

# WFP Logistics

*Changing the way we deliver*



# How we deliver

## SEA

- 30 ships at sea, carrying humanitarian assistance to 70 countries
- 2.0 million tons of food p.a.
- Achieve savings of some \$ 12 m yearly in external transport;



## LAND

- 4,000 trucks on the road any given day
- 3.5 million tons of food transported
- WFP's own fleet consists of 700 trucks across 20 operations



## AIR

- Food airlifts/airdrops in emergencies
- Transport of urgent relief and non-food items



# Assisting Humanitarian Community

## Mandated common logistics service provision

## Bi-lateral

### UNHAS

### UNHRD

### LOGITICS CLUSTER

*Upon request by Govt's & humanitarian partners*

- 60 aircraft in the skies on any day
- 350,000 PAX and 2,000 mt of cargo

- \$ 53 million non-food relief items in six locations
- 50 humanitarian organisations registered as users

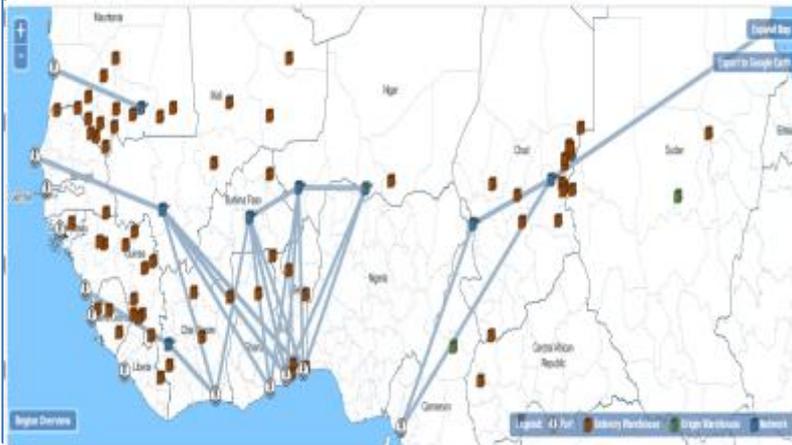
- Timely and reliable logistical support information
- 9 active operations, 18 countries supported

- Transport, storage, handling, fleet, workshop services
- Cost-recovery basis
- 80 clients in 20 countries.



## Supply Chain Management Systems

- Interactive Supply Chain Map
- Supply Chain Dashboard
- Integrated Supply Chain Management System: LESS



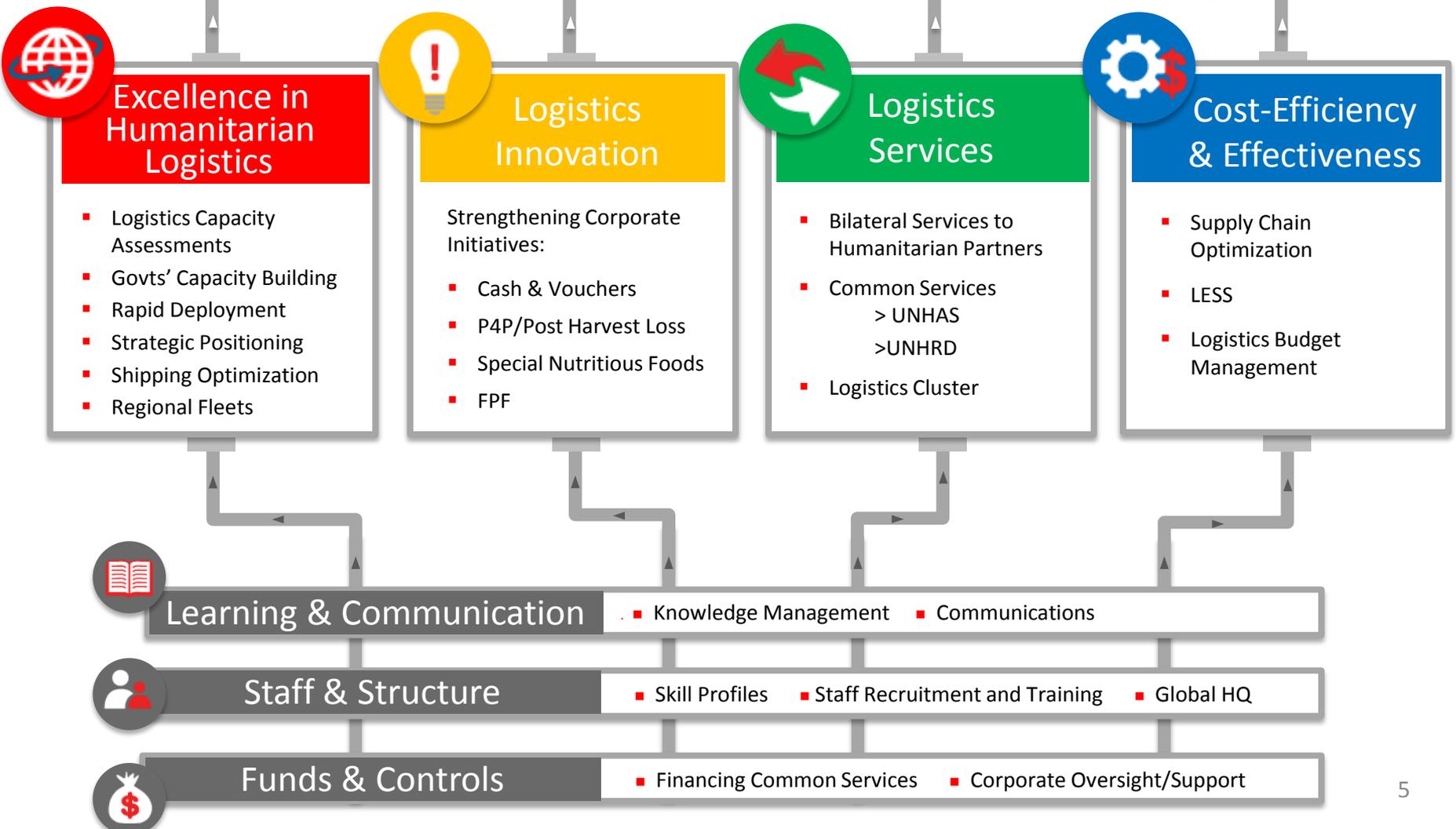
## Capacity Building

- Simulation training for emergency response
- 500 people trained from local governments, international humanitarian agencies p.a.



