
EFFICIENCY AGENDA



UNITED NATIONS
SUSTAINABLE
DEVELOPMENT
GROUP

UN BUSINESS OPERATIONS REFORM



Business Innovations Group Workstreams and Targets



Workstreams at Project Completion



Timeline Efficiency agenda

	 Client Satisfaction	 Costing & Pricing	 BOS	 CBO	 CP	 Efficiency Reporting Data
Current Status¹	6 Signatures ²	6 Signatures ²	41 BOS	Roll-out initiated	22%	Collection in progress
Target						
Q4 2020	7 Signatures ²	7 Signatures ²	105 BOS 29.1 M USD / Yr / 37 BOS Nov 2020	10 CBOs CBO Platform (UN INFO)	CP Platform (UN INFO)	
Q2 2021	12 Signatures ²	12 Signatures ²		CBO SDP Platform (ServiceNow)	24%	2019 + 2020 report
Q4 2021	28 Signatures ² (Completed)	28 Signatures ² (Completed)	131 BOS (Completed)	30 CBOs	25%	
Q2 2022					26%	2021 report
Q4 2022				50 CBOs	27%	

Dependent on capital availability for roll-out³

¹ As of December 8th 2020

² Unique number of entities (FAO, UNDP, UNFPA, UNHCR, UNICEF, WFP)

³ Progress in this stream will depend on capital availability for roll-out



Status Efficiency Reporting

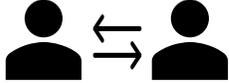


Includes
Inter-agency efficiency gains





Bilateral efficiency gains

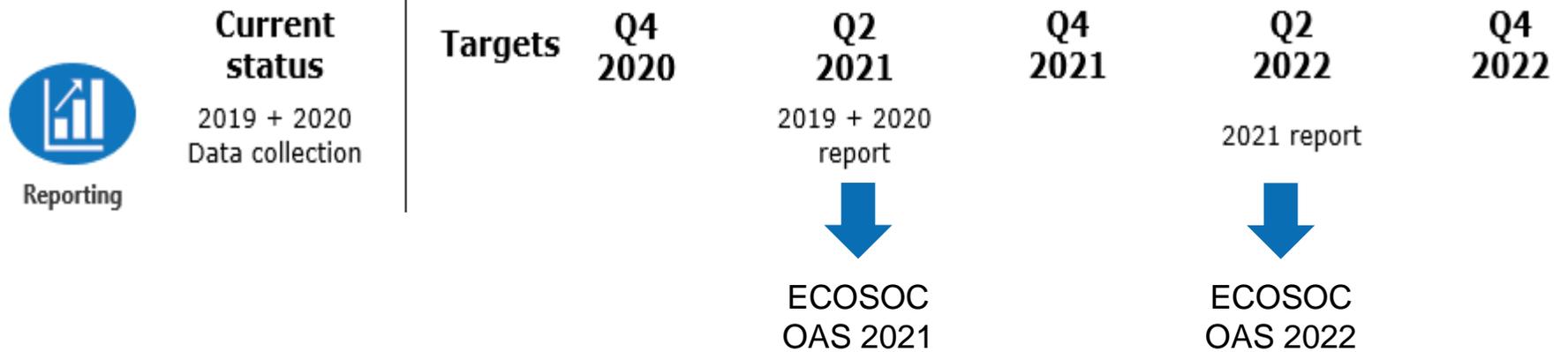


Agency efficiency gains



Six Common Service Lines

					
Common Procurement Services	Common Information, Comm. & Technology Services	Common Human Resources Services	Common Finance Services	Common Logistics Services	Common Administration Services (including Common Facilities/ Premises)



¹ As of December 8th 2020.

BUSINESS OPERATIONS STRATEGY (BOS) 2.0

A country level strategy that focuses on joint business operations with the purpose of **eliminating duplication**, leveraging **the common bargaining** power of the UN and maximizing **economies of scale**

