



# Briefing on the WFP Reassurance Action Plan

25 September 2023

# Agenda

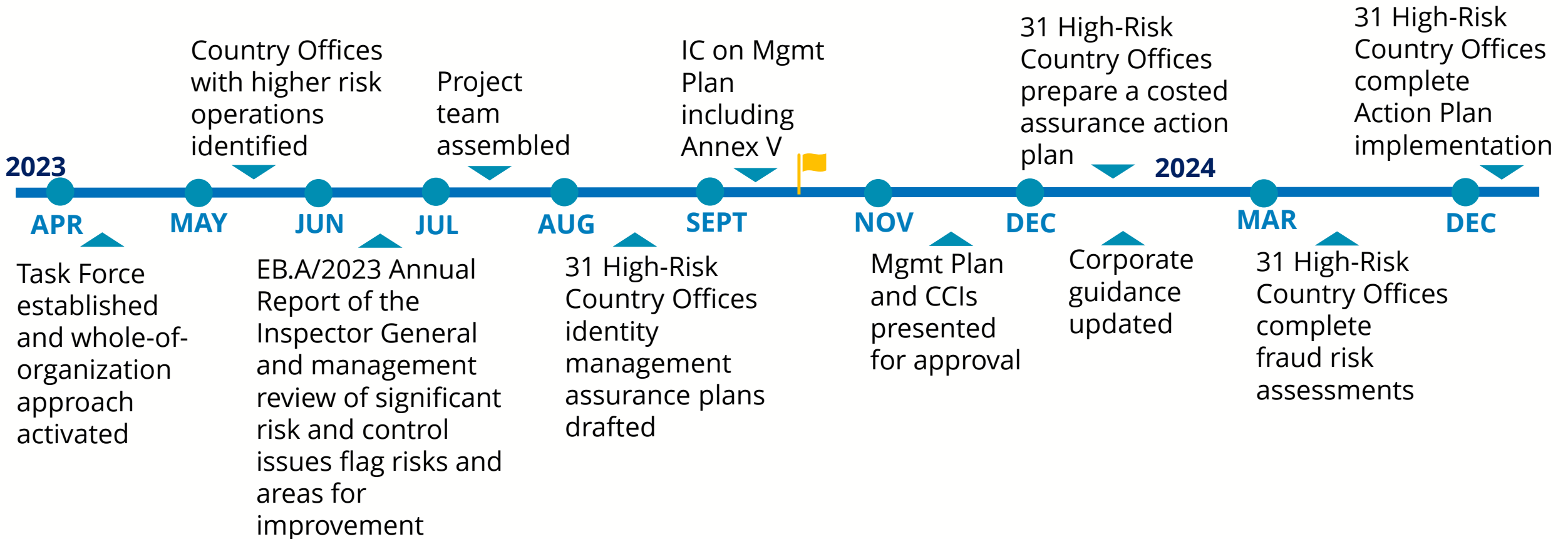
- 1. Overview**
- 2. Global Assurance Framework**
- 3. Reassurance Action Plan**
- 4. Country Office Implementation Plans**
- 5. Q&A**



# 1. Overview

# WFP Reassurance Plan

WFP's top priority is ensuring that the people who need assistance receive it safely, in full and without interference



Moving forward, membership will be updated on a quarterly basis on implementation

## **2. Global Assurance Framework**

# Proposed Global Assurance Framework

## Objective

Overarching corporate guidance and support to ensure the right people receive the assistance they are eligible for

## Components

Global Assurance Standards

Minimum Assurance Measures

## Scope

- ✓ End-to-End: From start of assistance through to the end of every distribution cycle
  - ✓ All WFP general food assistance (food and cash) operations
- ✓ WFP's selection processes and relationships with partners, food suppliers and other vendors

# Proposed Global Assurance Standards

WFP consults with and listens to the people it assists and respects their privacy

WFP knows who is being assisted, and at the end of every cycle, the organization knows who did not receive their assistance

WFP knows that its in-kind assistance is safe and where it is – from origin to the hands of the people it serves

WFP maintains operational independence

- **Why:** assurance that our assistance reaches the right people
- **What:** set of high-level standards and measures for country directors to adhere to based on context
- **Focus:** the processes within the programme cycle where managing the personal information of the people we assist can help us say confidently that the right people received their food assistance.

