## **Independent Oversight**

EB Induction Session **27**<sup>th</sup> September **2017** 

**Andrea Cook**, Director, Office of Evaluation **Patricia Harvey**, Inspector General, Inspector

General and Oversight Office



#### **Overview of presentation**



#### **Areas of discussion**

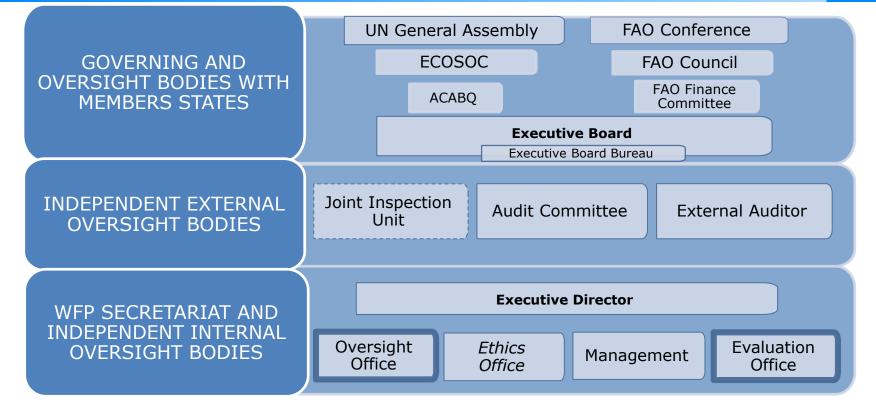
Oversight framework **Evaluation Office** Office of the Inspector General

### Oversight Framework



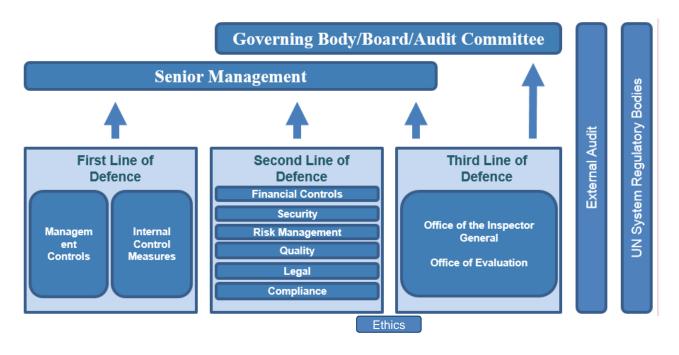
## **2011 Oversight Framework & Reports Disclosure Policy**





#### WFP's Three Lines of Defence model

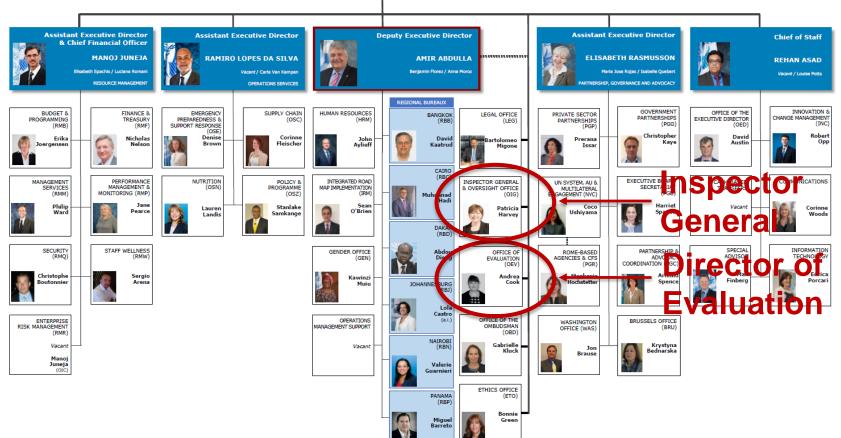




Adapted from: 'Leveraging COSO Across the Three Lines of Defense', Institute of Internal Auditors, July 2015