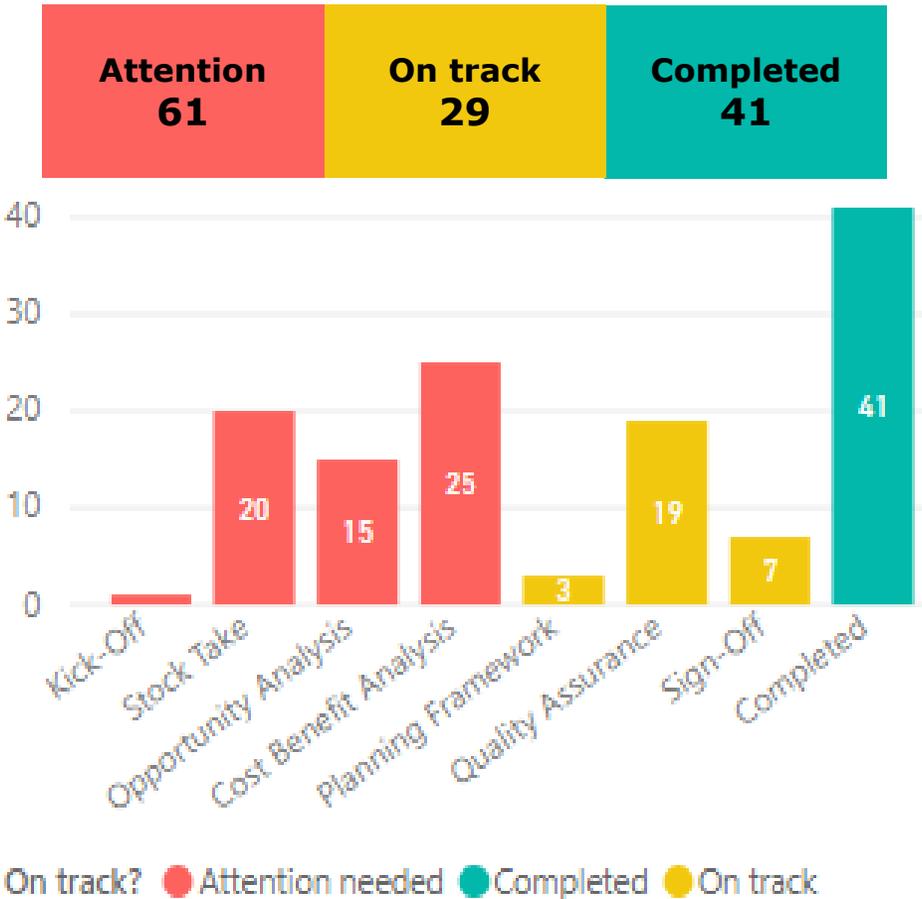


- Mandatory for all UNCTs**
- Supports UNSDCF implementation**
- Medium-term strategic framework**
- Recommendations for country typologies**
- Flexible and scalable to local needs**
- Annually reviewed, Always relevant**
- Regular monitoring and reporting**



Status BOS¹

BOS Status¹



5 Year projections
(Based on 37 Completed BOS)

# Services	USD Total Cost avoidance/5 years
790	145.6M

USD Total Cost avoidance/Annual
29.1 M


 STATUS
 On track


 RISK
 Access to
 seed
 funding

¹ As of December 8th 2020.

BOS 2.0 Completed or in final stages

1. Albania
2. Bahrain
3. Benin
4. Bhutan
5. Bolivia
6. Brazil
7. Burkina Faso
8. Cambodia
9. Cameroon
10. China
11. Colombia
12. Costa Rica
13. Côte d'Ivoire
14. Egypt
15. Eritrea
16. Ethiopia
17. Fiji
18. Guatemala
19. Iraq
20. Jamaica
21. Jordan
22. Kazakhstan
23. Kenya
24. Kuwait
25. Lebanon
26. Lesotho
27. Libya
28. Myanmar
29. Namibia
30. Panama
31. Paraguay
32. Philippines
33. Republic of Moldova
34. Rwanda
35. Saudi Arabia
36. Serbia
37. Sudan
38. Timor-Leste
39. Uganda
40. United Republic of Tanzania
41. Viet Nam

1. Belarus
2. Georgia
3. Guinea
4. Indonesia
5. Togo
6. Uzbekistan
7. Yemen
8. Armenia
9. Bangladesh
10. Burundi
11. Comoros
12. Ecuador
13. Equatorial Guinea
14. Ghana
15. Guyana
16. India
17. Lao PDR
18. Nepal
21. Nigeria
22. North Macedonia
23. Sao Tome and Principe
24. State of Palestine
25. Syrian Arab Republic
26. Ukraine
27. United Arab Emirates
28. Zimbabwe
29. Gabon
30. Mongolia
31. Venezuela, Bolivarian Republic of



BOS 2.0 Efficiency Engagement & Projection

WFP

Engagement in BOS

# of BOS:	90
# of Completed BOS:	31
# of In Progress BOS:	59

WFP

Efficiency Projection

Total Current cost (USD):	786.879.889
Total Future cost (USD):	742.404.025
Total Benefit (USD):	44.475.864

FAO

Engagement in BOS

# of BOS:	114
# of Completed BOS:	35
# of In Progress BOS:	79

FAO

Efficiency Projection

Total Current cost (USD):	99.841.782
Total Future cost (USD):	92.413.204
Total Benefit (USD):	7.428.578