# Proposed Minimum Assurance Measures

**Establish segregation of roles and duties**

**Evidence-based targeting and verification of beneficiaries**

**Distribute directly to the household level, wherever possible**

**Reconcile distributions/transfers immediately following each cycle**

**Multi-layer and comprehensive monitoring implemented**

**Competitive selection processes followed**

**Choice of transfer modalities consider beneficiary preference, context and risk**

**Ensure accountability with affected populations is mainstreamed**



## **3. Reassurance Action Plan**

# Overview of the Reassurance Action Plan

## Objective

Actions WFP will take to ensure high-risk operations meet the global standards and have minimum assurance measures in place by end of 2024

## Workstreams

Monitoring and  
Community Feedback Mechanisms

Targeting

Identity Management

Cooperating Partner Management

Supply Chain

Cross-cutting Workstreams:  
Digital Solutions and Risk Management

# Immediate actions taken at Headquarters

## Whole-of-organization approach launched

- ✓ Task force established (*April 2023*)
- ✓ Community Feedback Mechanisms toolkit launched (*August 2023*)
- ✓ Costed action plan totaling USD 59M included in draft Management Plan (*September 2023*)
- ✓ Reallocation of USD 10 million in 2023 to support country office implementation (*in process 2023*)

## Corporate Guidance updates by Dec 2023

- ✓ **ED Circular for the Global Assurance Framework**
- ✓ **ED Circular Identity Management Assurance Framework**
- ✓ **Directive on Monitoring Requirements**

- ✓ Existing: ED Circular: Framework for Management Oversight at WFP (*March 2023*)
- ✓ Existing: ED Circular: Management of Targeting Processes by WFP Offices (*December 2022*)
- ✓ Existing: WFP Cash Assurance Directive (*March 2022*)



# Immediate actions already taken at Country Offices

## 31 higher risk operations identified

- ✓ Prioritized by Regional Bureaux with focus on oversight (*June 2023*)
- ✓ Risk registers under revision (*on-going*)
- ✓ 16 fraud risk assessments completed
  - remaining to be completed by March 2024
- ✓ Completed an identity management (IDM) learning lab to develop 2-year IDM action plans (*August 2023*)

### Asia and the Pacific

Afghanistan	Myanmar
Bangladesh	Pakistan

### Middle East, Northern Africa and Eastern Europe

Algeria	Libya	Ukraine
Egypt	Palestine	Yemen
Lebanon	Syria	

### Western Africa

Burkina Faso	Chad	Niger
Cameroon	Mali	Nigeria
Central African Republic		

### Southern Africa

Democratic Republic of Congo	Madagascar	Zimbabwe
	Mozambique	

### Eastern Africa

Ethiopia	South Sudan	Uganda
Somalia	Sudan	

### Latin America and the Caribbean

Colombia	Haiti	Guatemala
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# Actions by Workstream (I/II)

## Monitoring and Community Feedback Mechanisms

- Guidance for monitoring requirements issued to Country Offices (*September 2023*)
  - Directive on Monitoring Requirements (*November 2023*)
  - Monitoring Strategy (*November 2023*)
- Segregation of duties (and reporting lines) between monitoring and programme proposed (*September 2023 – implementation in progress*)
- Exploring how to “ring fence” resources for monitoring
- Package of standards, guidelines, and tools for effective community feedback mechanisms issued to Country Offices (*August 2023*)

## Identity Management (IDM)

- Learning lab conducted (*August 2023*)
  - IDM action plans under development
- Suite of technology solutions available
- ED Circular on IDM assurance framework drafted and under review to define assurance measures, roles and responsibilities (*for release November 2023*)

## Targeting

- Guidelines on the frequency and quality of targeting clarified for stronger evidence and analysis (*December 2022*)
- Develop guidelines for complex situations and sudden onset emergencies (*December 2023*)

# Actions by Workstream (II/II)

## Cooperating Partner Management

- Review each step of partnership cycle
- Increased emphasis on assessments and assurance as part of the partnership cycle
- Digital solutions will improve programmes, accountability and oversight
- Guidance on host government involvement to be clarified

## Risk Management

- Conducting fraud risk assessments (*March 2024*)
- Revise ED Annual Assurance Exercise to integrate the Global Assurance Standards into the process
- Updating escalation procedures for addressing and communicating diversions

## Supply Chain

- Initiate “track and trace” project
- Contracting third-party inspectors and installing cameras in WFP- and implementing partner-controlled warehouses
- Supply chain assurance review for 31 higher risk operations
  - Country offices to develop action plans to address gaps

# Summary of key steps to be implemented by end of 2023

- Monitoring teams in country offices will be boosted and trained
- Monitoring Directive and guidance issued
- Identity management assurance framework and system requirements established
- Physical checks on supply chain warehouses completed and cameras installed
- ED Circulars for the Global Assurance Framework and Identity Management Assurance Framework issued



**By end of 2024: Country offices with higher risk operations will complete implementation of their Action Plans**

## **4. Country Office Implementation Plans**



# Country Office Implementation Plans

## Country Offices identified as high-risk will:

- ✓ Conduct a review of operations
- ✓ Prepare a costed assurance action plan to address gaps and risks by end 2023
- ✓ Incrementally implement measures with completion by end 2024

## Implementation Assessment:

- ✓ Country office dashboards to track minimum assurance measures
- ✓ Annual ED Assurance exercise



## 5. Q&A

# Thank You