# CHANGING THE WAY WE DELIVER

## WFP Logistics 2013-2015



# Supply Chain Management



# Why supply chain management is important



## Cutting Response Time and Cost

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## Why WFP Supply Chain is Complex

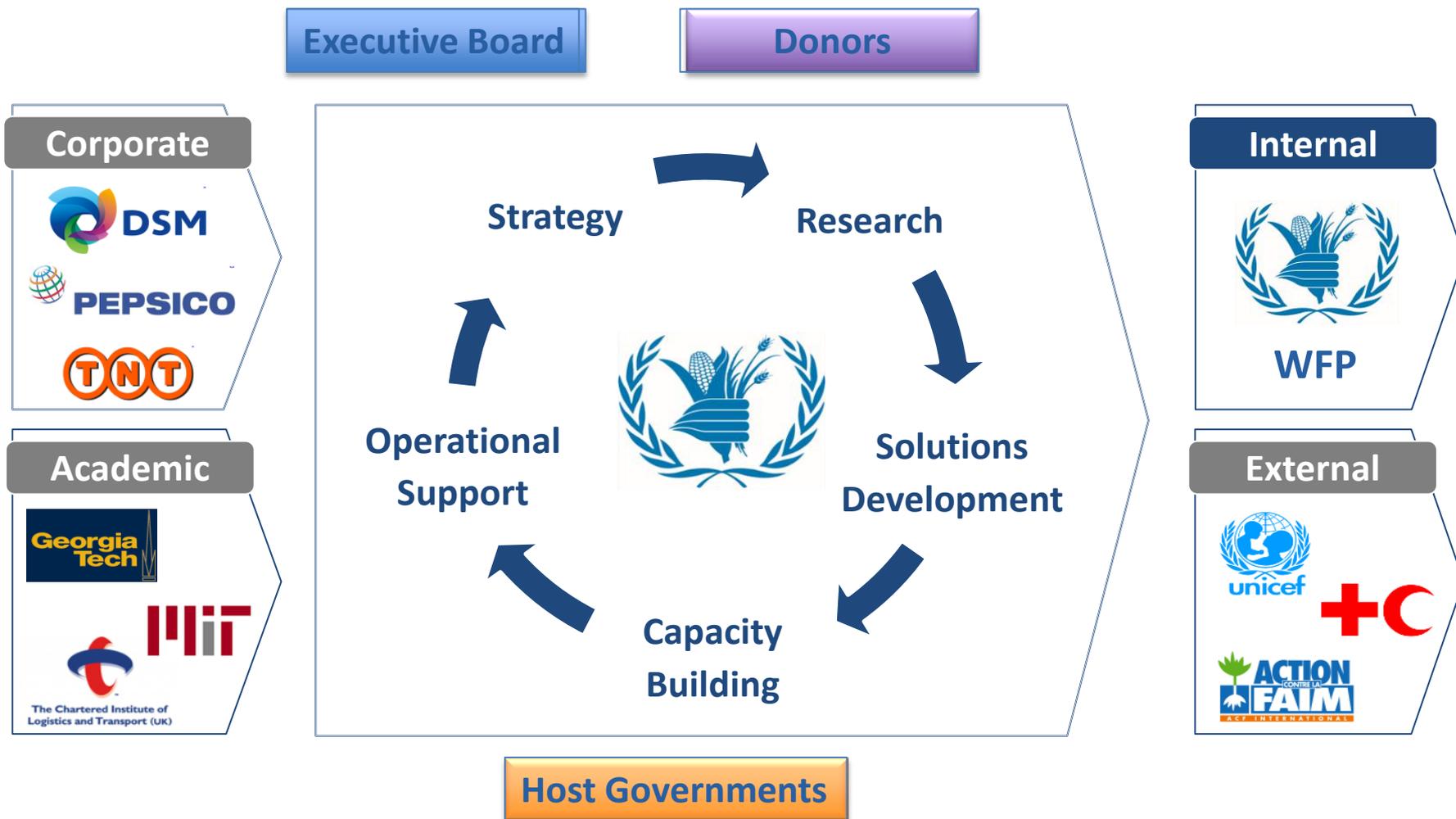
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- Timing and Level of Funding
- Infrastructure and Security Challenges
- Multi-modal supply chains



# LDU strengthening WFP supply chain management

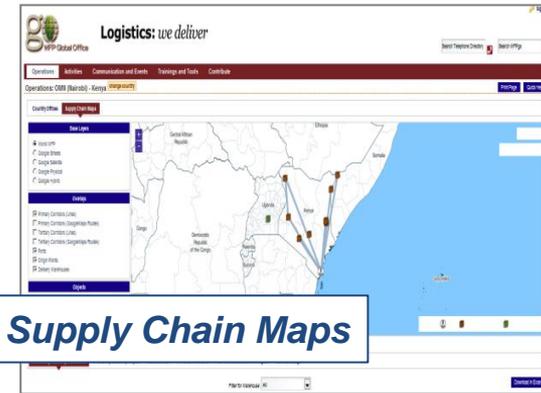
*Tools and skills for efficient and effective humanitarian supply chains*



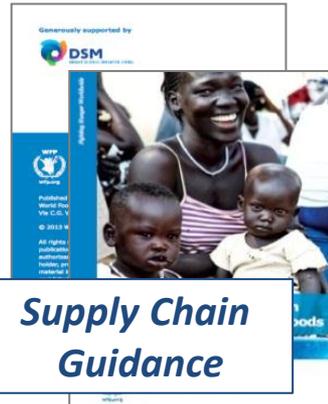
# Supply chain solutions developed by LDU