IFAD

Engagement in BOS

# of BOS:	29
# of Completed BOS:	15
# of In Progress BOS:	14

IFAD

Efficiency Projection

Total Current cost (USD):	190.775
Total Future cost (USD):	134.648
Total Benefit (USD):	56.127

Projections based on 41 completed BOS-es

Efficiency Projection based on completed BOSes over cycle of 3-5yrs for each agency

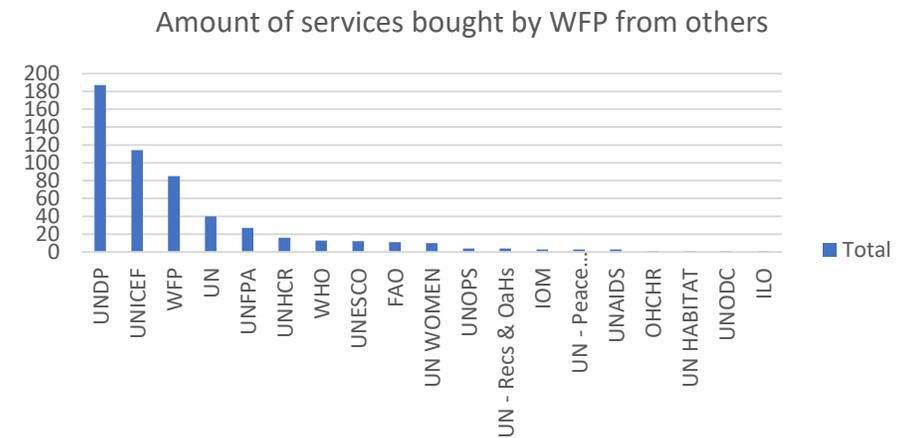
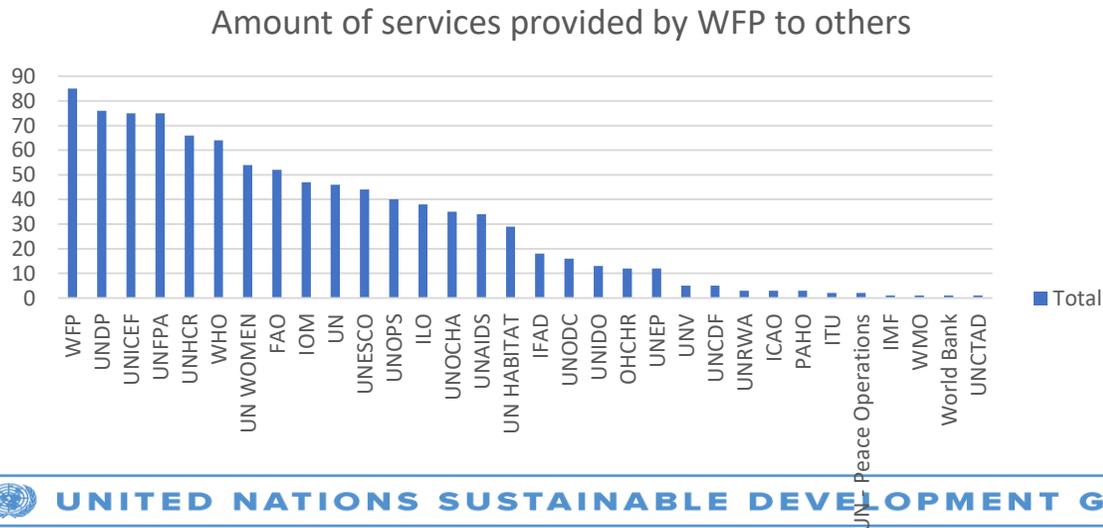
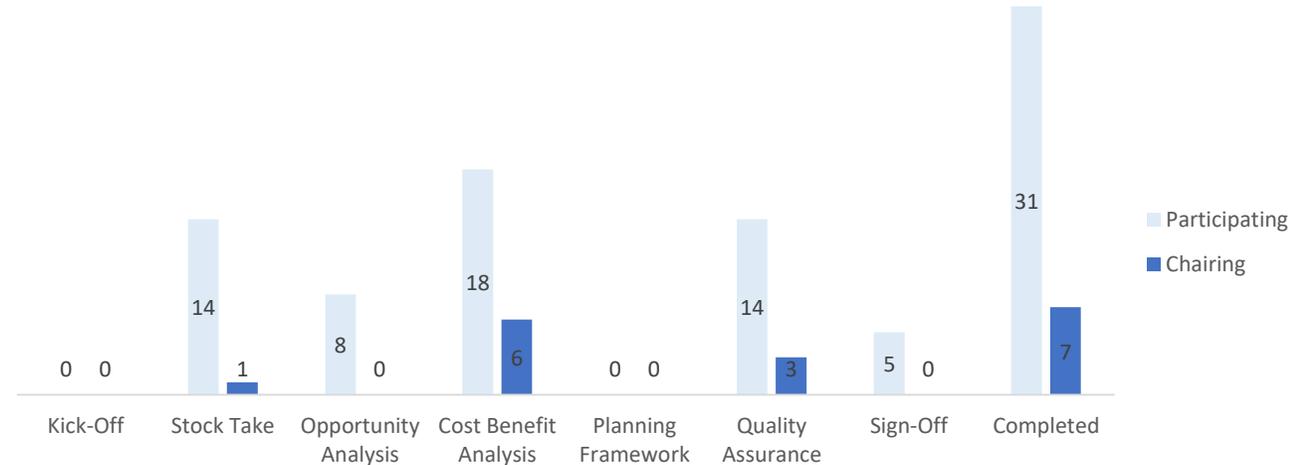
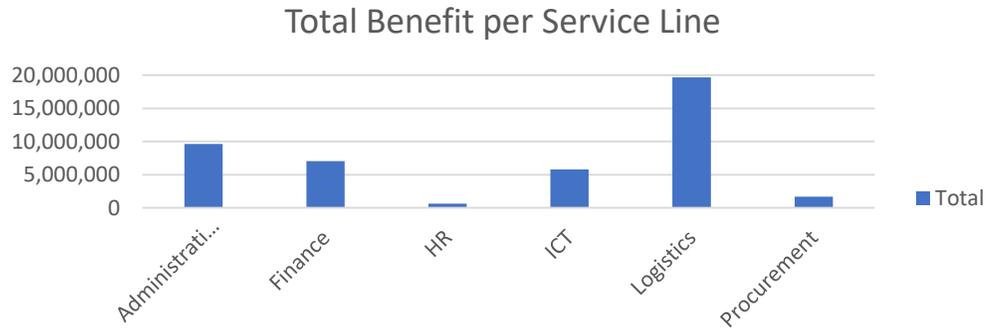


