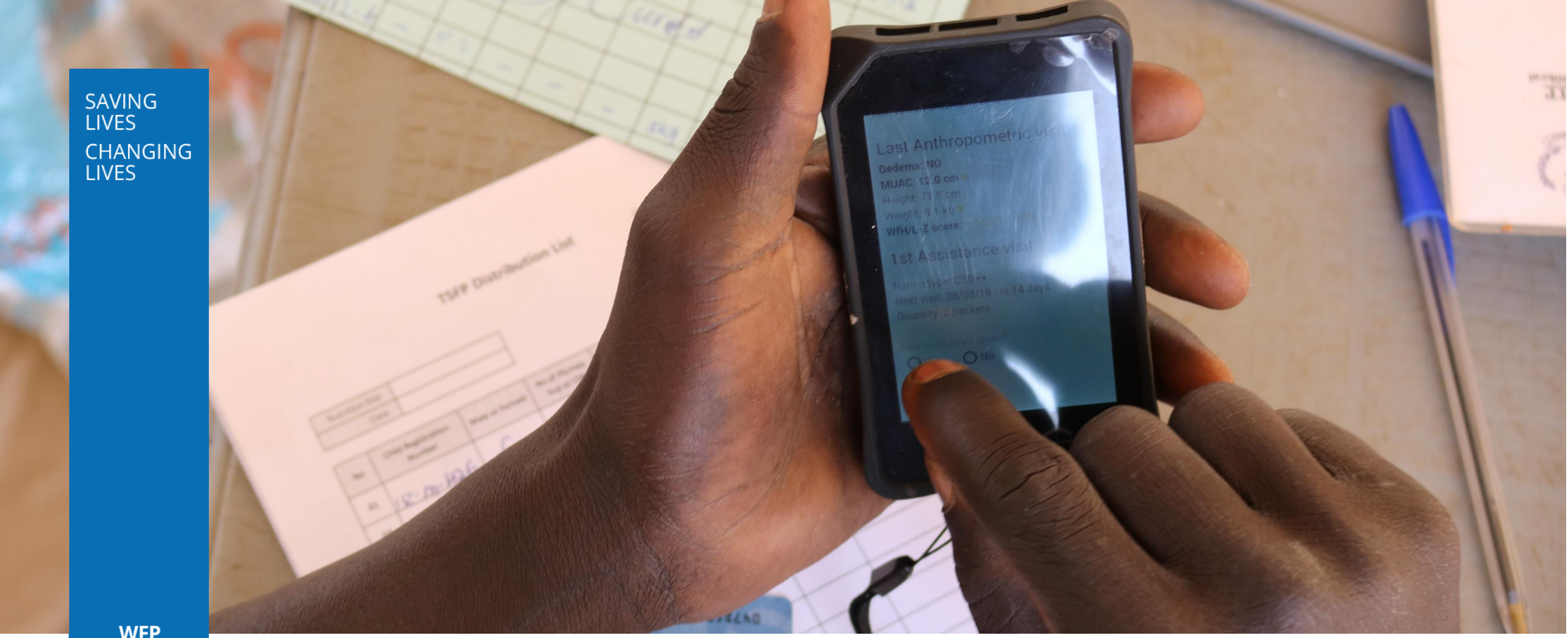
SAVING LIVES
CHANGING LIVES



WFP
World Food Programme

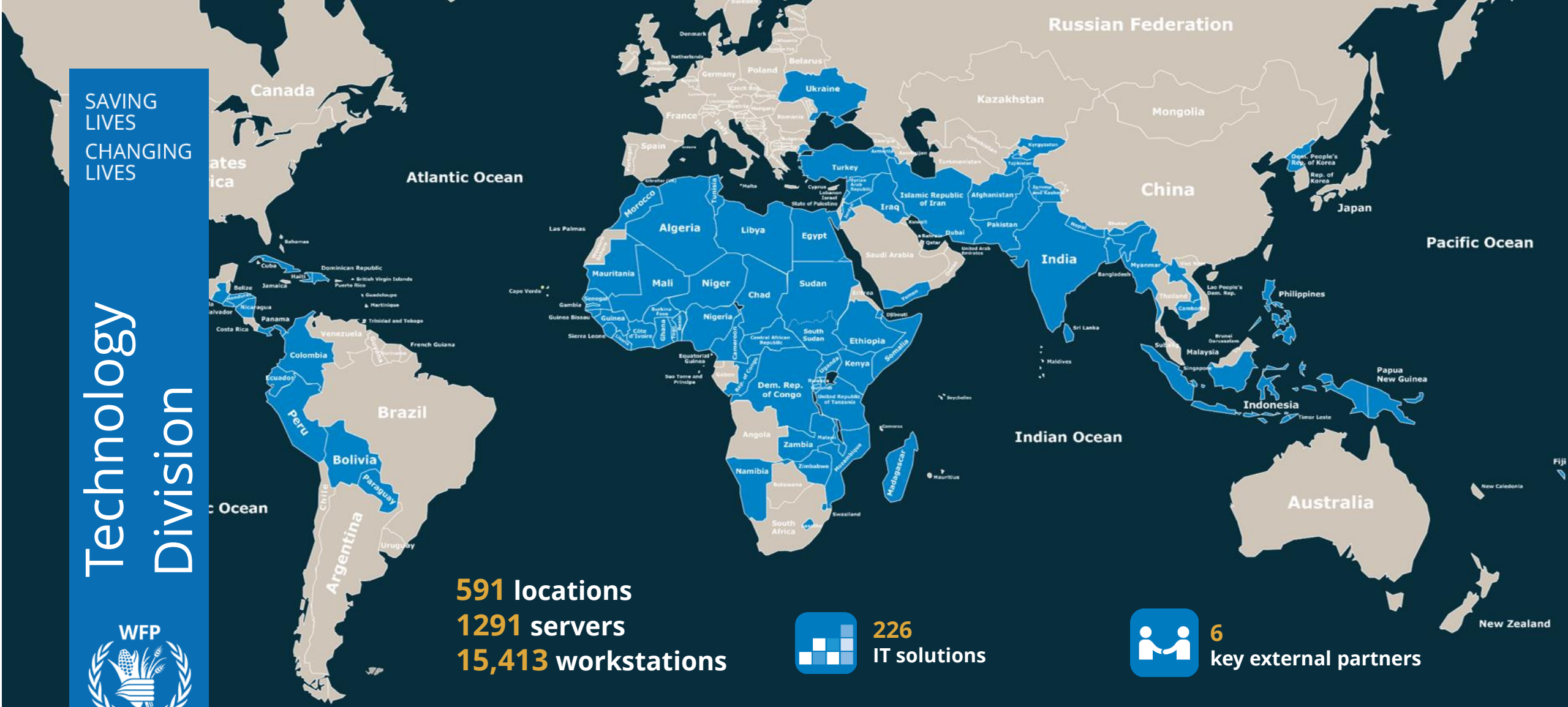
Digital Transformation enabled by the Technology Division

Executive Board - May 2018

SAVING LIVES
CHANGING LIVES

Technology Division

WFP
World Food Programme



591 locations
1291 servers
15,413 workstations

226
IT solutions

6
key external partners

207 staff in HQ
405 in the field

28.3M beneficiaries
in SCOPE

Responded to **10 L3/L2 emergencies** (in 2017)

