WFP
World Food Programme
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Operational Information Management

Presentation to the
WFP Executive Board

IFAD Italian Conference Room
10 July 2014

OPSCEN
Operations Centre

Division of Emergency Preparedness (OME)

1. Current Status of OIM

2012 Fit for Purpose called for strengthening of functional networks.

2013-2014 Operational Information Management developed as a one of the core ‘Functional Areas’.

How OIM Has Developed

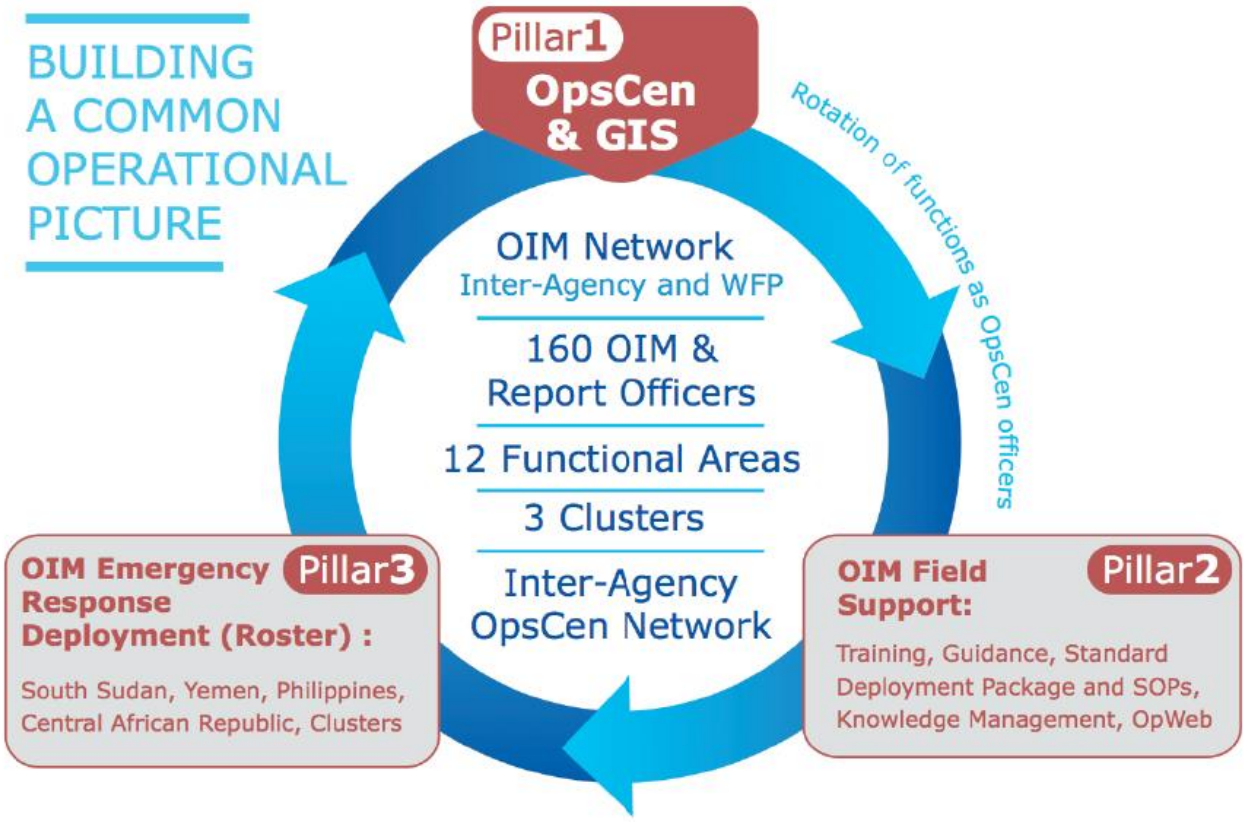
Global Level:

- OIM Directive.
- Operations Centre (OPSCEN) - greater linkages with decision-makers/streamlining reporting/business continuity plan.
- OPWeb.
- Collaboration – Internal and Inter-Agency.