BOS Status & way forward – WFP

WFP

Participates in:
 BOS 2.0 users globally: 90 BOS
 Participates in collaboration: 485 users
 5-Year benefit: 536 services
 USD 44.5M / 5 Years

Current step



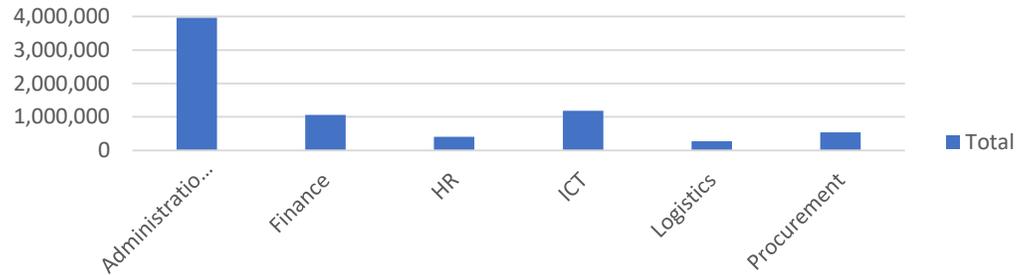
BOS Status & way forward – FAO

FAO

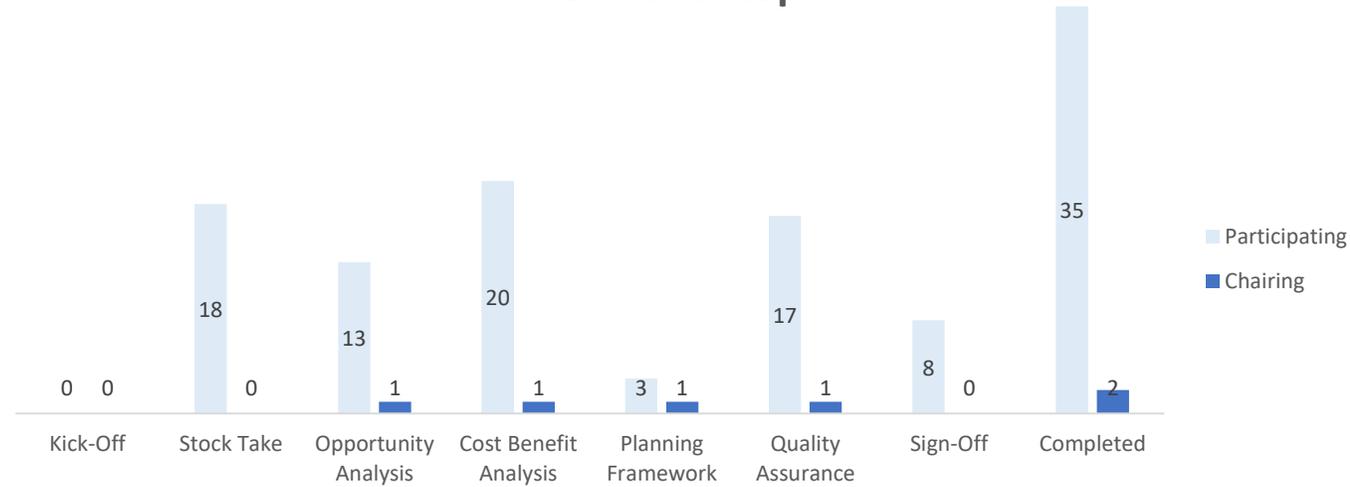
Participates in:
BOS 2.0 users globally:
Participates in collaboration:
Benefit:

