



Briefing on WFP-led clusters (Emergency Telecommunications and Logistics) and overview of IT and Logistics



World Food Programme

wfp.org



Logistics Cluster



**Emergency Telecommunications
Cluster**



**Service Clusters:
Synergies & Opportunities**



Q & A



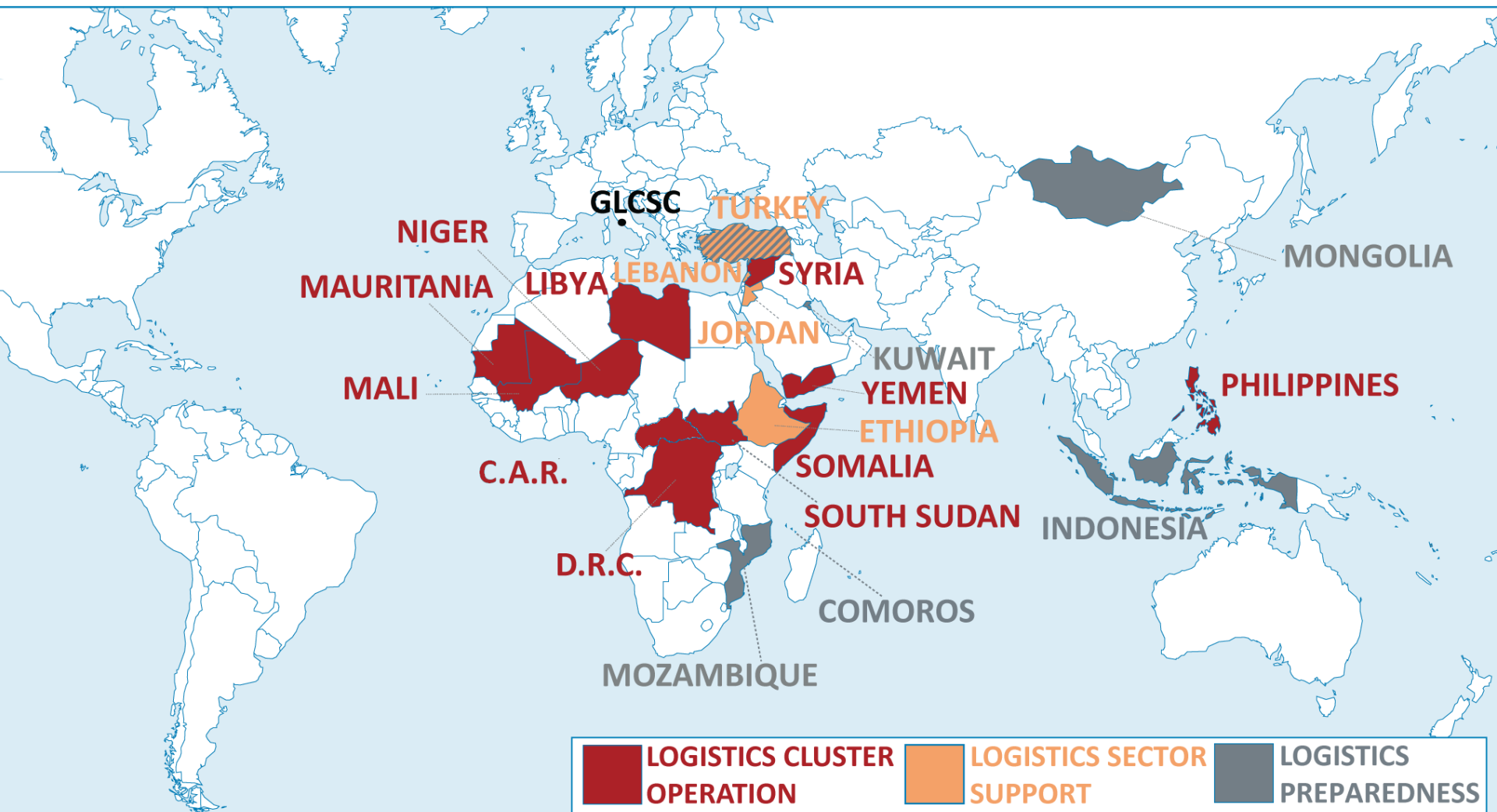