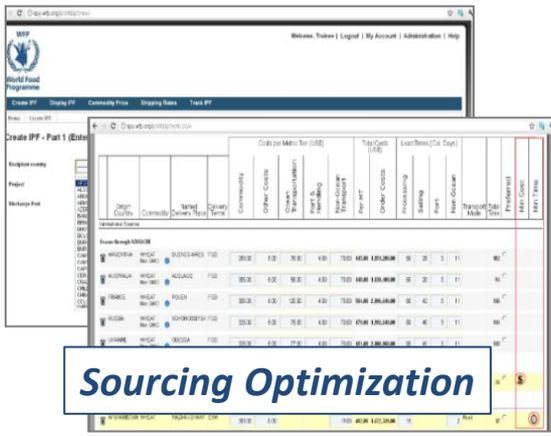
**Staff Development**



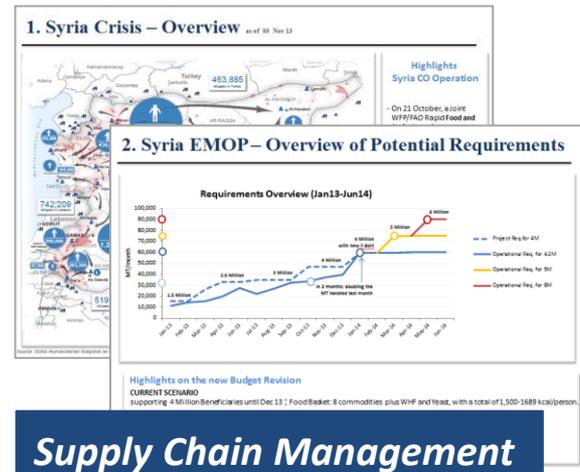
**Supply Chain Maps**



**Supply Chain Guidance**



**Sourcing Optimization**



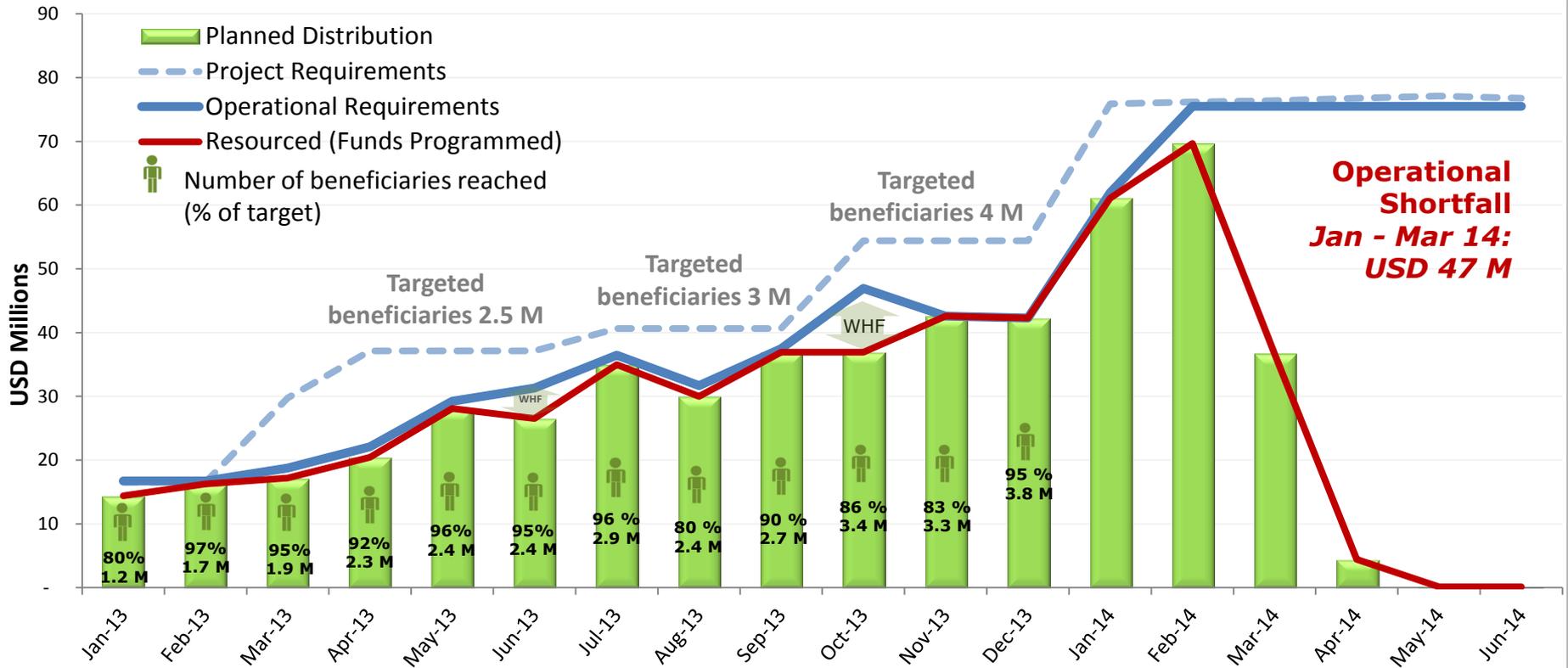
**Supply Chain Management Emergency Dashboard**

# Syria EMOP 200339 Overview

Supply Chain Management Working Group  
8 January 2014

Illustrative  
Example

## Food Requirements vs. Supply



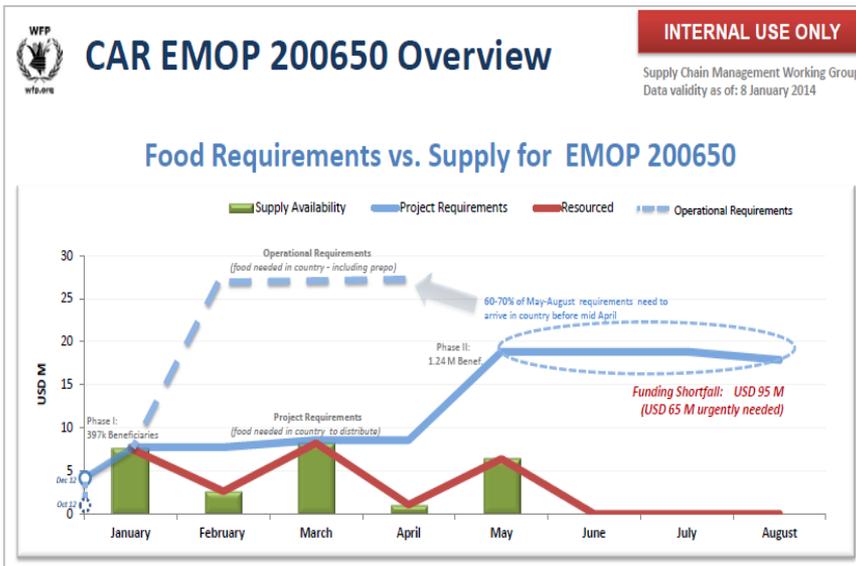
### Highlights

- Total Operational Funding Shortfall for Syria EMOP (Jan – Mar 14): USD 62 M**  
*(It includes the current operational shortfall of USD 47 M + USD 18 M outstanding advances - USD 3 M un-programmed).*
- USD 47 M are urgently needed mainly** to address March shortfalls (USD 38 M to cover essential commodities).
- In view of the absence of new contributions, the CO had to **request a new advance funding of USD 14M** to address part of March Shortfalls.

# Improving WFP's emergency operations Supply Chain Management Dashboard

## SCM Dashboard Snapshot

## Impact



- Lead time reductions
- Minimized food pipeline breaks
- Optimization of Forward Purchase and Working Capital Facilities
- Enables executive management decision making

*Efficient and Effective multi-modal – Food, Cash and Vouchers – supply chain management enabling WFP’s humanitarian assistance strategies*

## INTEGRATION

**Strengthening WFP’s integrated supply chain management;**

- Corporate Supply Chain Management Model
- Supply Chain Strategy
- Supply and Delivery Strategy