114 BOS
399 users
519 services
USD 7.4M / 5 Years

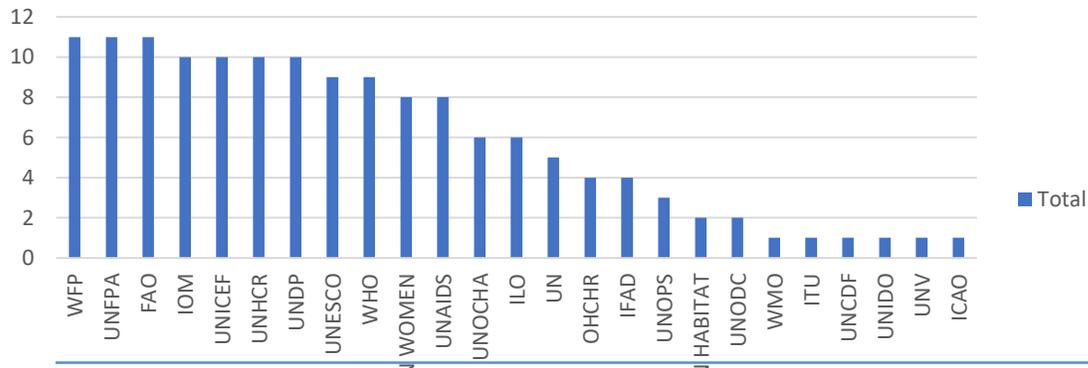
Total Benefit per Service Line



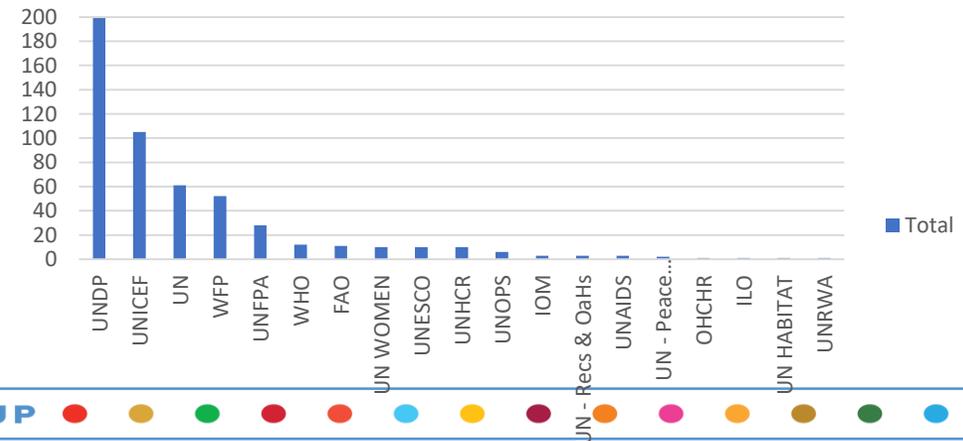
Current step



Amount of services provided by FAO to others



Amount of services bought by FAO from others



BOS Status & way forward – IFAD

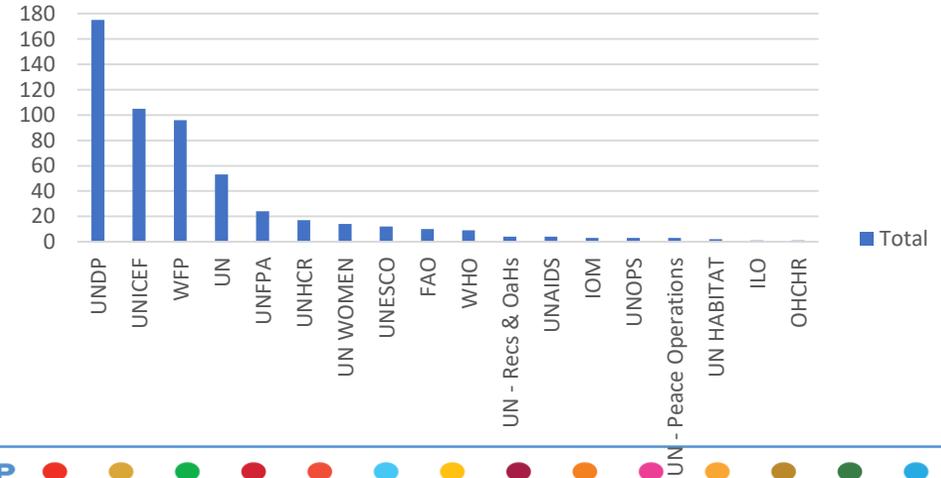