Field Level:

- OIM Training.
- OIM Reporting Network and Response Roster.
- Field support through deployment.
- Harmonisation of templates and content.

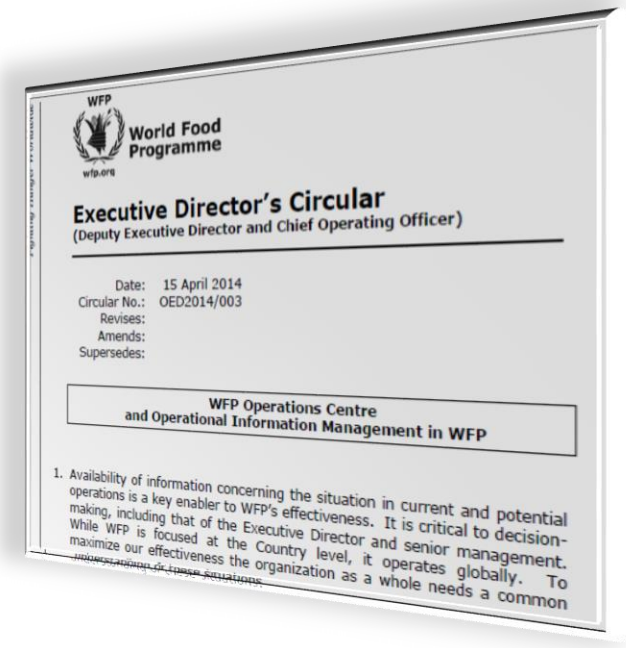
How OIM Has Developed



Global Level - Operations Centre

The OPSCEN is

- A **Global HQ capability** that supports the entire organization in emergency and its engagement with partners in situational awareness and response.
- Critical part of **business continuity** for WFP.
- **Corporate focal point** for operational reporting **oversight, Inter-Agency IM** and liaison with OCHA on common datasets.



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Executive Director's Circular
(Deputy Executive Director and Chief Operating Officer)

Date: 15 April 2014
Circular No.: OED2014/003
Revises:
Amends:
Supersedes:

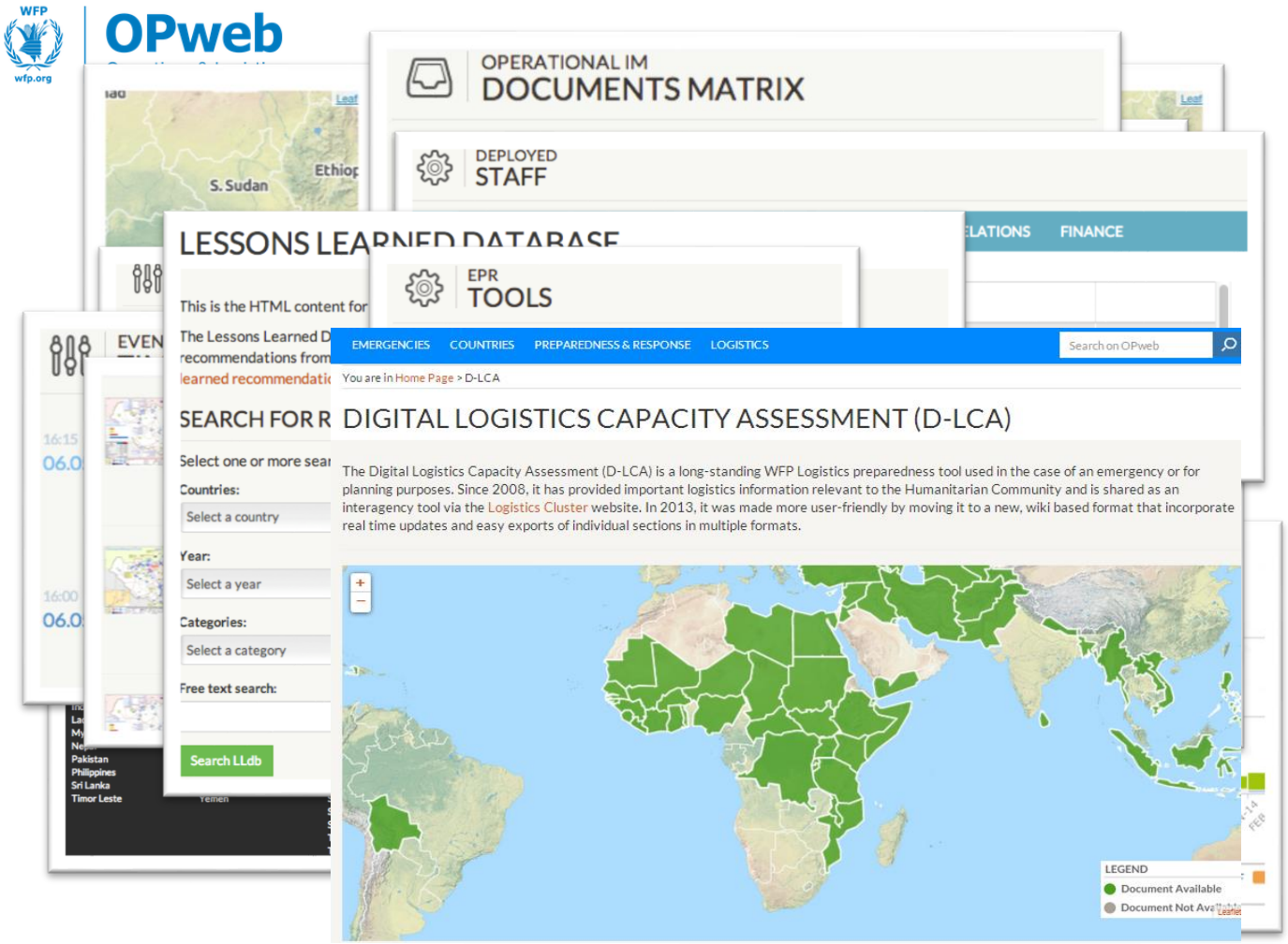
WFP Operations Centre and Operational Information Management in WFP