LOGISTICS CLUSTER



LOGISTICS CLUSTER: OVERVIEW



LOGISTICS CLUSTER OPERATIONS 2012-2013





LOGISTICS CLUSTER: CORE SERVICES



LOGISTICS CLUSTER OPERATIONS 2012-2013



COORDINATION



INFORMATION MANAGEMENT



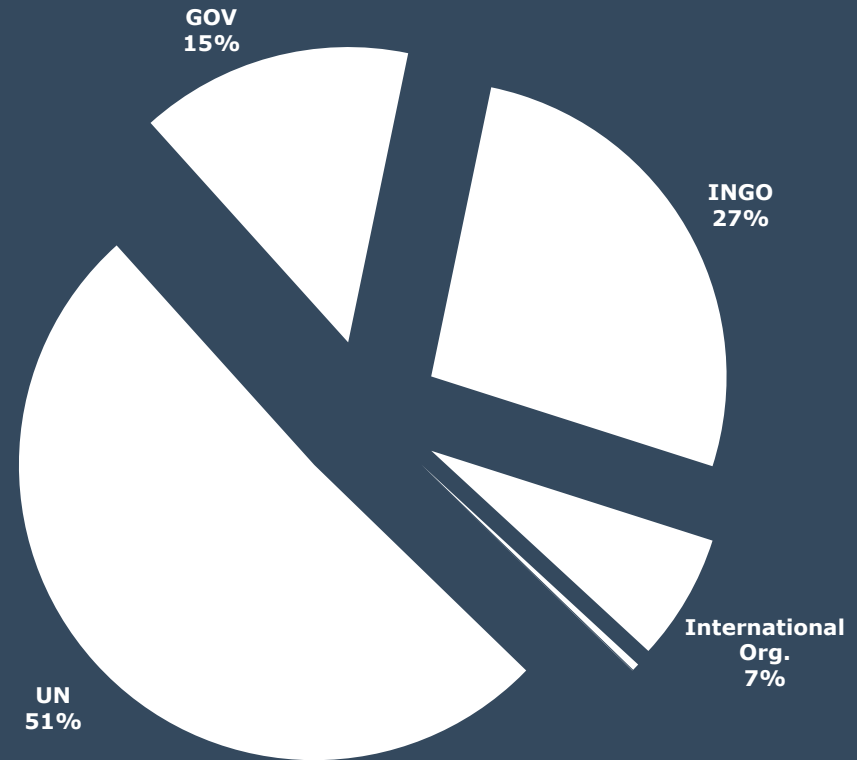
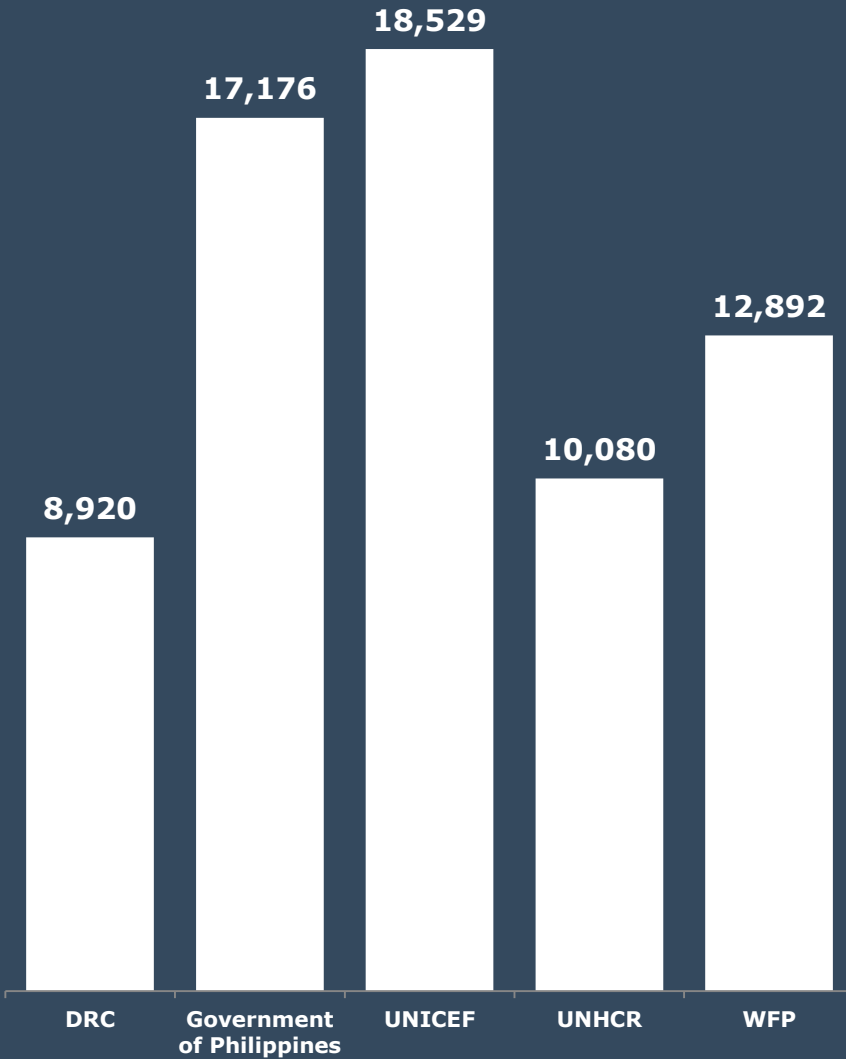
SERVICE PROVISION

