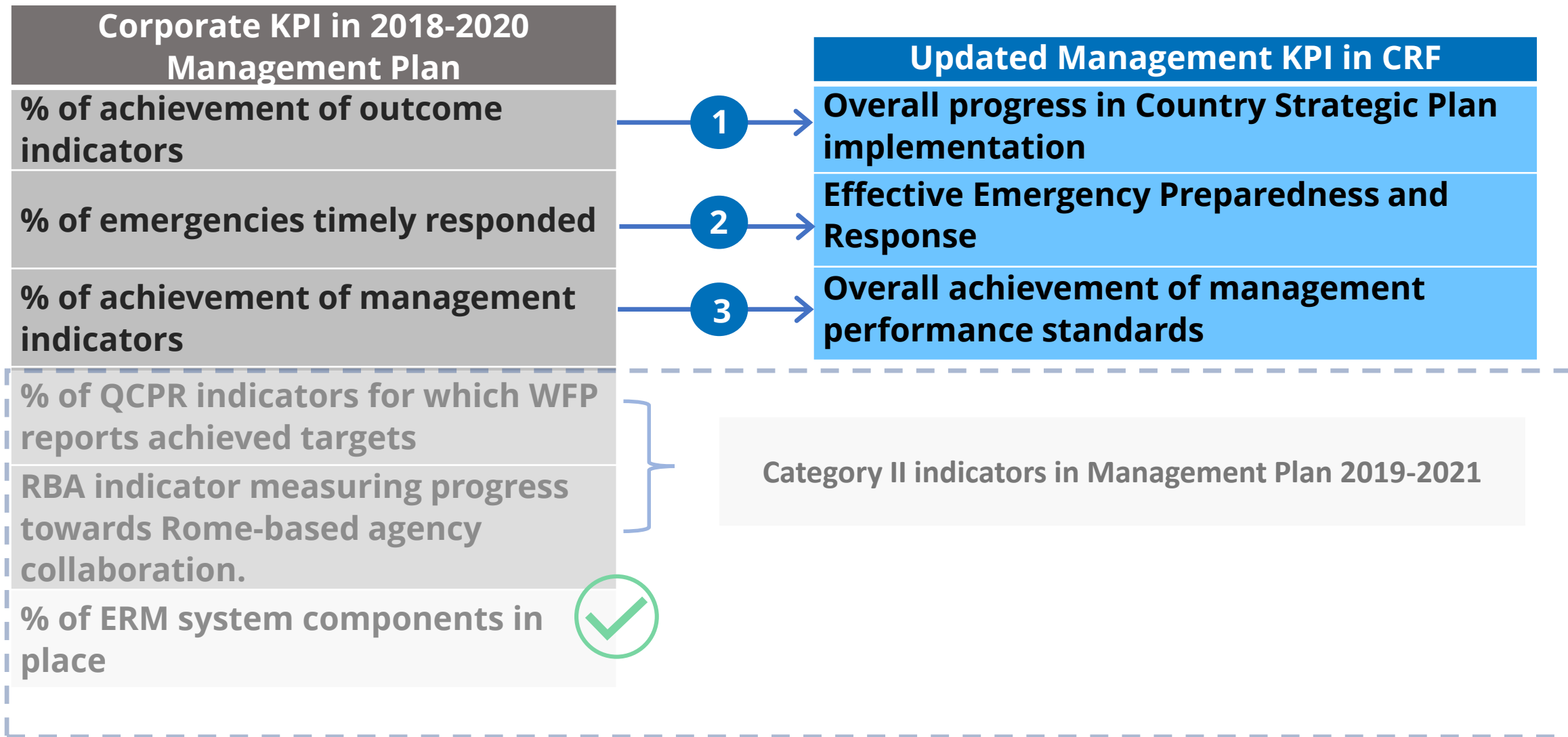
3 October 2018

EB Technical session on measuring management performance

Programme and management performance alignment



Focusing management performance measurement



ANNEX IV: Management key performance indicators (KPI 1)



KPI 1: Overall progress in country strategic plan implementation

Measures how funding and operational constraints influence WFP's implementation, and the performance of the activities and strategic outcomes that are implemented during the period being measured.

Component indicators

Targets

- | | |
|--|--|
| • % of outcomes for which there was implementation | Baseline & target set against 2018 Results |
| • % of outcomes for which values were achieved or on track | 75% |
| • % of outputs for which there was implementation | Baseline & target set against 2018 Results |
| • % of outputs for which values were achieved or on track | 80% |

ANNEX IV: Management key performance indicators (KPI 2)



KPI 2: Effective emergency preparedness and response

Measures WFP's performance against emergency preparedness and response standards. This includes preparedness at the country and corporate levels, as well as implementation of corporate responses to acute emergencies.