1. Availability of information concerning the situation in current and potential operations is a key enabler to WFP's effectiveness. It is critical to decision-making, including that of the Executive Director and senior management. While WFP is focused at the Country level, it operates globally. To maximize our effectiveness the organization as a whole needs a common

ED Circular OED2014/003
(April 2014)
WFP Operations Centre and Operational Information Management in WFP.

OPSCEN
Operations Centre

Global OPWeb



Global Level - Collaboration

Collaboration at HQ:

- ❑ Analysis and Early Warning
- ❑ Operational Readiness
- ❑ GIS
- ❑ VAM
- ❑ All other Functional Areas esp. Field Security, Communications, Donor Relations

Collaboration with the field

- ❑ Regional Bureaux
- ❑ Country Offices
- ❑ Sub-National/Provincial Offices

Inter-Agency Collaboration

As key players in building the common operational picture e.g. liaison with the UNICEF, UNOCC, and EU OPSCENs.

Emergency Response: EEI

The **Essential Elements of Information (EEI)** are pre-defined sets of information required by each Functional Area within the first 72 hours of a sudden onset emergency as part of the Emergency Response Protocol SOPs.

ESSENTIAL ELEMENTS OF INFORMATION										
Essential Information	Indicator	Key figure	Information Purpose	Source and date	High Confidence	Medium Confidence	Low Confidence	Functional Area	Responsible Unit/Office	Last update (date and person)
Pre-Crises										
Food security status	Food consumption score	Most recent % of people with poor FCS	Response planning	EFSA / CFSVAM	x			Programme	CO / OSZA	
Food security	Poverty level	%	Response	WB ...	x			Programm	CO / OSZA	
Food security	Malnutrition rate	%	Response	MICS	x			Programm	CO / OSZA	