Land, Sea & Air Transport; Temporary Storage

LOGISTICS CLUSTER LOGISTICS SECTOR LOGISTICS

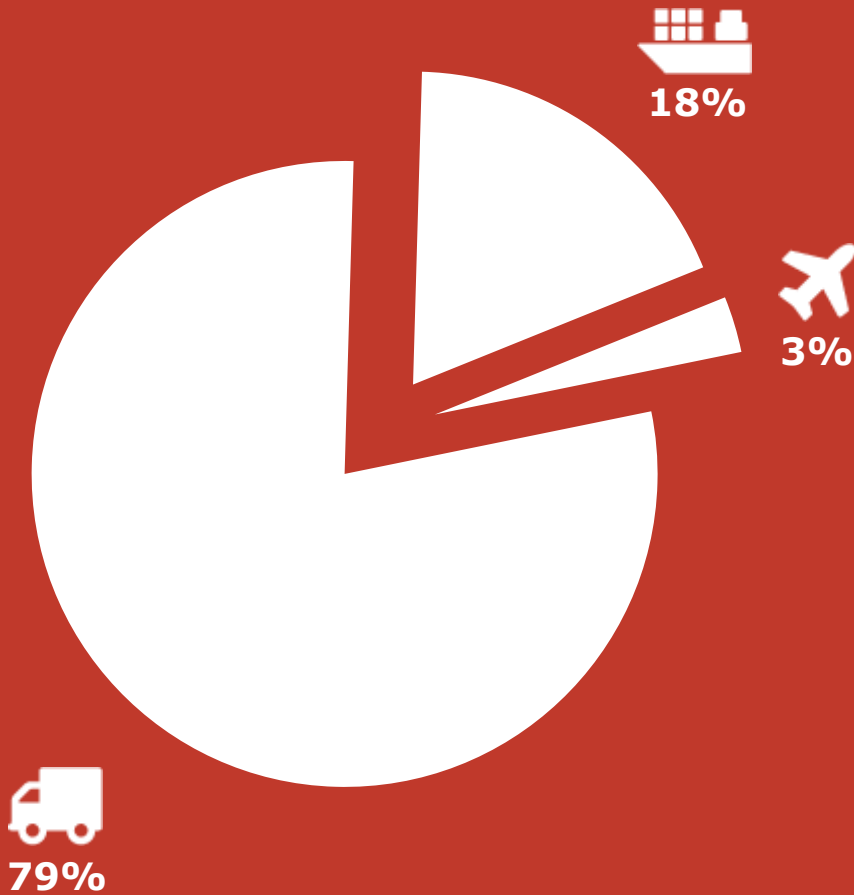


LOGISTICS CLUSTER: CORE SERVICE USERS





LOGISTICS CLUSTER: CORE SERVICE TYPES



**50 Warehouse locations in
Syria, Jordan, Lebanon, South
Sudan & the Philippines**



**LOGISTICS CLUSTER:
UNIQUE SERVICES**



Philippines: (*Civ/Mil coordination*) – 34 Organisations assisted by Australian, Korean, Swedish, British, Italian, New Zealand, Philippines and American assets.