#### Office of Evaluation



#### WFP evaluation function: Vision



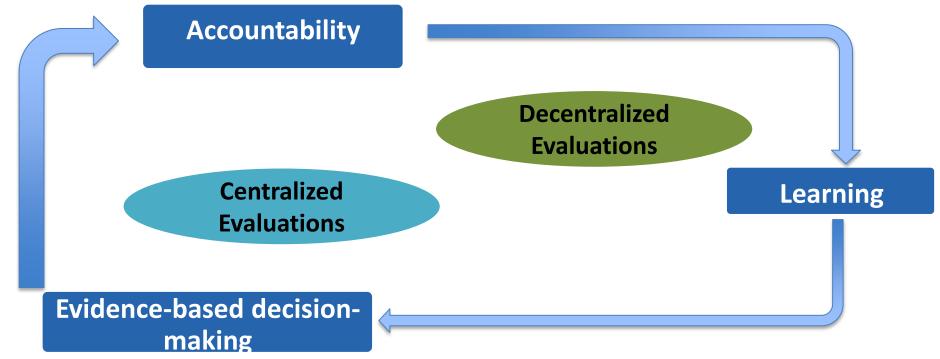


#### What is evaluation in WFP?



The **systematic** & **impartial**, **periodic assessment** of the performance of WFP's activities, operations, strategies and policies.

(UN Evaluation Group/WFP 2016-2021 Evaluation Policy)



#### **Evaluation Questions & Criteria**



Is WFP doing the right thing?

Relevance

Will positive changes remain after WFP intervention?

Sustainability

Is WFP achieving its objectives?

**Effectiveness** 

What difference is WFP making for the lives of people it serves?

**Impact** 

Is WFP doing the things right?

**Efficiency** 

## ... and 3 extra criteria for humanitarian evaluations:

- Coverage
- Connectedness
- Coherence

# WFP's Evaluation Function framing documents



#### Policy 2016-2021

Vision & strategic direction for WFP's evaluation function Centralized (CE) and Decentralized (DE)

\_\_\_\_\_

Coverage norms for CE and DE established

Strategy

Work-streams for phased implementation Evaluation Policy

Corporate Evaluation Charter

Charter

Governance framework & institutional arrangements

## WFP evaluation function: alignment with the Integrated Road Map







- 1. Country Portfolio Evaluations
- 2. Decentralized Evaluations
- 3. Improved performance
- 4. Lessons learning





#### Evaluation coverage, planning and reporting



Evaluation Policy 2016-20121 Corporate Evaluation Strategy

Annual Consultation on Evaluation with EB



**OEV WorkPlan** 



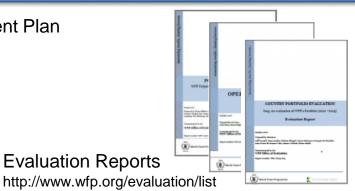
**Annual Evaluation Report** 

**Planning** 

**Implementing** 

Reporting

WFP Management Plan



**Evaluation Reports** 

#### WFP Evaluation function oversight: Evaluation **Function Governance**







**Executive** Director



**SECRETARY** Director of Evaluation\*



**PANAMA** 



**CAIRO** 



**NAIROBI** 



**DAKAR** 



**Chair, Deputy Executive Director** 



**BANGKOK** 



**JOHANNESBURG REGIONAL DIRECTORS** 



**Budget & Programming** 



Performance Manag. & **Monitoring** 



Government

Policy &

Human Resources







Information **Innovation & Change Technology Division** Management

#### **HQ DIRECTORS**

\*Director of Evaluation has full discretion over evaluation selection. approval & issuance of CE reports to EB

#### **Executive Board Role in evaluation**



#### Oversight

- Exercise oversight of evaluation function
- Guide management in policy implementation
- Consider AER & all centralized evaluation reports
- Consider mgt. responses & follow-up action reports

Normative Framework

- Approve evaluation policy and safeguard provisions
- Approve appointment, made by the ED, of Director of Evaluation
- Provide strategic guidance through Annual Consultation on Evaluation
- Foster evaluation culture as members of WFP Governing Body

Resourcing

- Approve OEV's budget
- Review trends in human & financial resources dedicated to evaluation

Planning

• Review OEV's work plan & priorities within WFP's Management Plan

Use

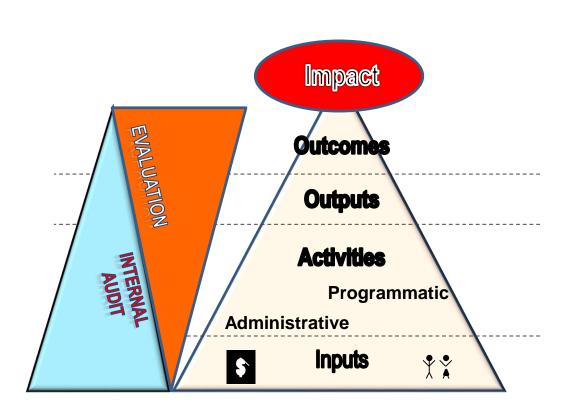
- Consider use of evaluation evidence when approving new policies, strategies, programmes, Management Plans, etc.
- Use evidence generated by evaluations in its decision-making

