



**World Food Programme**



# Operational Information Management

Presentation to the  
**WFP Executive Board**

IFAD Italian Conference Room  
10 July 2014

**OPSCEN**  
**Operations  
Centre**

Division of Emergency  
Preparedness (OME)

# 1. Current Status of OIM

**2012** Fit for Purpose called for strengthening of functional networks.

**2013-2014** Operational Information Management developed as a one of the core 'Functional Areas'.

# How OIM Has Developed

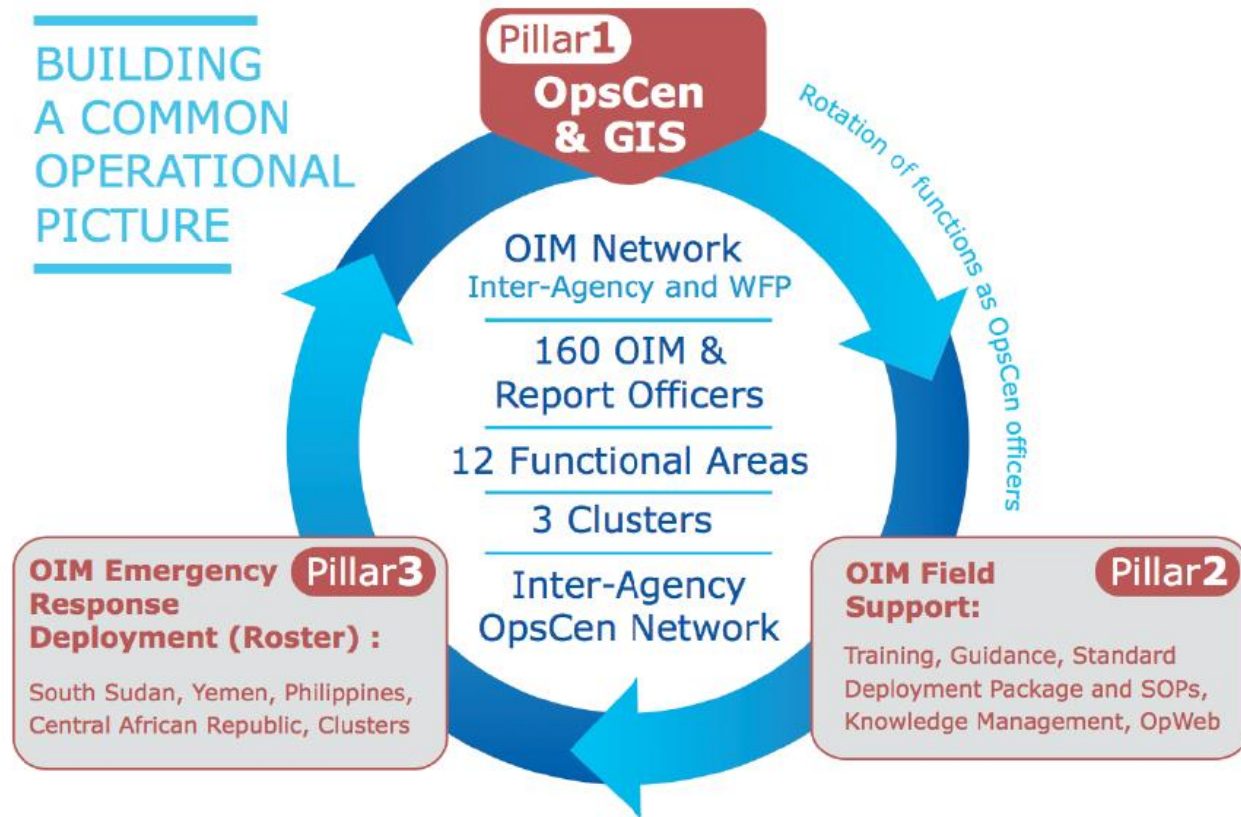
## **Global Level:**

- OIM Directive.
- Operations Centre (OPSCEN) - greater linkages with decision-makers/streamlining reporting/business continuity plan.
- OPWeb.
- Collaboration – Internal and Inter-Agency.

## **Field Level:**

- OIM Training.
- OIM Reporting Network and Response Roster.
- Field support through deployment.
- Harmonisation of templates and content.