IFAD

Participates in: 29 BOS
 BOS 2.0 users globally: 41 users
 Participates in collaboration: 536 services
 Benefit: USD 56k / 5 Years

Total Benefit per Service Line



Amount of services provided by IFAD to others



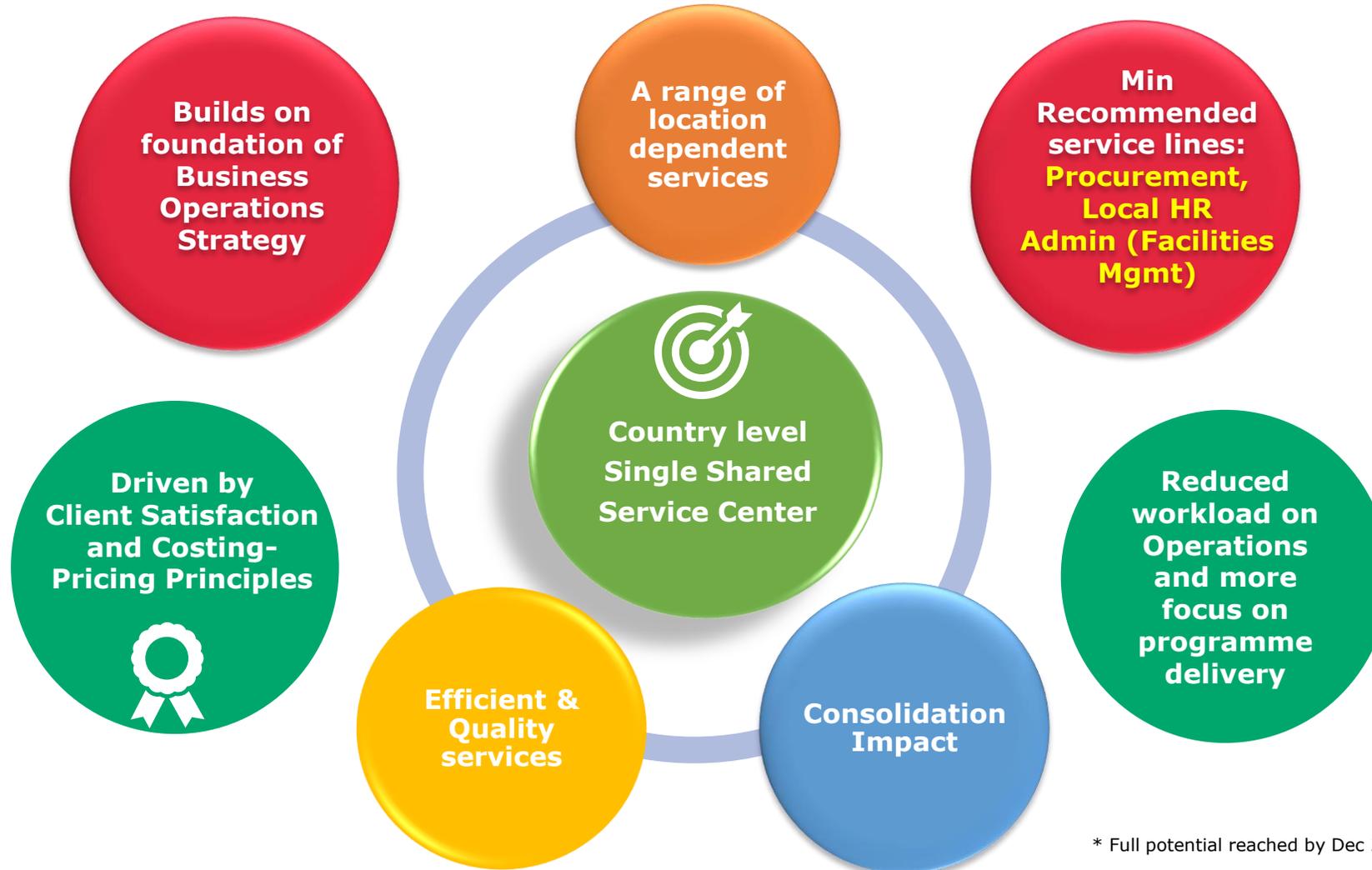
Current step



Amount of services bought by FAO from others

COMMON BACK OFFICE (CBO)