## OPTIMIZATION

**Developing systems and tools to optimize supply chain management;**

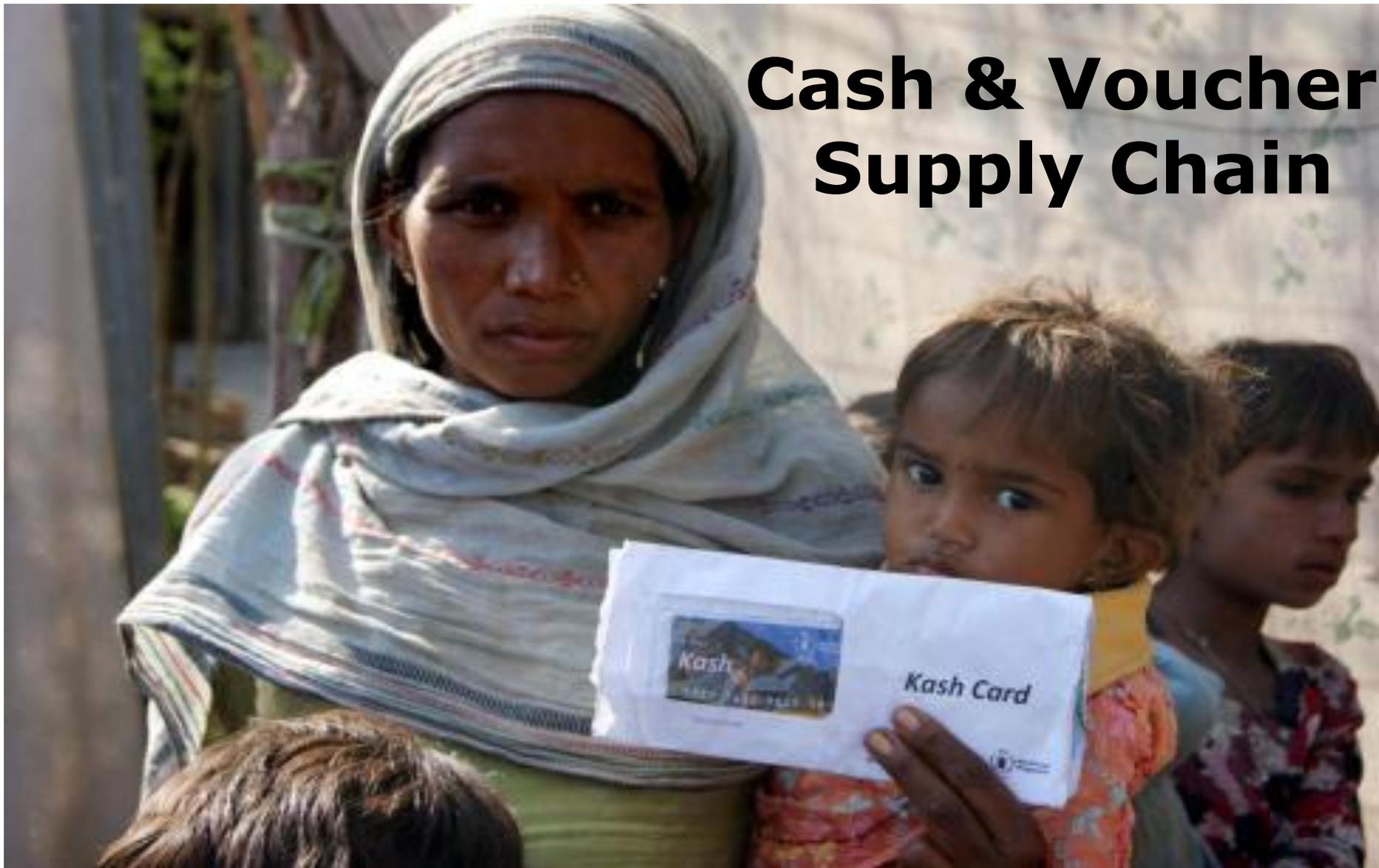
- SCM Dashboard Automation
- Enhancing Performance Management
- Transfer Modality Selection Optimization

## CAPACITY DEVELOPMENT

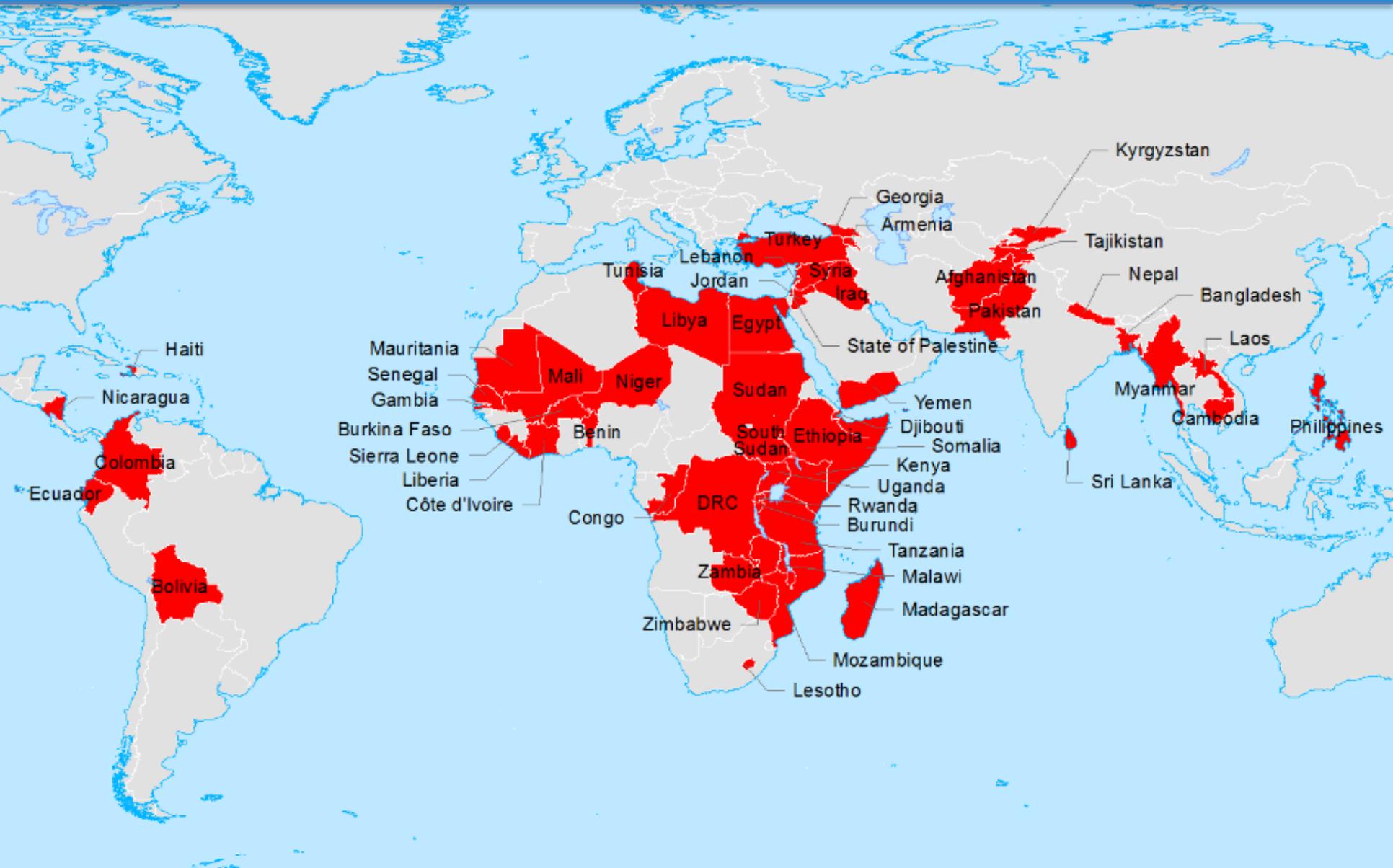
**Developing staff and supporting Humanitarian Partners capacity building;**

- Emergency simulations and Supply Chain Trainings
- Strengthening Special Nutritious Food Supply Chains
- Capacity Building for Governments