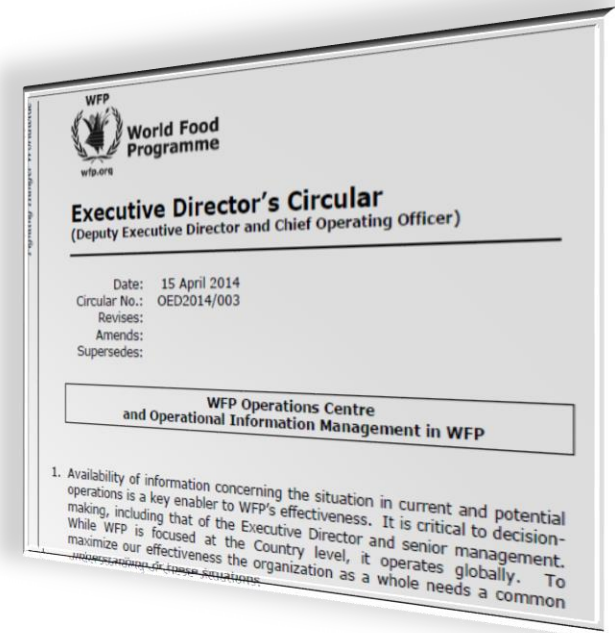
# How OIM Has Developed



# Global Level - Operations Centre

## The OPSCEN is

- A **Global HQ capability** that supports the entire organization in emergency and its engagement with partners in situational awareness and response.
- Critical part of **business continuity** for WFP.
- **Corporate focal point** for operational reporting **oversight**, **Inter-Agency IM** and liaison with OCHA on common datasets.



## ED Circular OED2014/003

(April 2014)

*WFP Operations Centre and Operational Information Management in WFP.*

**OPSCEN**  
Operations  
Centre



## OPweb



### OPERATIONAL IM DOCUMENTS MATRIX



### DEPLOYED STAFF

## LESSONS LEARNED DATABASE



### EPR TOOLS

RELATIONS FINANCE

This is the HTML content for

The Lessons Learned Database provides recommendations from past operations to inform future preparedness and response efforts.

EMERGENCIES COUNTRIES PREPAREDNESS & RESPONSE LOGISTICS

Search on OPweb

You are in Home Page > D-LCA

## SEARCH FOR DIGITAL LOGISTICS CAPACITY ASSESSMENT (D-LCA)

Select one or more search criteria:

Countries:

Select a country

Year:

Select a year

Categories:

Select a category

Free text search:

Search LLdb

The Digital Logistics Capacity Assessment (D-LCA) is a long-standing WFP Logistics preparedness tool used in the case of an emergency or for planning purposes. Since 2008, it has provided important logistics information relevant to the Humanitarian Community and is shared as an interagency tool via the [Logistics Cluster](#) website. In 2013, it was made more user-friendly by moving it to a new, wiki based format that incorporates real time updates and easy exports of individual sections in multiple formats.



## ***Collaboration at HQ:***

- Analysis and Early Warning
- Operational Readiness
- GIS
- VAM
- All other Functional Areas esp. Field Security, Communications, Donor Relations

## ***Collaboration with the field***

- Regional Bureaux
- Country Offices
- Sub-National/Provincial Offices

## ***Inter-Agency Collaboration***

As key players in building the common operational picture e.g. liaison with the UNICEF, UNOCC, and EU OPSCENs.

# Emergency Response: EEI

The **Essential Elements of Information (EEI)** are pre-defined sets of information required by each Functional Area within the first 72 hours of a sudden onset emergency as part of the Emergency Response Protocol SOPs.

ESSENTIAL ELEMENTS OF INFORMATION										
Essential Information	Indicator	Key figure	Information Purpose	Source and date	High Confidence	Medium Confidence	Low Confidence	Functional Area	Responsible Unit/Office	Last update (date and person)
Pre-Crises										
Food security status	Food consumption score	Most recent % of people with poor FCS	Response planning	EFSA / CFSVAM	x			Programme	CO / OSZA	
Food security	Poverty level	%	Response	WB ...	x			Programme	CO / OSZA	
Food security	Malnutrition rate	%	Response	MICS	x			Programme	CO / OSZA	

- ✓ Underpin decision-making in a response.
- ✓ Tested in FASTER II&III, CRX and Balkan response.
- ✓ Consultations on-going between OIM and all functional areas.
- ✓ Ongoing efforts to improve the tool.

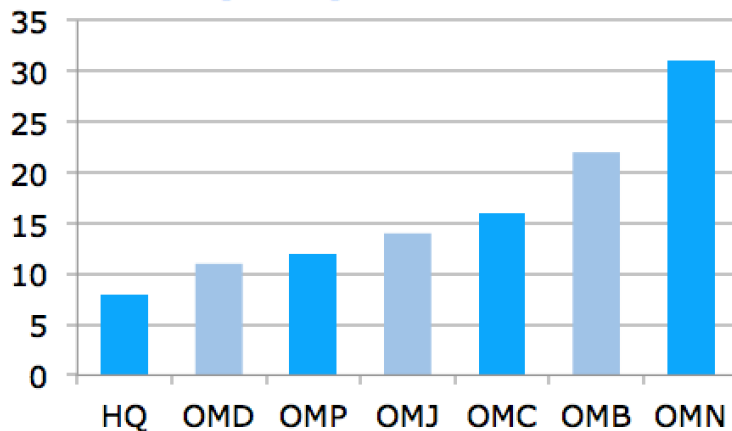


# Field Level - Training

170 OIM and reports officers trained and now part of a Knowledge Management network reaching the set target.

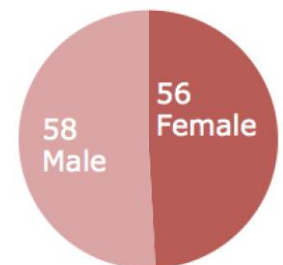
Available for staff who will deploy with clusters.