# Evaluation and Internal Audit – complementary yet different fiduciary oversight functions



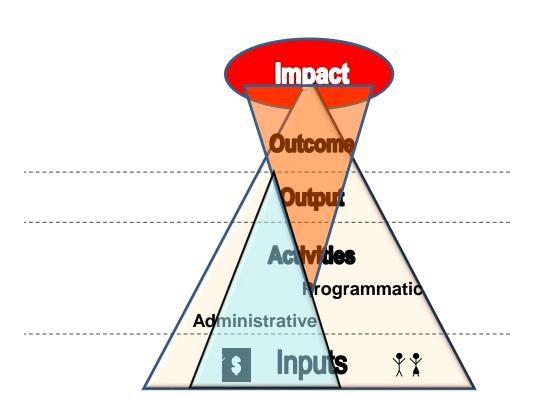
#### **Evaluation and Internal Audit**





#### **Evaluation and Internal Audit**



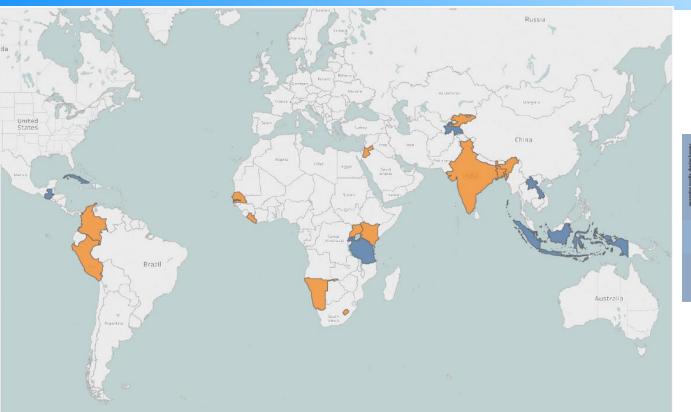


#### Planning coordination: sharing good practices





World Food Programme



POLICY EVALUATION
WFP Policy on Capacity Development:
An Update on Implementation (2009)
Evaluation Report

January 2017
Preguerd by Universalia Munagement Georg: Marie-Hölene Adrien (Fram Leaded),
Herdine Bane, John Nutries, Dade Thompson, Jima Slabi, Amere Wendersch.
Commissioned by the
WFP Office of Evaluation

(MP)



# Office of Evaluation and Audit engagement in the international system













Inter-Agency Humanitarian Evaluations (IAHE) Steering *Group* 

# Office of the Inspector General

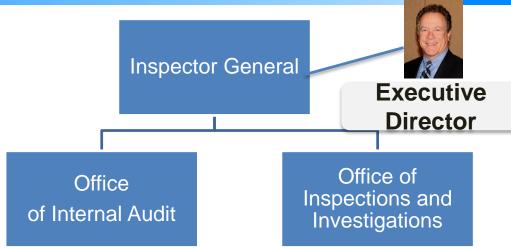


#### Office of the Inspector General



#### <u>Charter of the Office of the Inspector</u> <u>General</u>:

- Provide assurance to the Executive Director;
- Conduct objective and independent oversight activities to protect the integrity and improve the efficiency and effectiveness of WFP's programmes and operations;
- Detect and deter fraud, waste and abuse; and
- Facilitate WFP's adoption and implementation of best UN and private sector practices



- Full, free and unrestricted access to any and all WFP records, physical properties and personnel;
- Access to vendors, cooperating partners and other third parties in a contractual agreement

The Annual report of the Inspector General includes a Statement of Independence.