# Cash & Voucher Supply Chain



# WFP Cash & Vouchers Projects Worldwide

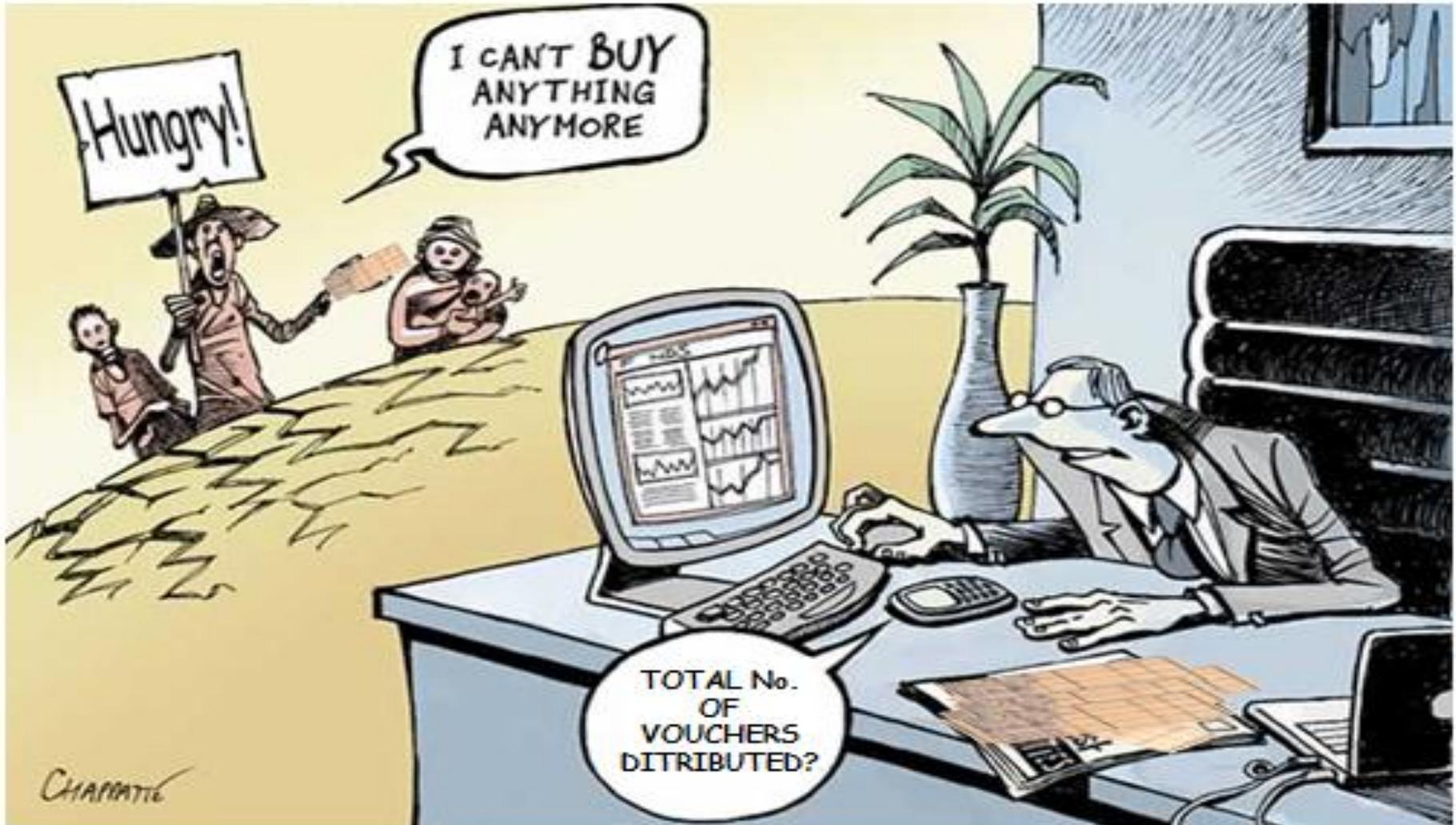


# ASSURE SUPPLY

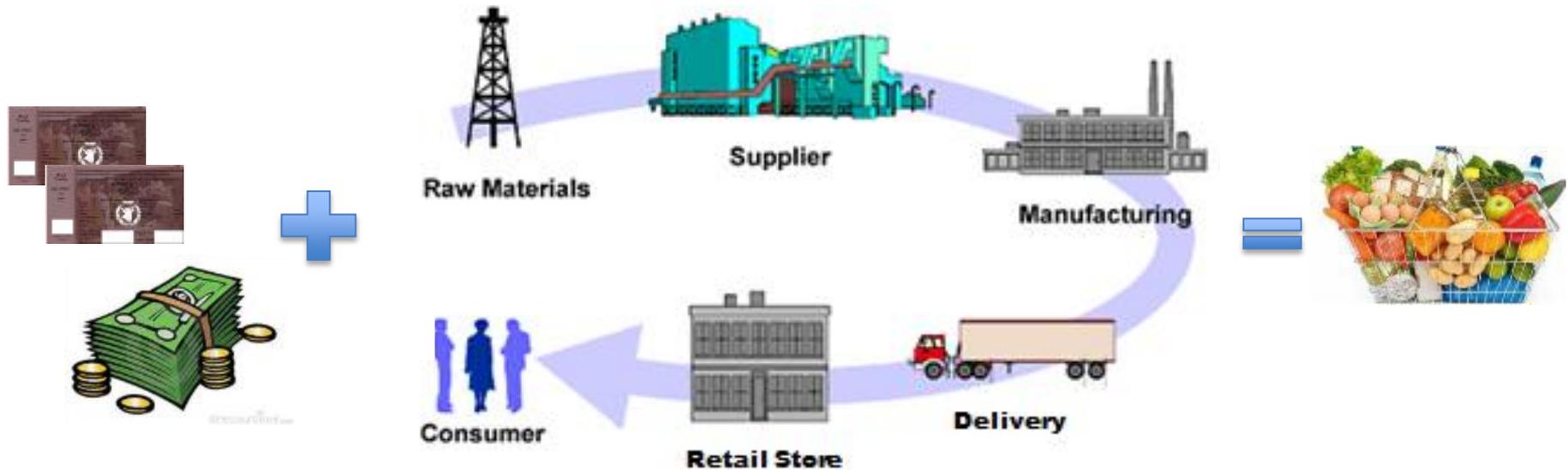
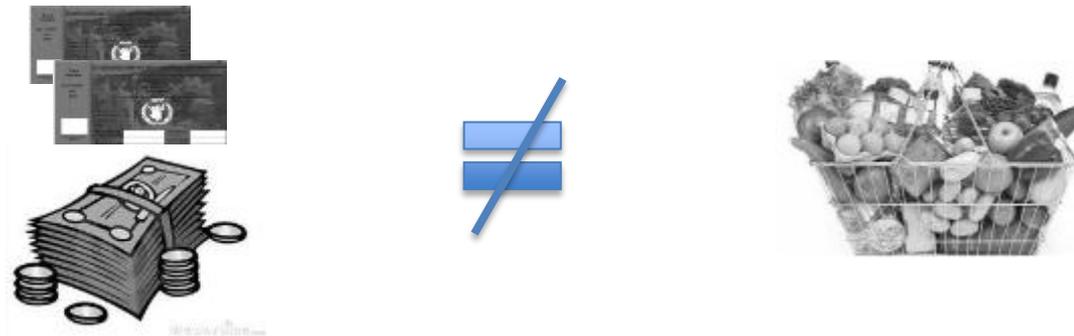
Especially for large scale operations in remote and volatile regions where the reliability of supply is not assured

WHAT IS KEY?