Syria: (*Joint Humanitarian Convoys*) – Over 30 convoys in 2013 assisting 12 organisations in partnership with the Syrian Arab Red Crescent and OCHA.

Yemen: (*Fuel Provision*) – 32 organisations provided with fuel in 2013.

South Sudan: (*Rapid Infrastructure Assessments*) – Weekly road network assessments conducted.



LOGISTICS CLUSTER: STRATEGIC PRIORITIES



- **LCA:** Disaster Preparedness and Response Tool
- **Lessons Learned:** Improvement and accountability (Best Practices, enhancement, transparency)
- **Operations Manual:** Minimum standards for services and best practice examples
- **Innovation:** Platform for the evolution of humanitarian logistics. (E.g. Cash & Vouchers Supply Chain, Commodity Tracking)
- **Capacity Building:** More WFP Logisticians proficient in Cluster functions



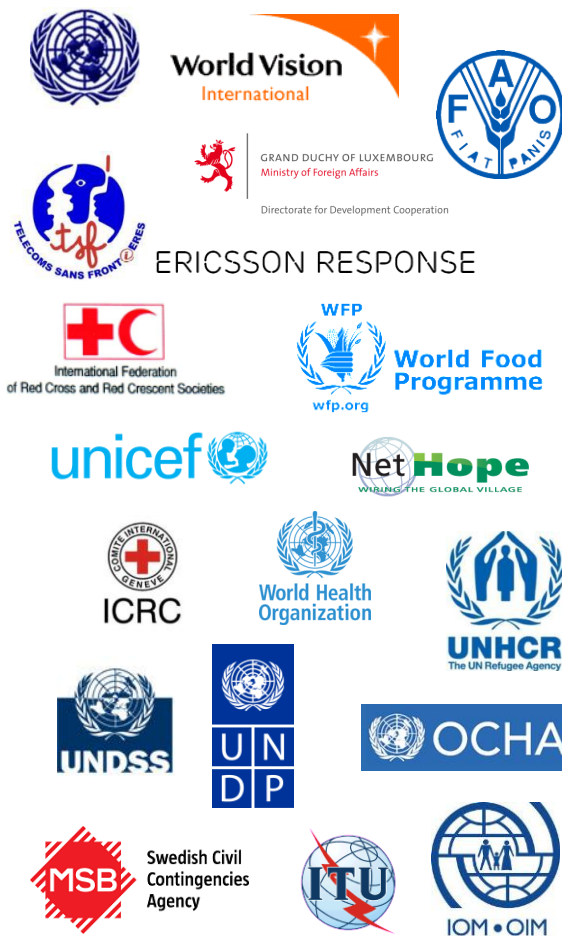
EMERGENCY TELECOMMUNICATIONS
CLUSTER

Emergency Telecommunications Cluster



A network of organizations that work together to provide shared communications services in humanitarian emergencies

