Office of the Inspector General
Annual Report 2020

Executive Board

June 2021
Assurance Opinion – Annual Report 2020

Coverage of WFP’s expenditure: 28%

Our opinion

- No weaknesses material to the overall achievements of WFP objectives
- Some critical risks for management to promptly address before they significantly impact the organization’s mission delivery and effectiveness
  - Beneficiary Management
  - Digital agenda, systems integration and automation
  - Loss reporting
  - Unclear direction and prioritization of efforts
  - Internal control frameworks / minimum controls / second line
  - Agility of human resources processes, workforce planning and selection, staffing of key operations
- Real Time assurance on COVID-19 emergency response
  - Quick and timely
  - WFP’s processes and systems not fully fit for purpose for a worldwide emergency response
Annual Report 2020 – Follow-up of agreed actions

- Outstanding actions at year end show a very positive outlook – its lowest level since 2013.
- Also, thanks to a limited number of audits and audit actions in 2020 (124 issued in 2020 vs. 203 in 2019).
- Overdue actions are also down, with 80 at year end vs. 114 in 2019.

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<tbody>
<tr>
<td>Open at beginning of year</td>
<td>44</td>
<td>81</td>
<td>134</td>
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<td>Issued in the period January–December</td>
<td>85</td>
<td>56</td>
<td>118</td>
<td>68</td>
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<tr>
<td>Total</td>
<td>129</td>
<td>137</td>
<td>252</td>
<td>212</td>
<td>381</td>
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<tr>
<td>Closed in the period January–December*</td>
<td>50</td>
<td>66</td>
<td>123</td>
<td>127</td>
<td>173</td>
<td>193</td>
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<td>Outstanding at year-end</td>
<td>79</td>
<td>71</td>
<td>129</td>
<td>85</td>
<td>208</td>
<td>156</td>
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<tr>
<td>Overdue (beyond initial agreed implem. date)</td>
<td>38</td>
<td>34</td>
<td>76</td>
<td>46</td>
<td>114</td>
<td>80</td>
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<tr>
<td>Overdue (beyond revised implem. date)</td>
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<td>6</td>
<td>n/a</td>
<td>13</td>
<td>n/a</td>
<td>19</td>
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Annual Report 2020 – Investigations

- **End of year 2020:**
  - 616 complaints;
  - 300 investigations;
  - Investigation completed: 92; and
  - Investigator to Case ratio: 1:14 (1:13 at mid point 2021).

- OIGI intake and investigations continue to span all misconduct categories.

- Strong coordination with United Nations and Cooperating Partners.

- Collaboration with HR Staff Relations, Ombudsperson and WFP management remains key to resolving cases where investigation is assessed not to be the best mechanism.