**NUMBER OF PARTICIPANTS PER BUREAU**



2013	
MAY-AUG	Development of Training Content
SEPT-OCT	Global Meeting; Training 1, Rome - 30 people
NOV-DEC	Training 2, Kampala - 30 people
2014	
JAN-MAR	Training 3 - 60 people
MAR-APR	Training 4, Panama, 25 people
MAY-JUN	Training 5, Dakar, 25 people

**GENDER BREAKDOWN**



# Field Level - OIM Reporting Network

Reporting network or community of practice who can connect with each other to share experiences, best practices, and discuss the latest corporate and Inter-Agency developments in the area of OIM.

The screenshot shows the WFP Teamworks WSPACES OIM Reporting Network website. The header includes the WFP logo and 'Teamworks WSPACES OIM Reporting Network'. A navigation menu lists: OMEP Emergency Preparedness, Emergency Response, EPR Field Network, ER Template, Brinland Operational Information Sharing Portal, and OIM Reporting Network. A sidebar on the left contains a 'Lists' menu with categories: REPORTING TRAINING, Training 1 - Rome, Training 2 - Kampala, Training 3 - Online, Training 4 - Panama, Training 4 - Panama Overview, Training 5 - Dakar, Training 5 - Details de vol, Training 6 - OMB tbc, Key Docs, Administration, Discussion Board, GUIDANCE AND TEMPLATES, Inputs for Daily ED Operational Brief (DEDOB), and Internal Situation Report. The main content area is titled 'Welcome to the OIM Reporting Network' and contains the following text: 'This is a forum where OIM and Reports Officers can share experiences and access relevant updates from across WFP. This Forum was established by the Operational Information Management (OIM) Unit, based in Rome HQ in the Emergency Preparedness Division (OME). OIM is the HQ focal point for the Daily ED Operational Brief (formerly 'Nightly Notes'), Situation Reports and Executive Briefs. This forum is meant to facilitate communication and the sharing of experiences and expertise with colleagues from across WFP involved in OIM and reporting. The latest information will be posted here on upcoming events, training, contact details as well as interactive discussions on new developments at HQ and in the field. We look forward to interacting with you. You can contact the team directly at [wfp.emergencytraining@wfp.org](mailto:wfp.emergencytraining@wfp.org) and find the OIM and Reports officers on their respective EPWeb Country pages. Also please do not hesitate to use the discussion board below. Thank you to all who participated in our latest training in Saly, Senegal (Training 5) from 01 - 06 June. For a full list of participants please download the file here - [Faites connaissance avec les participants.pdf](#).' Below the text is a group photo of approximately 25 people, mostly women, standing outdoors in front of palm trees. On the right side of the page, there is a 'OPSCEN Factsheet' section with a WFP logo and a small image of a person, followed by text describing the Rome HQ Operational Centre ED office and the OPSCEN's role in providing a common operational picture and supporting the entire organization.

# Field Level - Emergency Response Roster

2014:

- ✓ Call for application for professional staff.
- ✓ Call for application for consultants.



*Reaching out to the network of OIM  
and Reports Officers trained in 2013/14.*

# Field Level - Support

*"Working in Bangui can be challenging but seeing information being shared and used effectively makes it worth the effort,"*

**Armin Wilhelm** deployed as the IMO for the global Food Security Cluster in C.A.R.



## 2014 OPSCEN field support through deployments

C.A.R. (L3)	Food Security Cluster	OIM/Reporting, SPRs, IM Officer
C.A.R. (L3) & Mali (L2)	Food Security Cluster & PRRO Support	IM Officer
South Sudan (L3)	Emergency Telecommunications Cluster (ETC)	IM Officer
South Sudan (L3)	WFP Country Office	OIM/Reporting
Serbia & Bosnia-Herzegovina Floods	Cairo Regional Bureau	OIM/Reporting
Iraq Emergency (L2)	Cairo Regional Bureau	OIM/Reporting
South Sudan (L3)	Emergency Telecommunications Cluster (ETC)	IM Officer
South Sudan (L3)	WFP Country Office	OIM/Reporting