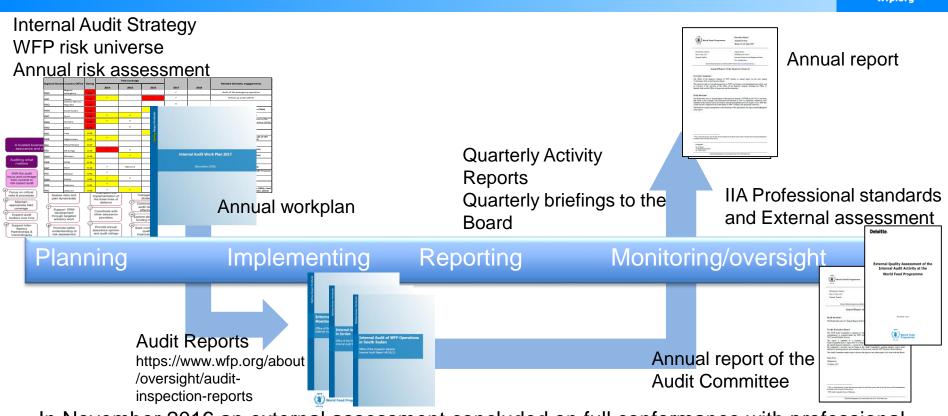
#### Internal audit – Matrix of areas and types



| AREAS / AUDI' TYPES                       | COMPLIANCE | PERFORMANC<br>E / VALUE FOR<br>MONEY | FINANCIAL | INFORMATION/<br>REPORTING | IT CONTROLS | ADVISORY<br>SERVICES |
|---|------------|--------------------------------------|-----------|---------------------------|-------------|----------------------|
| <ul><li>Field/HQ entities</li></ul>       |            |                                      |           |                           |             |                      |
| <ul><li>Thematic areas</li></ul>          |            |                                      |           |                           |             |                      |
| <ul><li>Processes</li></ul>               |            |                                      |           |                           |             |                      |
| <ul><li>Projects</li></ul>                |            |                                      |           |                           |             |                      |
| <ul><li>IT systems<br/>and apps</li></ul> |            |                                      |           |                           |             |                      |

#### Internal Audit – Audit coverage, planning and reporting





In November 2016 an external assessment concluded on full conformance with professional standards and a high level of effectiveness and maturity

#### Internal audit – Key audit steps





## Office of Inspections and Investigations -3 Main missions: Investigations, PIRs and Inspections



OIGI has responsibility to conduct any and all investigations into allegations of misconduct including alleged fraud and corruption against the Organisation and its programmes as well as other violations of the Staff Rules and Regulations, policies, procedures, and other administrative issuance.

#### Scope of investigation covers:

- Internal investigations: all types of staff misconduct (fraud, corruption, SEA, HSHAP, violation of UN and WFP rules...)
- External investigations: Wrongdoing by vendors, cooperating partners, contractors, particularly on fraud and corruption

Investigations can result into referral to national authorities for prosecution.

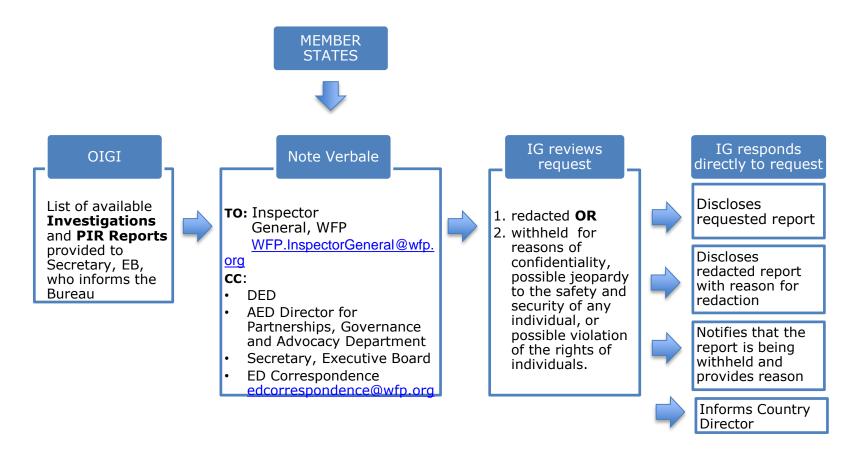
Investigations: determine whether specific allegations can be substantiated.

Proactive Integrity Reviews (PIRs): detect potential fraudulent, corrupt and collusive practices in WFP business processes or operations, including WFP financed programmes.

Inspections: provide objective information to management about field offices, units in Headquarters and processes with no predetermined focus on fraud risk.

## Disclosure process Investigation and PIR Reports





**World Food Programme** 