# Cash & Vouchers?



# 1. Understand the Supply Chain



- Retail & Trade Capacity Assessment
  - e.g. Philippines emergency
- Logistics Capacity Assessment
  - 58 reports published
- Supply Chain analyses support model
  - developed in Sudan

# HYBRID CAPACITY

Especially for large scale operations in remote and volatile regions where the reliability of supply is not assured

## 2. Assure Hybrid Capacity



**WFP's ability to shift from In-kind to C&V and vice versa is key to assure food availability at all times and under all circumstances and as such is key to the success of C&V**

HYBRID Capacity needs:

1. Contingency planning and preparedness to back-up with in-kind
2. Agility to switch – Development of Integrated Supply Chain models through WFP's Business Process Review (BPR)



# TRANSFORMATIONAL LOGISTICS

Achieving an economic objective while fulfilling our humanitarian mandate

# 3. Enable the Supply



**Achieving the Objective:**

**To provide cost-efficient and effective food assistance**

**We may have to (re) build the capacity of the Supply Chain**

## **Enable the retailers**

Support to rebuild local market capacity and electronic cash or voucher payment systems

## **Facilitate reconstruction of key infrastructure**

Special Operations for Ports, Roads, Rail, Bridges

## **Institutional Capacity Building of Public and Private Sector**

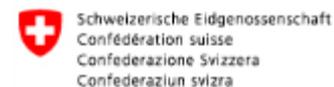
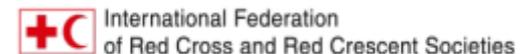
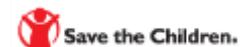
Help develop systems and staff capacities

# 4. Coordinate and Collaborate

Inter-Agency Global Meeting in Rome Dec. 2013 - Concluded the need for a platform for C&V to develop tools, capacities and exchange information under the LOGISTICS CLUSTER



Inter-Agency  
Participants:



# TO MAKE CASH & VOUCHER SUCCESSFUL:

1. UNDERSTAND THE SUPPLY
2. BUILD AND MAINTAIN HYBRID CAPACITY
3. ENABLE THE SUPPLY
4. JOIN FORCES

# LOGISTICS



# United Nations Humanitarian Air Service (UNHAS)

# UNHAS Snapshot



270 **destinations** served



30,000 **passengers** per month (> 600 medical evacuations)



60 **chartered aircraft** per month

## 14 countries served in 2013 (L-3 emergencies marked in red)

Afghanistan



CAR



Chad



DRC



Ethiopia



Mali



Mauritania



Niger



Somalia



Kenya



South Sudan



Sudan



Yemen

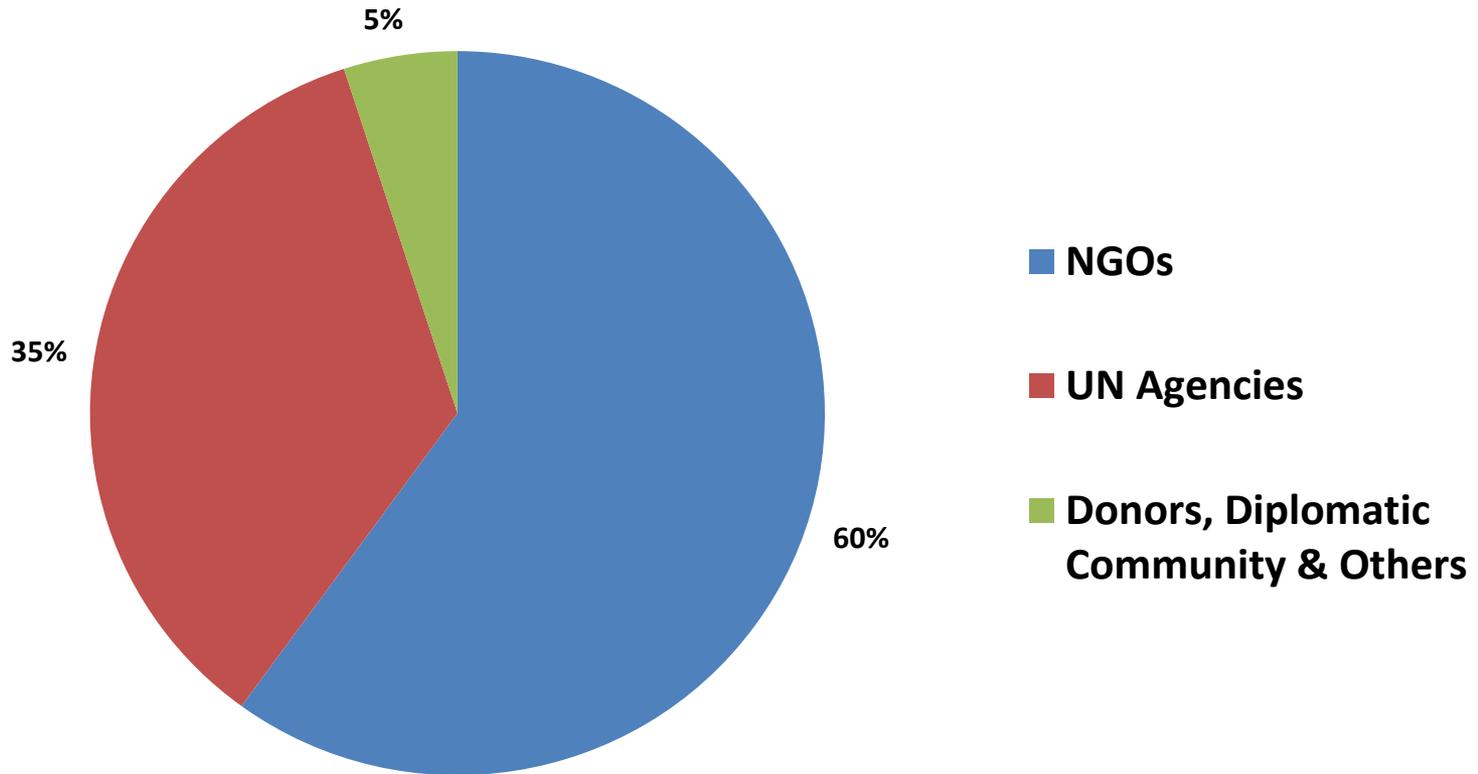


Philippines



# UNHAS Snapshot

## UNHAS Passengers by Category



# Users and Partners

## Examples of Organizations served



## Other Partners

ICAO

CAAs

FSF

ASF

ICRC

UPS

UNHCR

MEBAA

AL AROUD  
GROUP

# Aviation Safety Unit



**Ladies and gentlemen, this is your captain speaking.  
There is a minor malfunction in the pressurization  
system, but no problem, an oxygen mask will come  
out of the unit above your seat automatically**

