

## **Office of the Inspector General** *Executive Board COVID-19 Implications for WFP Internal Audit Workplan*

SAVING LIVES CHANGING LIVES

July 2020

## **COVID-19 Assurance Considerations**

Two key principles since April 2020:

Principle 1 – Be supportive

Limit our requests on field and HQ operations through:

- Postponing all country office audits planned in Q2 through Q4 with the possibility of rescheduling only if travel restrictions ease
- Other Headquarters assignments delayed to address Division Directors' conflicting priorities and pressure on staff

Principle 2 - Focus on assurance over new risks, key controls and systems

- Revised assessment of the control and risk environment
- Real-Time Assurance on COVID-19 response
- Maintain work related to workplace culture and the Comprehensive Action Plan (CAP)
- Focus on data-driven work and other remote auditing techniques (SCOPE)

## **COVID-19 – Impact on Assurance Work Plan as of June 2020**

Planned (8):	Fieldwork (1):	Drafting report (4):	Completed (5):	<u>New (3):</u>
<ul> <li>Business Continuity Planning and IT</li> </ul>	Reassignment     process	Insurance     Function	Myanmar     operations;	<ul><li>SCOPE</li><li>COVID-19 Real</li></ul>
remote working	process	CBT PIR (FRA	<ul> <li>DRC operations;</li> </ul>	Time Assurance
solutions		and design only)	Liberia Follow-up;	Promotion
• LESS		Social Media	Beneficiary Data	process
• UNHRD		Monthly	mapping;	
Fund management		Financial	School Feeding PIR	
Asset management		Closure		
<ul><li>Procurement G&amp;S</li><li>RBP</li></ul>				
<ul> <li>PIR Commodity</li> </ul>	Cancelled or Destroaned (17):			
Management	<ul> <li><u>Cancelled or Postponed (17):</u></li> <li>Country Audits – Afghanistan Bangladesh Cameroon Burkina Faso Somalia Diibouti</li> </ul>			
management	<ul> <li>Country Audits – Afghanistan, Bangladesh, Cameroon, Burkina Faso, Somalia, Djibouti follow-up, Jordan, Lebanon, Algeria, Malawi, Colombia</li> </ul>			
	<ul> <li>Other – NGOs, Consultants management, Modalities and mechanisms determination,</li> </ul>			
	Environmental Management Framework, Innovation Accelerator, WINGS configuration			
WED				



## **COVID-19 Real-Time Assurance Reviews**

### May 2020

October 2020

### 1. Objectives

- Assess the governance and design of the frameworks in place for the COVID-19 emergency
- Identify areas where controls may necessarily have been amended or waived, and assess actions taken to keep risks at a reasonable level in the context of the emergency
- Issue "Real-Time Assurance Information Notes" aimed to provide live assurance in a nimble and agile way to support the organization as it responds to the COVID-19 emergency

## 2. Reporting

- Quick notes to management on issues identified and conclusions
- **Capping audit report** for public disclosure towards the end of 2020 thereby providing visibility to the EB and other stakeholders on assurance work carried out
- Capping report will use information notes as evidence base, but will not be a simple consolidation it will aim to provide assurance on the overall management of the emergency response, how improvements have been integrated on-the-go and identify thematic/pervasive issues and lessons learned.



# **Monitoring COVID-19 Risks and Controls**

### Over 120 guidance documents

issued by the organization since the emergency started

Guidance reflects efforts of the organization to adjust programme/operations and sustain operations, while ensuring beneficiaries/staff safety

#### Unit issuing .. OSC PRO Other units FIN No info EME SEC OTF PPR UN VAM CBT CO/RB 0 2 4 6 8 10 12 14 16 18 20 22 24 26 28 30

### Data and information from the field show:

- Increased exposure scale up of operations, and increased complexity with COs expanding their portfolio of activities and delivery modalities/mechanisms
- **Control activities are being adjusted** for example: move to remote monitoring, remote assessments and performance management of vendors and partners, biometrics authentication
- Not all COs exposed proportionally by risk impact x likelihood



Getting a clearer view on risks and areas for assurance in the next 3 months for further insights



## **Current and Other Areas of Work**

GLOBAL HUMANITARIAN RESPONSE PLAN COVID-19

### WFP Global Common Services

**Governance** 

#### **Supply chain**

Aviation (cargo/pax) Hubs and logistics

#### **Telecommunications**

ETC

#### Medical services

MEDEVAC

Medical items

#### Food security



WFP Global Response to COVID-19: June 2020

### WFP's Global Response

#### **Emergency protocols**

Assessments and monitoring Needs assessments Remote monitoring

### **Programme** Direct implementation vs technical assistance Data and social protection systems

**Supply chain** CBT scale-up and delivery mechanisms Local food purchases

### **CO** operations



OIGA areas of work – real time assurance

**Enabling functions** 

Budget management 🗸

 $\checkmark$ 

Funding

**Trust Fund** 

Staffing capacity

Asset management

Data and information

2LOD\* and oversight

Staff welfare

\*2<sup>nd</sup> Line of Defense

IT

## **Coordination of the Third Line of Defense**

To ensure complementary assurance over WFP operations in a cost-effective manner, the Offices of Evaluation, Internal Audit, and the External Auditor coordinate activities by:

- Discussing and coordinating their approach to the COVID-19 emergency response
- Exchanging on the areas of concern/risks identified
- Exchanging on coverage and approach

For example, Internal Audit shares an update on the areas covered by the Real-Time Assurance activity and Terms of Reference for the various reviews.

This coordinated approach is long-standing, with plans shared across all 3<sup>rd</sup> LOD leaders annually and as updated.