ED's Vision

124 million people
Furthest behind

Emergency Response

Humanitarian/ Development Peace Nexus

Digital Transformation

New Partnerships & Diversify Funding

Simplify & Improve Efficiency

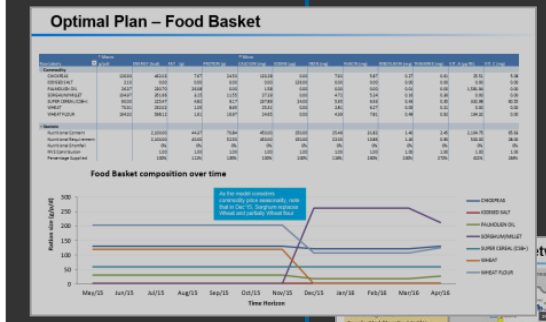
WFP World Food Programme

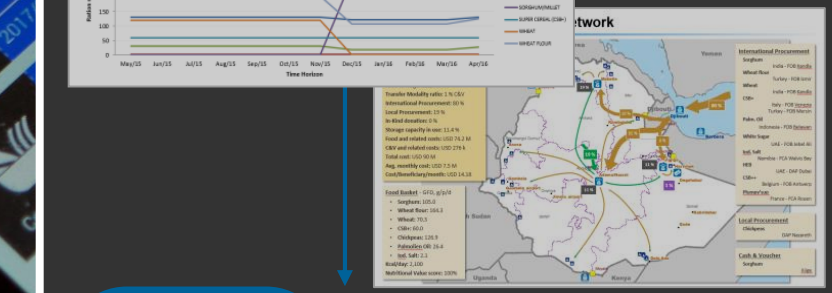
WFP is fully embracing digital opportunities and knows in real-time who is receiving what, where, when and at what cost, continuously improving our relationship with, and the way we serve people.