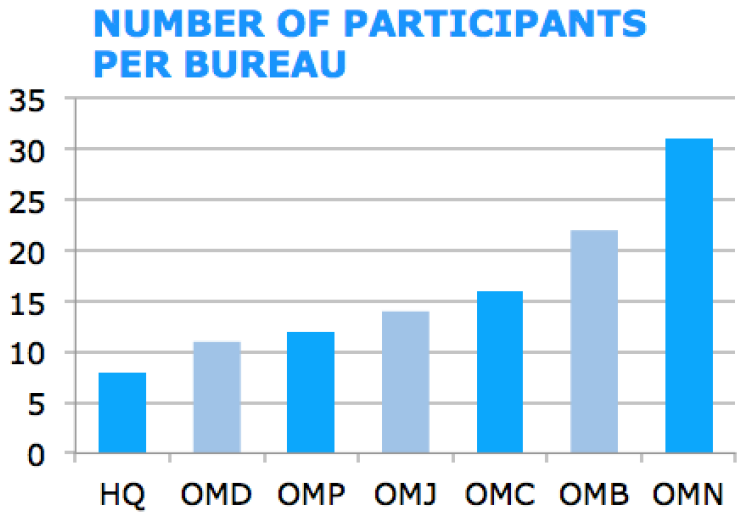
- ✓ Underpin decision-making in a response.
- ✓ Tested in FASTER II&III, CRX and Balkan response.
- ✓ Consultations on-going between OIM and all functional areas.
- ✓ Ongoing efforts to improve the tool.

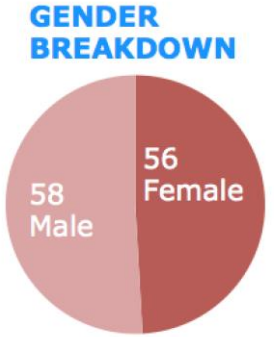
Field Level - Training

170 OIM and reports officers trained and now part of a Knowledge Management network reaching the set target.

Available for staff who will deploy with clusters.

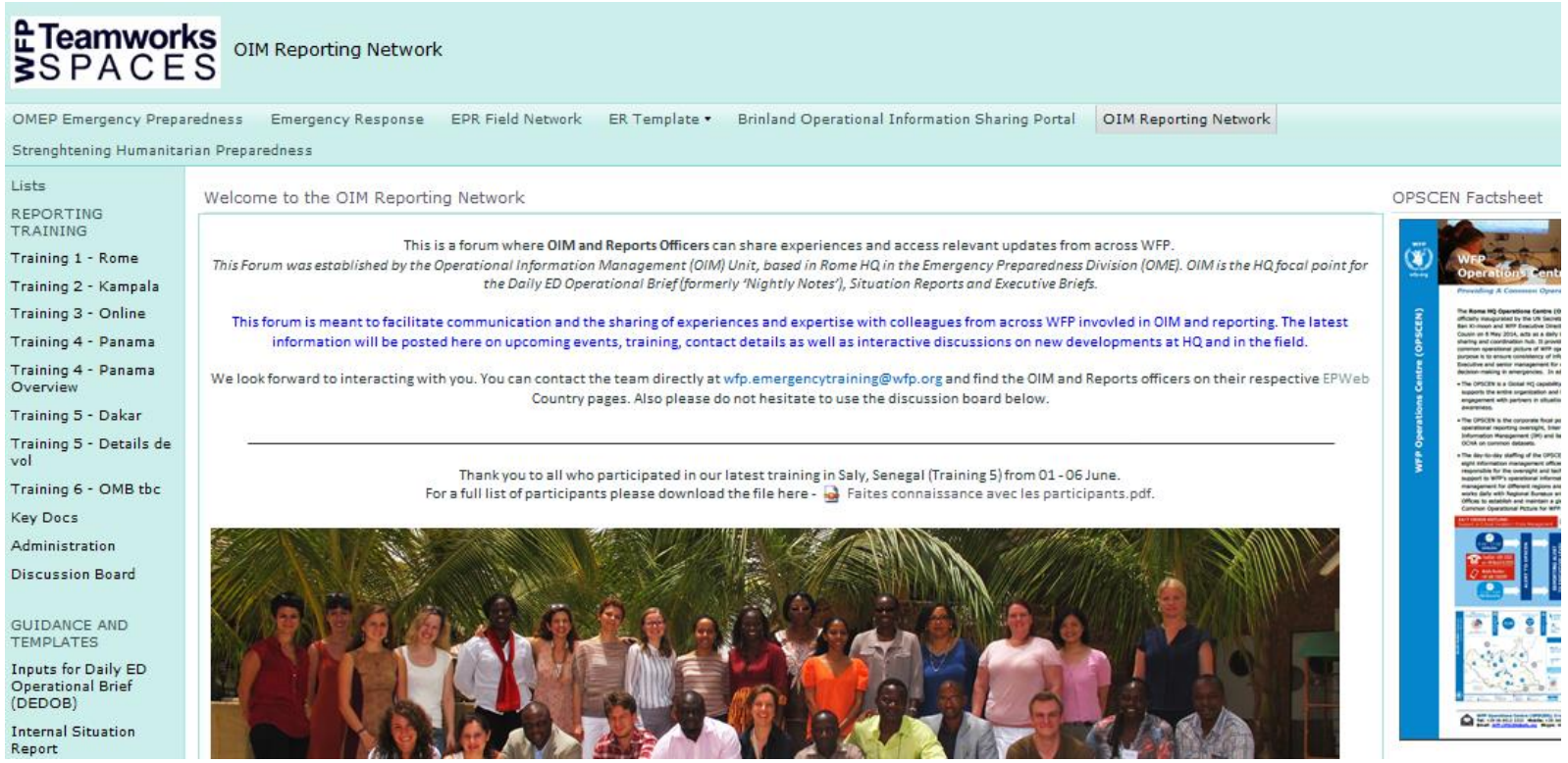
2013	
MAY-AUG	Development of Training Content
SEPT-OCT	Global Meeting; Training 1, Rome - 30 people
NOV-DEC	Training 2, Kampala - 30 people
2014	
JAN-MAR	Training 3 - 60 people
MAR-APR	Training 4, Panama, 25 people
MAY-JUN	Training 5, Dakar, 25 people