# Emergency Preparedness



# Strengthening UNHAS' Performance

- Customer Service
- Capacity Building & Development
- Performance Measurement



# Performance Measurement Project

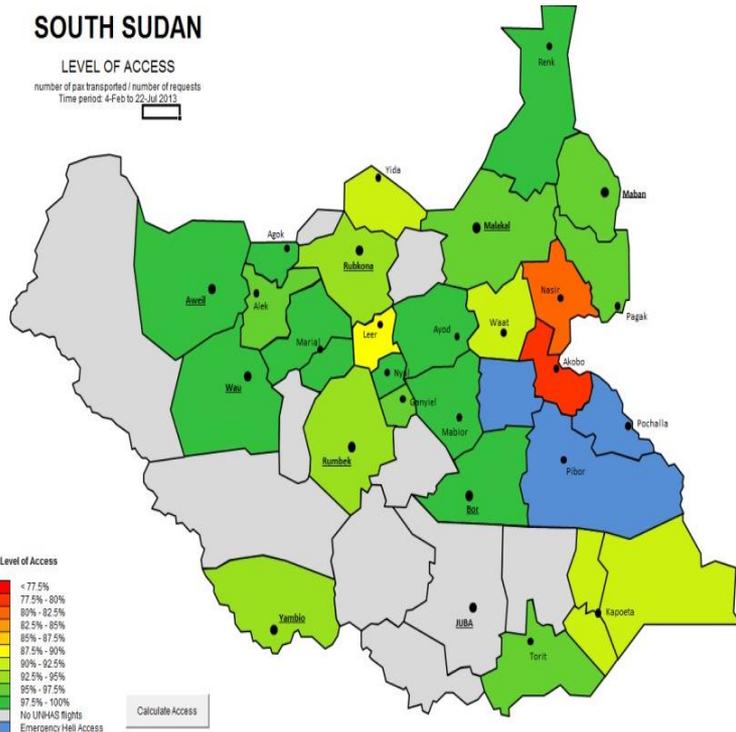
## Effectiveness Level of Access

## Efficiency Cost per Passenger/Kilometer

### SOUTH SUDAN

#### LEVEL OF ACCESS

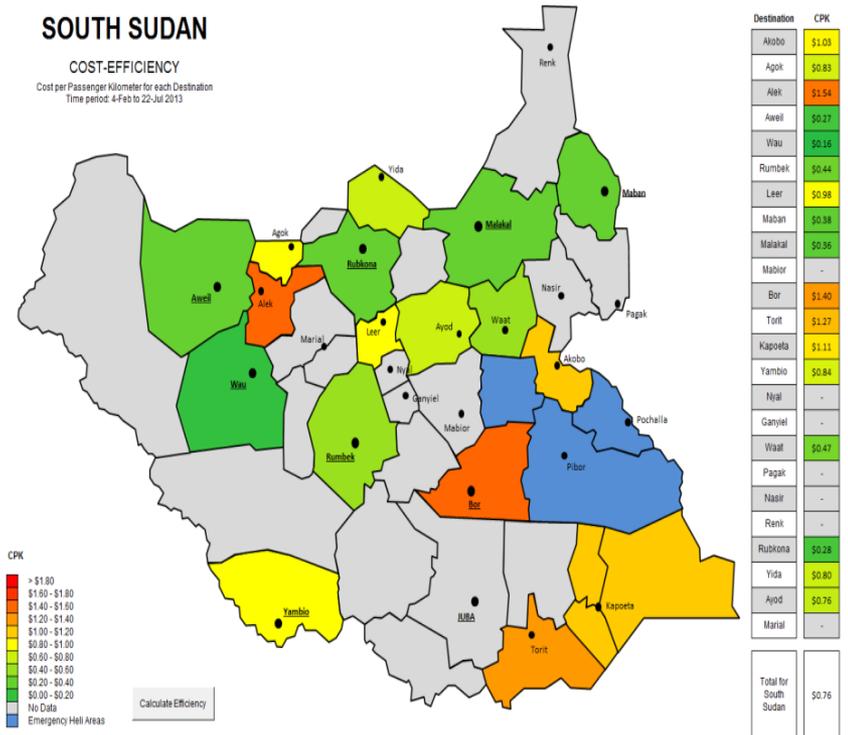
number of pass transported / number of requests  
Time period: 4-Feb to 22-Jul 2013



### SOUTH SUDAN

#### COST-EFFICIENCY

Cost per Passenger Kilometer for each Destination  
Time period: 4-Feb to 22-Jul 2013