Technology Division's new mandate: transform WFP into a digital agency

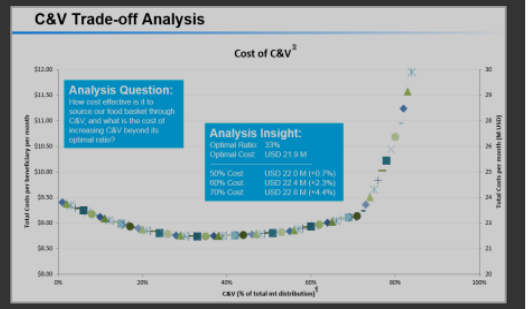
Build an internal and external digital ecosystem

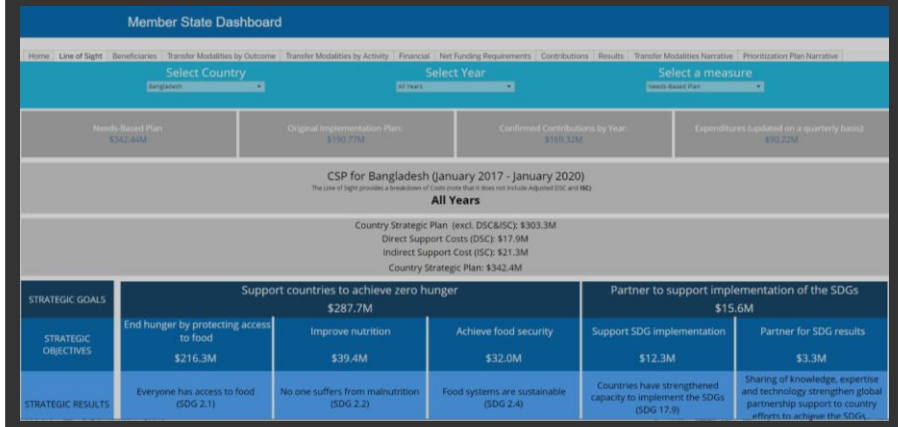
Optimal Plan

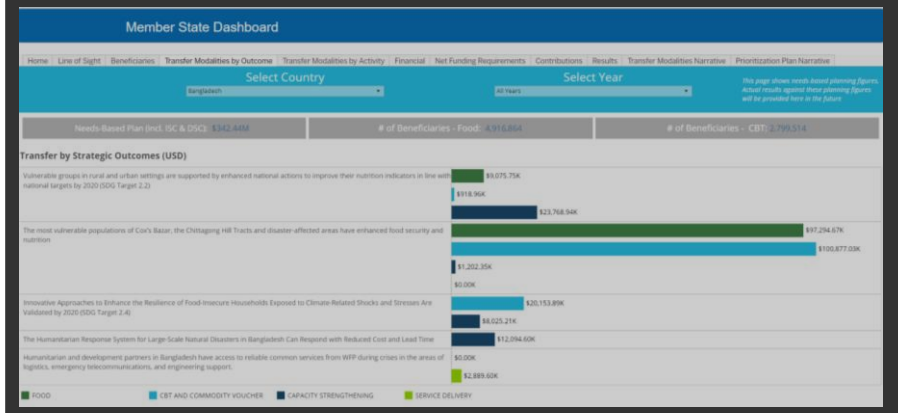




Scenario Analyses







With a clear vision, timeline and deliverables in place

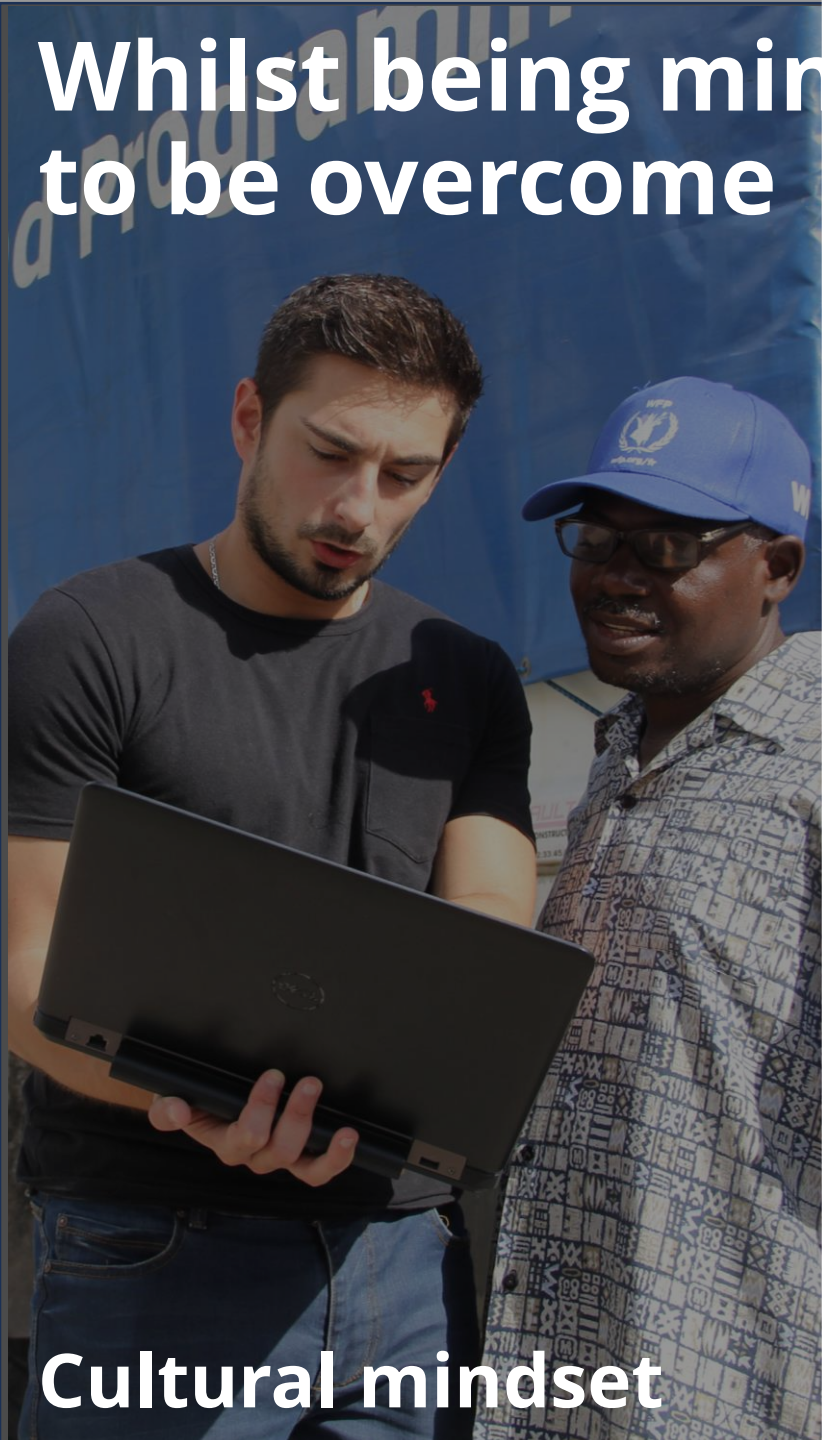
2018 | **2019** | **2020**

- ALL our beneficiaries are in a digital assistance platform

- Pilot SERVICES FOR PARTNERS & GOVERNMENTS
- Build WFP's DIGITAL CORE with BUSINESS-LED USE CASES
- Scale AUTOMATION
- Access to REAL TIME OPERATIONAL DATA

- Conduct ALL CASH-BASED TRANSFERS THROUGH DIGITAL PLATFORM
- Expand to IN-KIND

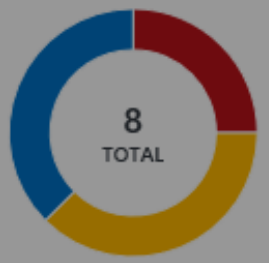
Whilst being mindful of key challenges that need to be overcome



Cultural mindset

NOTABLE ISSUES

Active issue types



CRITICAL 2
WARNING 3
INFO 3

NAME	COUNT	SEVERITY
Computers missing security updates	75	Critical
High priority Active Directory assessm...	2	Critical
Computers with insufficient protection	164	Warning
Computers missing critical updates	4	Warning
Computers with system audit policy ch...	1	Warning
Accounts failed to log on	476	Info
Distinct clients resolving malicious do...	114	Info
Locked accounts	43	Info

Security & Data

Funding requirements

TEC commits to delivering

One-to-one relationships with our beneficiaries, by collaborating with partners & governments

Safety & security of data - especially protecting the most vulnerable

Efficiency and transparency of our Operations

Saving Lives.
Changing Lives.

WFP
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