Field Level - OIM Reporting Network

Reporting network or community of practice who can connect with each other to share experiences, best practices, and discuss the latest corporate and Inter-Agency developments in the area of OIM.



Field Level - Emergency Response Roster

2014:

- ✓ Call for application for professional staff.
- ✓ Call for application for consultants.

Reaching out to the network of OIM and Reports Officers trained in 2013/14.

Field Level - Support

"Working in Bangui can be challenging but seeing information being shared and used effectively makes it worth the effort,"

Armin Wilhelm deployed as the IMO for the global Food Security Cluster in C.A.R.

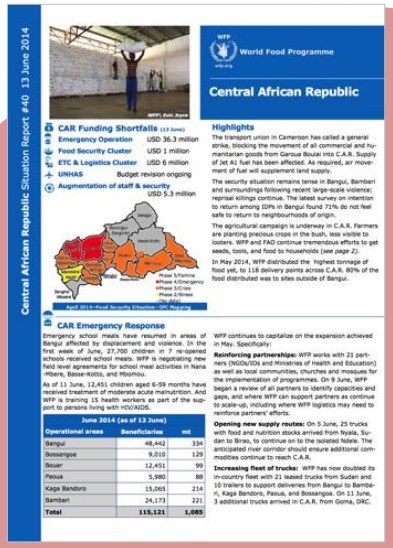
2014 OPSCEN field support through deployments		
C.A.R. (L3)	Food Security Cluster	OIM/Reporting, SPRs, IM Officer
C.A.R. (L3) & Mali (L2)	Food Security Cluster & PRRO Support	IM Officer
South Sudan (L3)	Emergency Telecommunications Cluster (ETC)	IM Officer
South Sudan (L3)	WFP Country Office	OIM/Reporting
Serbia & Bosnia-Herzegovina Floods	Cairo Regional Bureau	OIM/Reporting
Iraq Emergency (L2)	Cairo Regional Bureau	OIM/Reporting
South Sudan (L3)	Emergency Telecommunications Cluster (ETC)	IM Officer
South Sudan (L3)	WFP Country Office	OIM/Reporting