# Field Level - Harmonisation of Information and Products

Available on [www.wfp.org](http://www.wfp.org) and Executive Board web site

Harmonisation of Products

EMERGENCY PRODUCTS

**Central African Republic**  
 Emergency Operation USD 36.3 million  
 Food Security Cluster USD 6 million  
 UNHAS Budget revision ongoing USD 5.3 million

**Operational data (as of 13 June):**

Operational areas	Beneficiaries	mt
Bergé	48,442	234
Issangoué	9,210	129
Ndour	12,451	99
Pakou	5,560	50
Yaga Bandoro	15,065	214
Bambari	24,173	221
<b>Total</b>	<b>115,121</b>	<b>1,088</b>

## Situation Report

A concise operational report with latest updates on WFP's response to an emergency.

## Dashboard

Infographic using data, pie-charts, maps and geo-referenced data.

**6 January 2014**

**Main Issue**  
 Almost two months after Super Typhoon Haiyan (local name "Yolanda"), WFP's relief operation has successfully transitioned from the initial emergency and acute response to a more stable and targeted operation towards recovery and rehabilitation. WFP is adopting to the evolving food security and nutrition situation on the ground, working with development partners to scale up cash and conditional food programming and providing targeted nutrition assistance.

**Logistics**  
 WFP has deployed an army of logistic assets—land, air, and sea—to augment the delivery of humanitarian assistance. UN Humanitarian Air Support (UNHAS) has transported some 1,000 passengers and some 7 mt of humanitarian cargo through 300 flights to 20 different locations across Luzon and Mindanao. WFP has arrived over 1,000 mt of relief items for 20 humanitarian organizations and has stored more than 1,000 mt of relief items for humanitarian organizations established by the cluster in strategic locations around the affected area.

**Nutrition**  
 As of 31 December 2013, WFP reached over 28,000 children under five years with specialized nutritional support through therapeutic feeding program. In the coming months, there will be a transition to a more information approach which will entail treatment of acute malnutrition and the provision of multiple micronutrient products to address micronutrient deficiency among the most vulnerable.

## Snapshot

Visual summary of a situation report including photos and maps.

**TOP 5 DONORS**

Donor	Amount (USD)
USA	123
CAR	12
Multilateral	10.3
UN CERF	5
Other	2.7

**OPERATIONAL DATA:**

- UNHAS: 1,274 flights, 18,841 passengers, 89 mt cargo
- Logistics Cluster: 4 trucks, 19 mt cargo
- UNHAS (last year): 1,274 flights, 18,841 passengers, 89 mt cargo

All WFP Country Offices

**WFP [Country] | Brief**  
 Reporting period: Days/Month/Year  
 Country Director: [Name]

**COUNTRY STRATEGY**  
 Please refer to your Country Strategy Document if available.  
 The last conference should begin "WFP has been present in (country) since [year]".

**OPERATIONS**

Program	Beneficiaries	Target	Total	WFP	2nd Party	3rd Party	Comments
Cluster 1							
Cluster 2							

**Operational Highlights**  
 Upload text to help.org.country.page: <http://www.wfp.org/country>  
 For latest situation report - include link to External ID Page when available.

## WFP [Country] Brief

Operational and background information on each country used to feed into other external reporting and updated quarterly.

## CONSULTATION PROCESS:

all products developed in consultation with Functional Areas, Gender, Nutrition and Regional Bureaux.

# Field Level - Harmonisation of Products

## External Situation Report (*L3 and L2 emergencies*)

WFP Operation								
	Project Duration	Planned Number of People	Total Requirements (in US\$)	Total Received (in US\$)	Total Funded (%)	6 Month Funding Requirements (in US\$)	People Assisted	
							Planned (current distribution cycle)	Reached (current distribution cycle)
Project A								
Project B								

## WFP [*Country*] Brief (*all Country Offices*)

### OPERATIONS:

	Project Duration	Planned number of people	Total requirements (in US\$)	Total received (in US\$)	Total Funded (%)	6 months Funding Requirements (in US\$)*	DONORS	
							Top 5	Latest 5 donations
<u>Project A</u>							<i>Please list them in order of magnitude</i>	<i>Please list them in order of time</i>
<u>Project B</u>								

# Where OIM is going

- Developing **Inter-Agency and OPSCEN networks**.
- Greater collaboration between **WFP OIM And Cluster IM** including common rosters.
- OIM training on **data visualisation**, mapping/**basic GIS** capability.
- Improving the **storage of information**.
- Refine the **Essential Elements of Information** by Functional Area and Inter-agency context.
- OPSCEN business processes as critical element of **business continuity** will be made corporate by end of November 2014 through CRX testing.

# Thank You

ANY QUESTIONS?

