EMERGENCY TELECOMMUNICATIONS CLUSTER
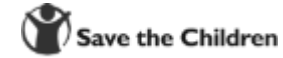
Operational Challenges

1. Alignment between cluster approach and refugee coordination model
2. Shifting partnering needs and model
3. Several protracted emergencies stretching limited resources
4. Complexity of coordination mechanism
5. Government restrictions preventing effective ETC response
6. Leveraging evolving technologies & partner solutions in emergencies

The Role of Technology in Humanitarian Assistance

Photos: John Stanmeyer; OCHA/ Eva Modvig; Anoushka Boteju / WFP

Global Network

A global network of organisations that work together to provide shared communications services in humanitarian emergencies.
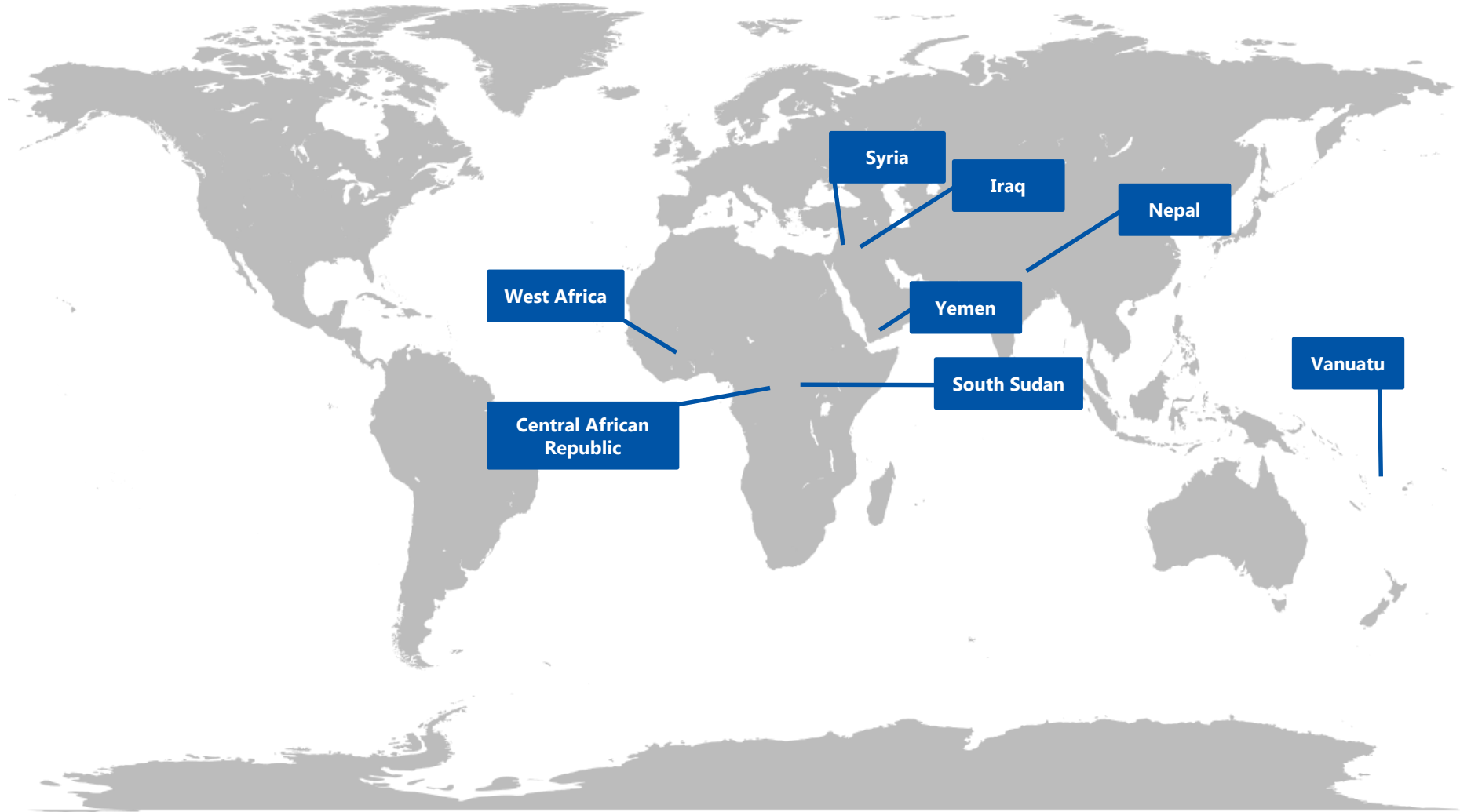
WFP is global lead of the ETC

Operations Overview

Operational Challenges

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A Changing World

- New operating environment
- New humanitarian challenges
- New technology needs

Increased & more complex demand on ETC

Must expand & adapt to best serve affected populations

Photos: WFP/ Mariko Hall, Haidar Baqir, Ozdzan Hadziemin, Allen Rooke, Sylvain Tiako

Larger Scope – 2020 Strategy

Affected Populations

Government

Response Community

Photos: Oxfam/ Simon Rawles; WFP/ Mariko Hall; Telecoms Sans Frontieres

A New Approach

Partnerships

Innovation & Projects

Advocacy

Photos: Oxfam; WFP/ Sierra Leone; WFP/ Mariko Hall

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