Active members



Active Partners



Field Services



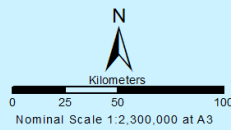
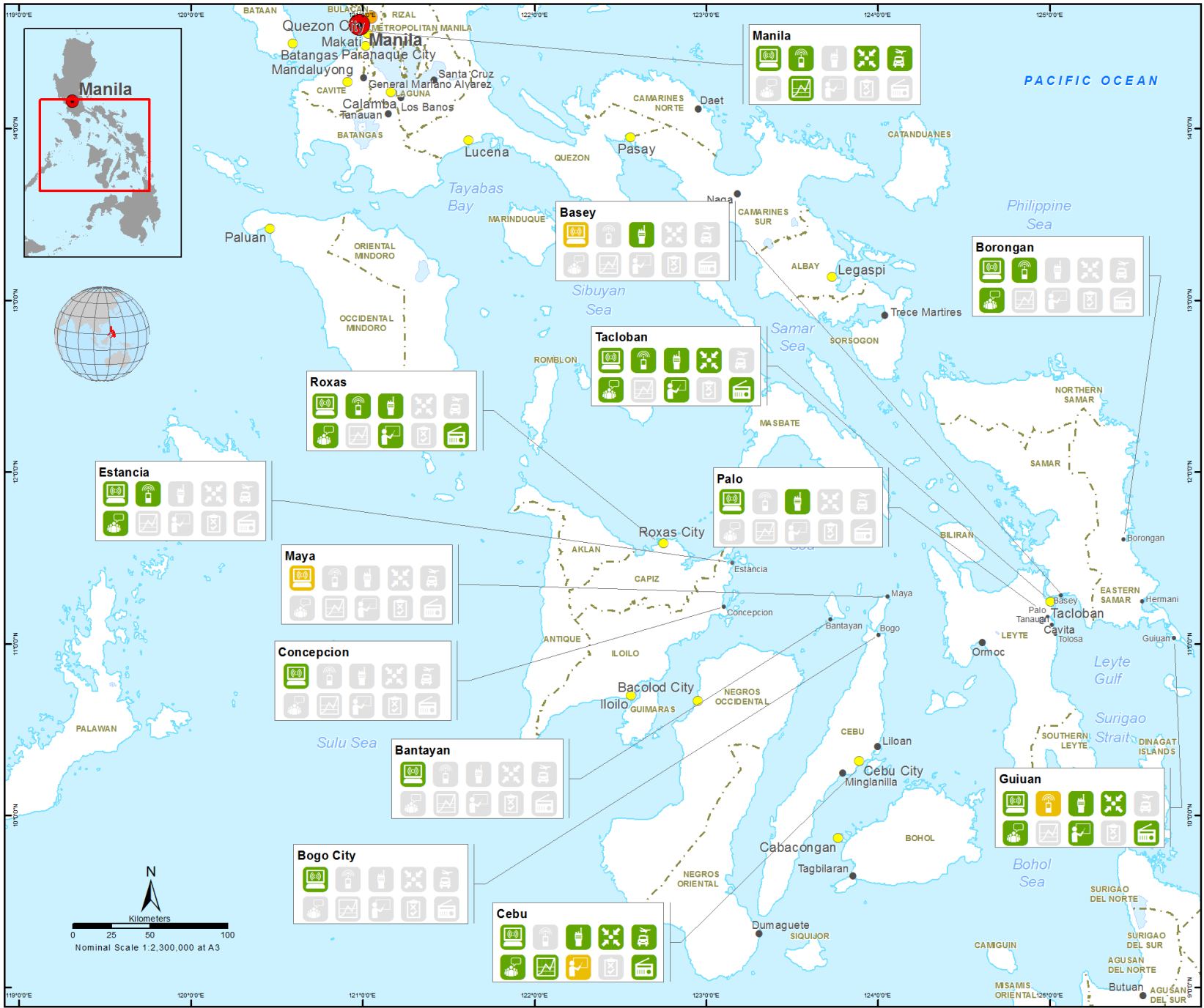
Global Services