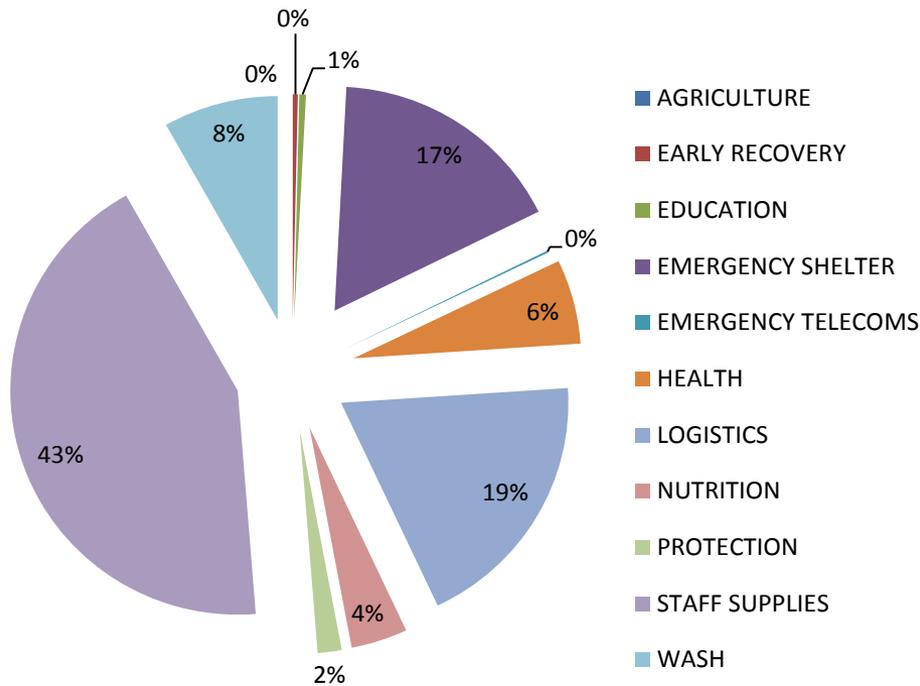


**United Nations  
Humanitarian Response Depot  
(UNHRD)**

# The Network



# The Stocks



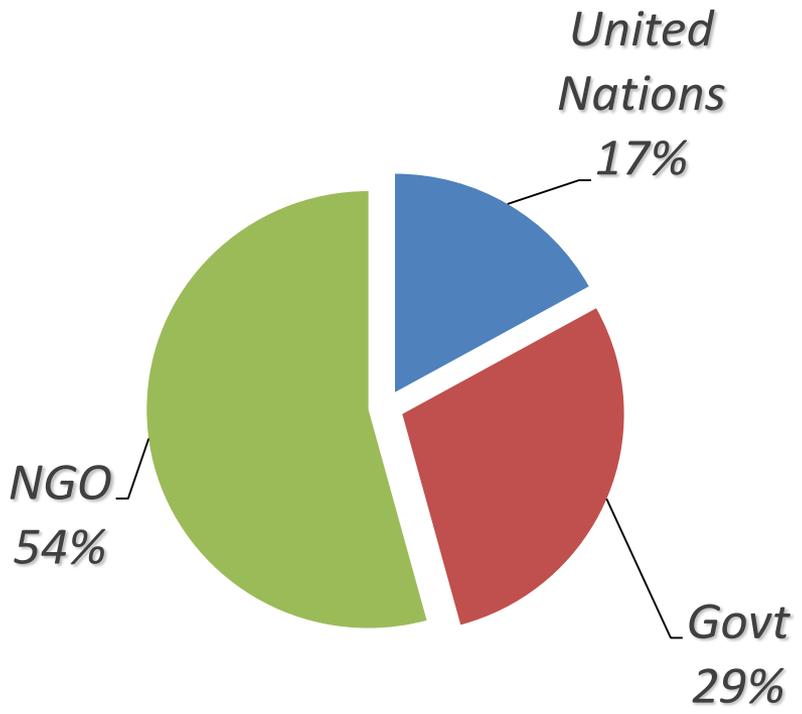
**Total Stock Value: 52.9 million USD**

Relief Items in Stock by Cluster Classification	Total Stock Value (USD)	% of Total
AGRICULTURE	4,890.00	0.01%
EARLY RECOVERY	185,500.00	0.35%
EDUCATION	247,800.00	0.47%
EMERGENCY SHELTER	8,940,500.00	16.89%
EMERGENCY TELECOMS	74,900.00	0.14%
HEALTH	3,226,800.00	6.10%
LOGISTICS	10,089,700.00	19.06%
NUTRITION	2,124,300.00	4.01%
PROTECTION	904,500.00	1.71%
STAFF SUPPLIES	22,812,700.00	43.09%
WASH	4,324,800.00	8.17%
<b>Grand Total</b>	<b>52,936,390.00</b>	<b>100.00%</b>



# The Partners

*A consortium of humanitarian organizations operating under a United Nations mandate to support humanitarian relief efforts.*



# Working Together - Responding as ONE

- Effective: immediate response to sudden onset emergencies
- Efficient: everyone under one roof enabling optimization of cargo dispatch and procurement
- Harmonised: standardization of stocks (over time)
- Capacity-building platform: knowledge transfer to national emergency response depots; training facilities



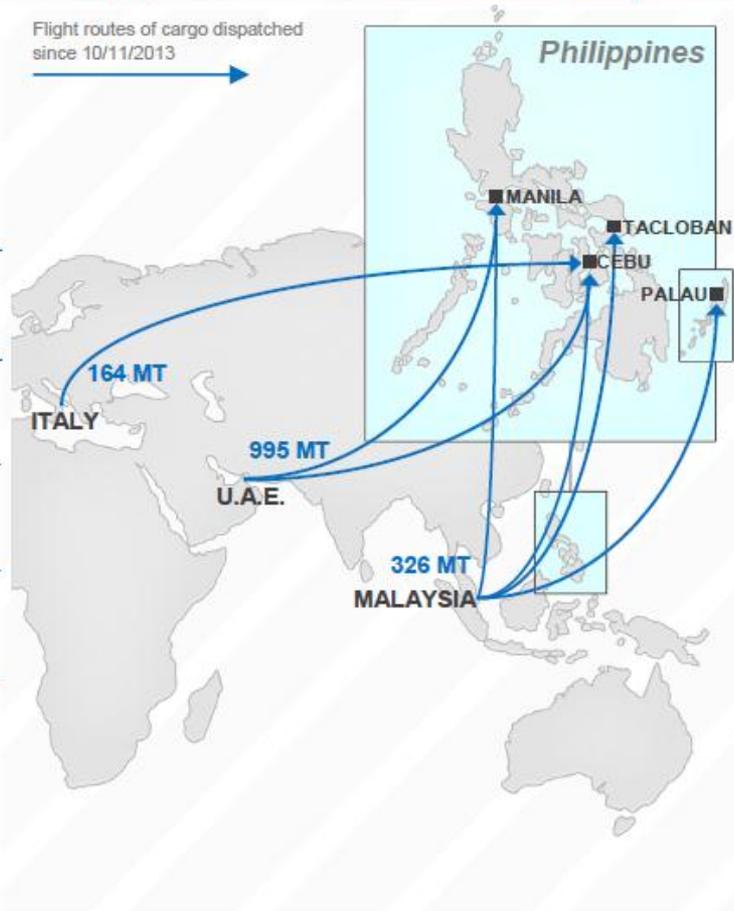
# Emergency Response – Philippines



## UNHRD OPERATIONS UPDATE - 20 DECEMBER 2013 Philippines - Typhoon Haiyan #12

The United Nations Humanitarian Response Depot (UNHRD) is a preparedness tool that supports the strategic stockpiling efforts of United Nations, International, Governmental and Non-Governmental organisations. Made up of 6 facilities strategically located around the world, the Network holds strategic stocks of emergency relief goods on behalf of 59 humanitarian partners.

Flight routes of cargo dispatched since 10/11/2013



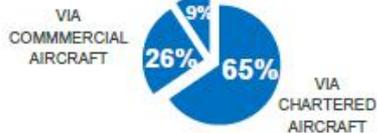
CARGO DISPATCHED  
1485 MT

VALUE OF GOODS DISPATCHED  
USD 8.3M

PARTNERS SERVED  
24

UNHRD STAFF DEPLOYED  
9

TOTAL CONSIGNMENTS  
95 OUT OF WHICH  
VIA SEA



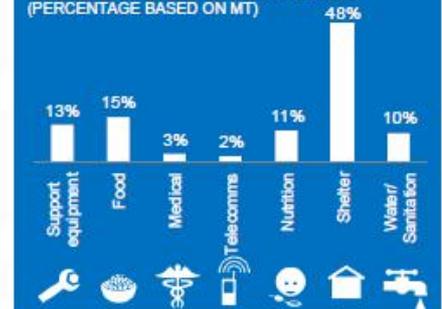
READ MORE ABOUT OUR RESPONSE ON

<http://www.unhrd.org/> | <https://www.facebook.com/wfp.unhrd>  
<https://www.wfp.org/logistics/blog/blog/unhrd-frontline-responder-super-typhoon-haiyan>

### CARGO DISPATCHED ON BEHALF OF

ACF	92 MT	10 MT
Australian AID	101 MT	93 MT
CONCERN worldwide	29 MT	57 MT
HANDICAP INTERNATIONAL	31 MT	8 MT
Irish Aid	166 MT	5 MT
JICA	15 MT	31 MT
UN OCHA	17 MT	52 MT
Save the Children	12 MT	61 MT
SELEBRITES	3 MT	23 MT
UN DTP	3 MT	3 MT
UNICEF	0.1 MT	522 MT
UN Women	24 MT	126 MT
Swiss Red Cross	23 MT	
INFP	3 MT	
World Vision		

### CARGO TYPES DISPATCHED (PERCENTAGE BASED ON MT)



\*Planned shipments based on the availability of cargo and transport.

# Moving Forward

- Greater operational efficiency and effectiveness (lessons learned and feedback from users)
- Responding to new demand from Countries and Partners
- Long-term Financial Structure
  - Continued support from host countries, current and new donors
  - Increased services to generate MRC (focus on enhancing procurement)