Field Level - Harmonisation of Information and Products

Available on www.wfp.org and Executive Board web site

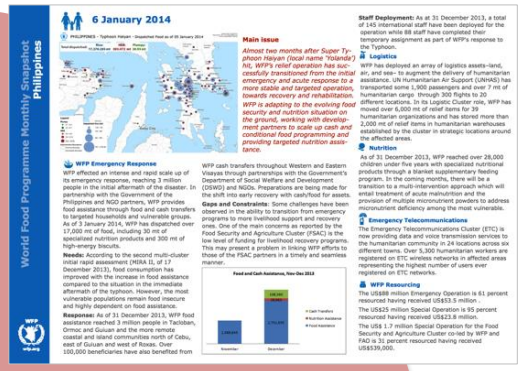
Harmonisation of Products

EMERGENCY PRODUCTS



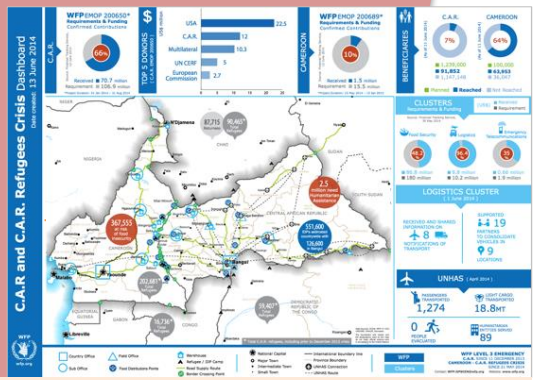
Situation Report

A concise operational report with latest updates on WFP's response to an emergency.



Snapshot

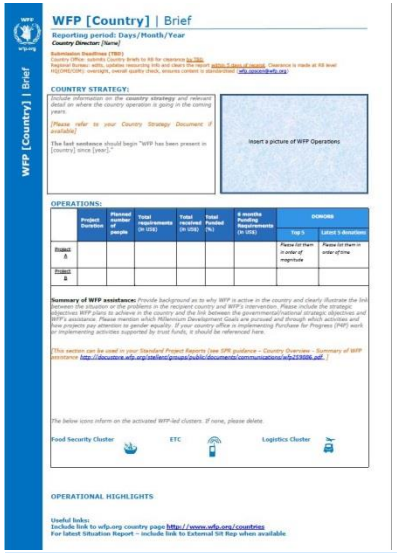
Visual summary of a situation report including photos and maps.



Dashboard

Infographic using data, pie-charts, maps and geo-referenced data.

All WFP Country Offices



WFP [*Country*] Brief

Operational and background information on each country used to feed into other external reporting and updated quarterly.

CONSULTATION PROCESS:

all products developed in consultation with Functional Areas, Gender, Nutrition and Regional Bureaux.

Field Level - Harmonisation of Products

External Situation Report (*L3 and L2 emergencies*)

WFP Operation								
	Project Duration	**Planned Number of People**	**Total Requirements** (in US$)	**Total Received** (in US$)	**Total Funded** (%)	**6 Month Funding Requirements** (in US$)	**People Assisted**	
							Planned (current distribution cycle)	**Reached** (current distribution cycle)
Project A								
Project B								

WFP [*Country*] Brief (*all Country Offices*)

OPERATIONS:

	Project Duration	**Planned number of people**	**Total requirements** (in US$)	**Total received** (in US$)	**Total Funded** (%)	**6 months Funding Requirements** (in US$)*	**DONORS**	
							Top 5	**Latest 5 donations**
Project A							*Please list them in order of magnitude*	*Please list them in order of time*
Project B								

Where OIM is going

- Developing **Inter-Agency and OPSCEN networks.**
- Greater collaboration between **WFP OIM And Cluster IM** including common rosters.
- OIM training on **data visualisation,** mapping/**basic GIS** capability.
- Improving the **storage of information.**
- Refine the **Essential Elements of Information** by Functional Area and Inter-agency context.
- OPSCEN business processes as critical element of **business continuity** will be made corporate by end of November 2014 through CRX testing.

Next steps

Thank You

ANY QUESTIONS?