Emergency Telecommunications Cluster

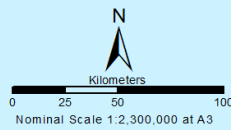
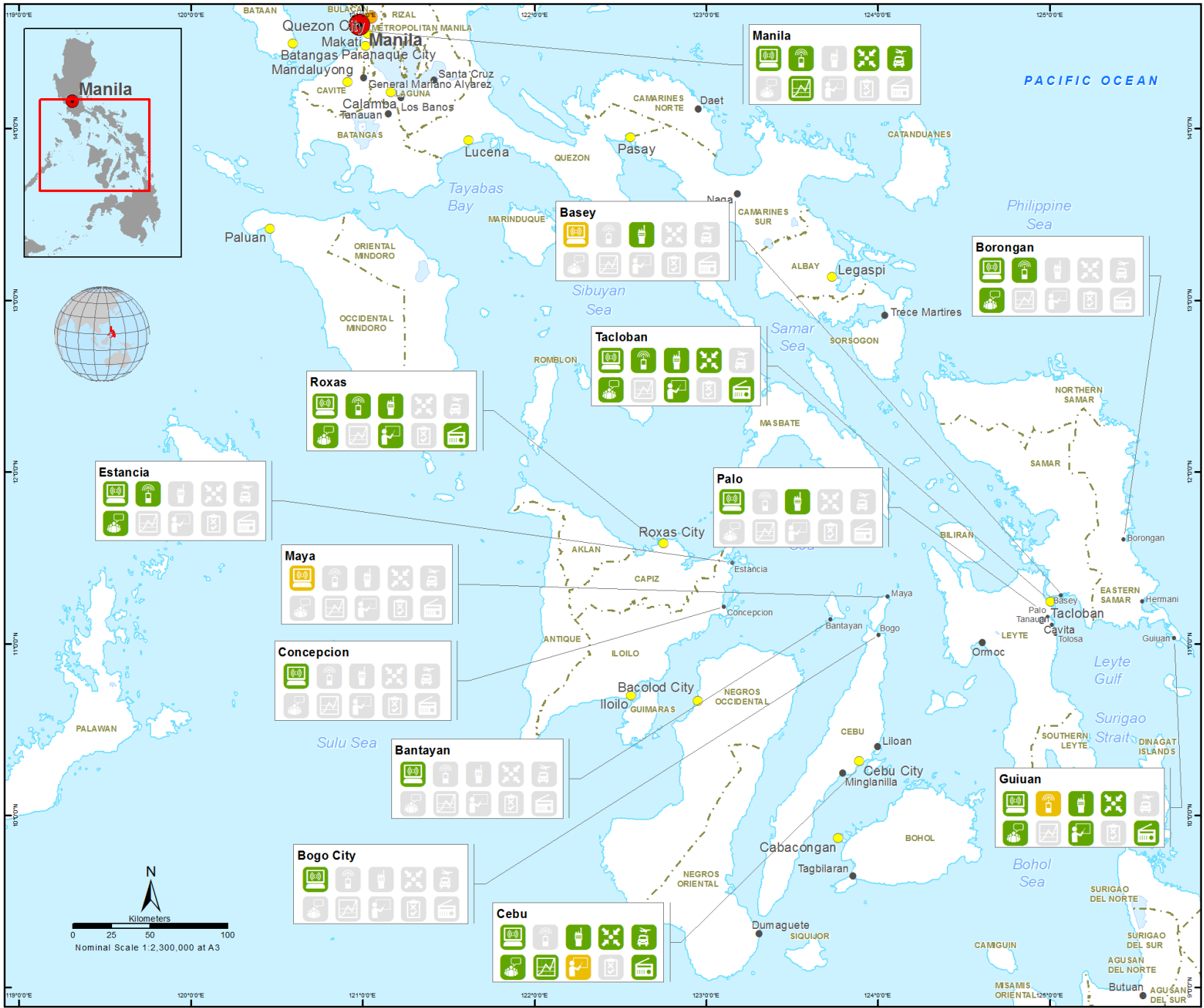
Operations Overview







Guiuan



“It’s work like this that gives heart to the power of collaboration. And I am grateful to you and your colleagues for making it happen.”

Edward Happ
Global CIO
IFRC

“For the first time in my life I saw a cluster (of any type) work together as one cohesive team, focusing on addressing the common needs of everyone!”

Gisli Olafsson
Emergency Response Director
NetHope

Priorities: *Enhanced Partnerships & Services*



“Communications with Communities or “CwC” is today recognized as a critical form of aid. Such communication must be two-way and facilitate dialogue between survivors and responders. CwC ensures the voices of those affected are heard by responding agencies and is at the very heart of our accountability to beneficiaries.”

Patrick Gordon,
Chief Information Technology
Section, OCHA

“Staff currently deployed in operations report that they find the training extremely useful to gain even further knowledge. We therefore sincerely hope that WFP will be able to continue to deliver this important training...”

Runar Holen,
Manager Emergency Telecoms,
UNICEF



SERVICE CLUSTERS: Synergies & Opportunities



**LOGISTICS
CLUSTER**



EMERGENCY TELECOMMUNICATIONS
CLUSTER



SERVICE CLUSTERS: Synergies



Developing shared Guidance



Sharing staff and joint funds management



Avoid merging of Service Clusters on country level



SERVICE CLUSTERS: Transformative Agenda



Building the Framework



Testing of New TA Protocols



Adopting Changes



SERVICE CLUSTERS: Resourcing



At the HQ Level, **USD 3 Million** a year from WFP's core funding supports staffing the Service Clusters.



At the Field Level, an average of **USD 50 Million** a year is given to Special Operations to support the delivery of services.



Annual funding challenge of **USD 3 Million** for Service Cluster activities (Training, Secondments, global cell & Strategic Innovation).



SERVICE CLUSTERS: Opportunities



Transfer of Knowledge and Assets to Strengthen Future National Disaster Response:



Skills



Assets



Infrastructure