- The CBO global roll-out was launched on August 31, 2020



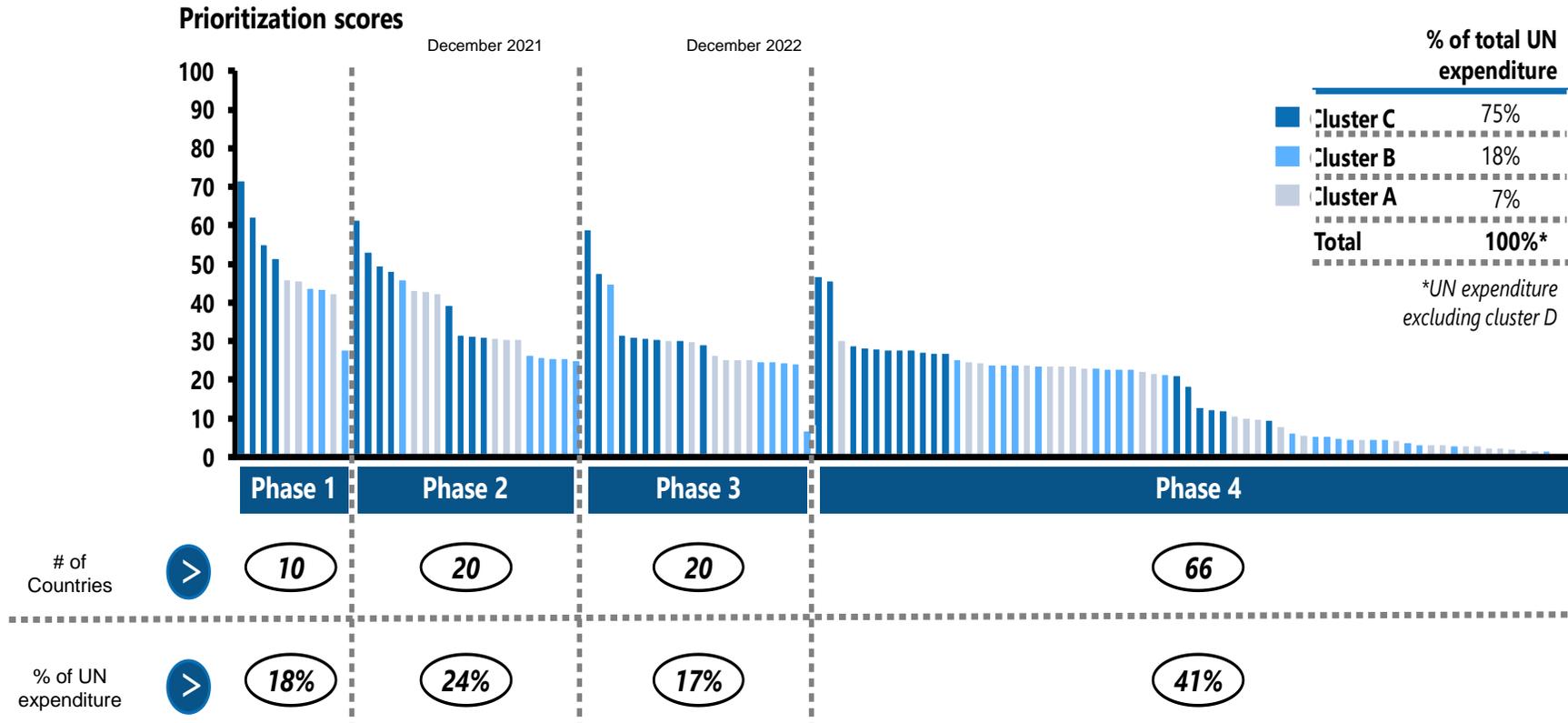
* Full potential reached by Dec 2021



Status CBO


STATUS
Minor delay


RISK
COVID impact



Countries in CBO Phase 1

Kuwait
Myanmar
Serbia
Tanzania
Brazil
Ethiopia
Kenya
Sudan
Viet Nam

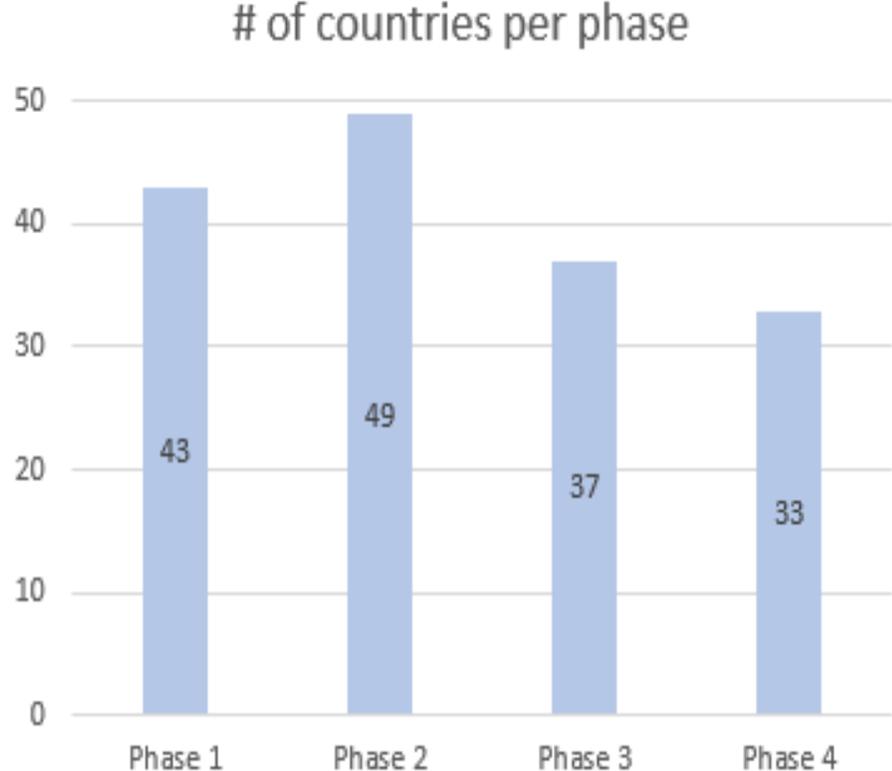
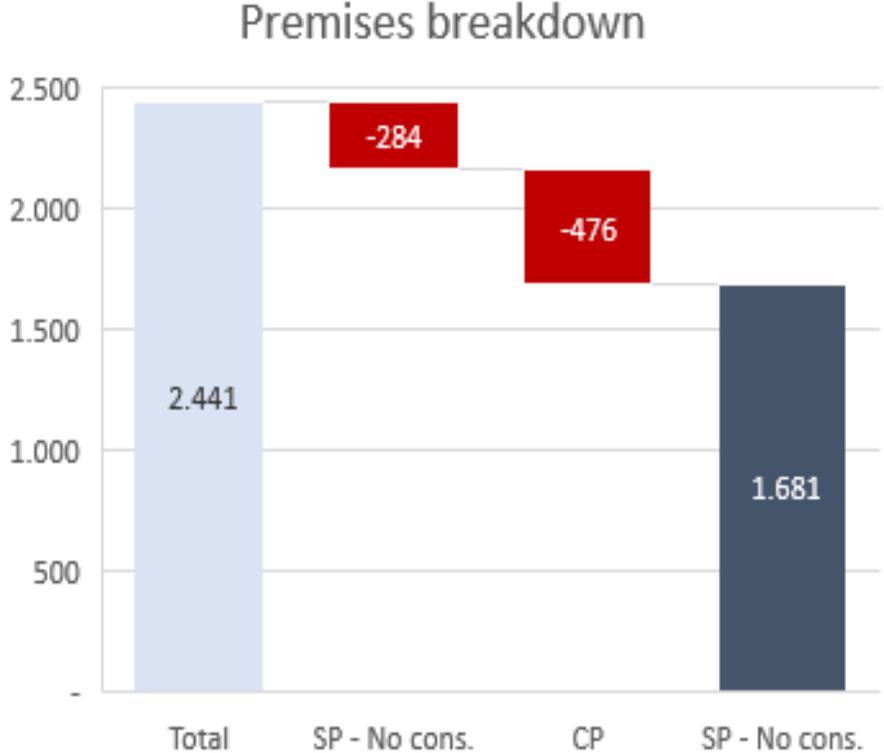
50 countries by Dec 2022, representing 59% of UN expenditure
131 countries by Dec 2024, representing 100% of UN expenditure



Status Common Premises


STATUS
 Significant
 delay


RISK
 Lack of
 data



¹ As of December 8th 2020.

How can Member States help?

1. Support for the implementation of the Reform at Governance Board level
UN entities
2. Align messaging across different governance board UNS entities
3. Ensure UNS has clear mandate through ECOSOC resolutions
4. Continued engagement in the efficiency agenda