Component indicators

Targets

Preparedness

- % of country offices that update or implement at least 80 percent of minimum preparedness actions 100%
- # of training events in emergency response according to FASTER standard 4 events
- Timeliness of the Immediate Response Preparedness facility 5 days

Response

- Timeliness of the Operational Task Force 24 hours
- Timeliness of the elaboration of Concept of Operations by the country office 5 days

ANNEX IV: Management key performance indicators (KPI 3)



KPI 3: Overall achievement of management performance standards

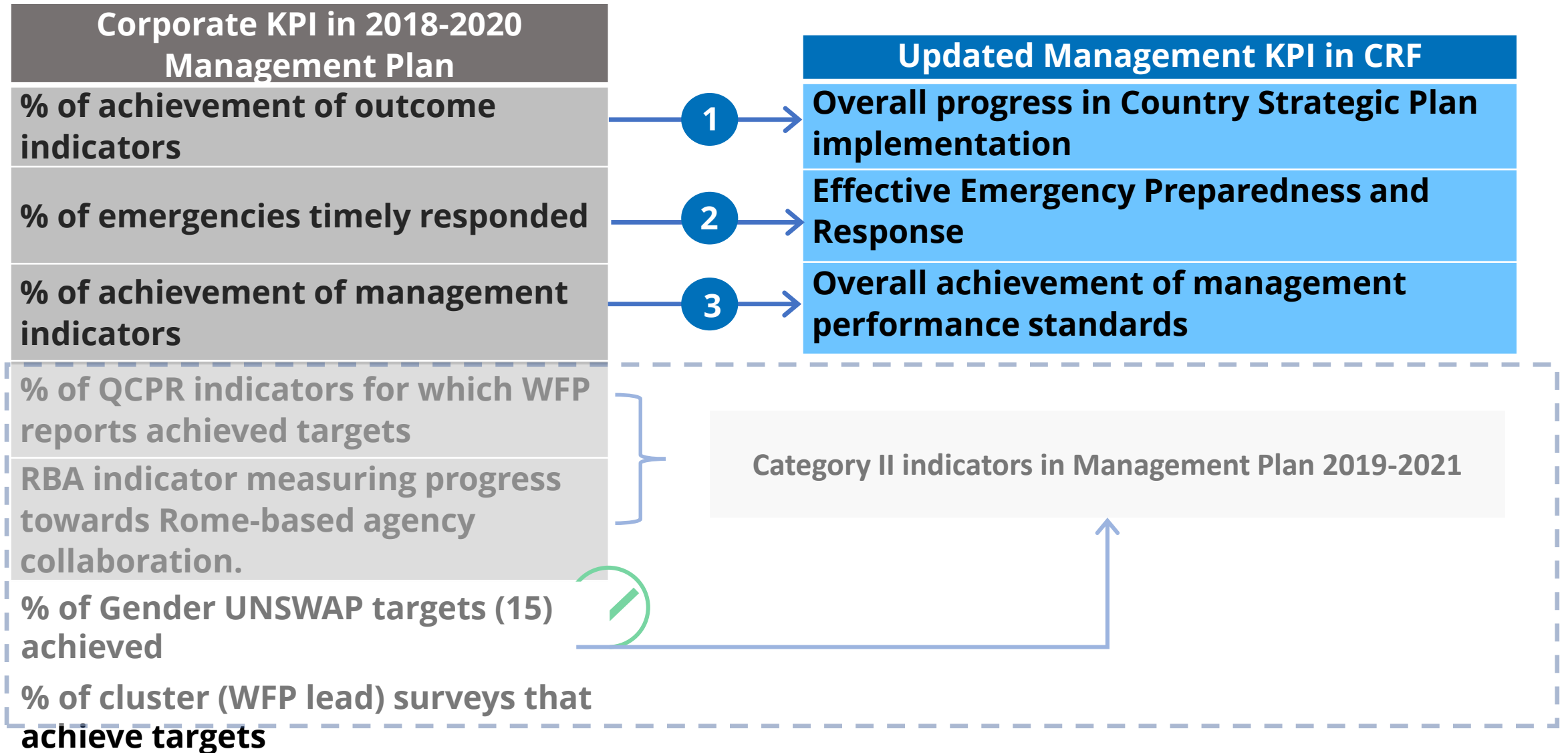
Measures country office performance in each functional area in supporting the implementation of country strategic plans. Aggregation of functional areas permits a corporate analysis of management processes.

Component indicators

Targets

Component indicators	Targets
Management: Gender representation	by Country Office
Management: Number of outstanding audit recommendations	Less than (<)previous
Programme: Percentage of output achievement in partnership agreements	100%
Programme: Percentage of implementation of evaluation recommendations	100%
Supply chain: Percentage of post-delivery losses	<1%
Budget and programming: Percentage of non-transfer expenditures against implementation plan	90%
Human resources: Performance and competency enhancement (PACE) compliance rate	100%
Human resources: Percentage of staff completing all mandatory trainings	100%
Administration: Percentage of internal controls that are in place and implemented in administration	100%
Administration: : Percentage of fixed assets physically counted and verified	100%
Finance: Percentage of enhanced risk items in financial dashboard	< 5%
Information technology: Percentage of compliance with information technology security standards	100%
Security: Percentage of compliance with Field Security Accountability Framework standards	100%
Resource mob., com. & report: Percentage of needs-based plan funded in country office operations	TBD

Focusing management performance measurement



Corporate priorities (options for category II)

Performance indicators for priorities and external partnerships

These measure WFP commitments to strategic priorities as set by management and in external agreements such as the UNSWAP, QCPR, etc. They are included in the Management Plan and reported against in the Annual Performance Report.

Indicators



Targets

Current

% of achievement of QCPR commitments	100%
RBA collaboration indicator (TBC)	TBD
% of Gender UNSWAP targets (15) achieved	100%
% of cluster (WFP lead) surveys that achieve targets	100%

Possible indicators reflecting leadership priorities

% of staff who have completed the mandatory training (UN Course on prevention of Harassment, Sexual Harassment and Abuse of Authority)	100%
% of country offices that have a Complaints and Feedback mechanism	93%
% of country offices implementing Environmental Management Systems	TBD
% of flexible funding received by WFP	TBD
% of beneficiaries covered by SCOPE	TBD
% of CSPs that achieve Gender with Age Marker code 3 or 4	TBD