Technology Division (TEC)

Enrica Porcari

Chief Information Officer &
Director of Technology

We run, grow & transform technology that improves performance;
putting reliable data at the fingertips of decision makers,
empowering humanitarian agencies,
& leading the Emergency Telecommunications Cluster.

What we do

Digital transformation: do more with less

Tailor assistance for beneficiaries & governments: doing it to empower

Deploy innovative solutions: doing it at scale

Governance & partnerships: doing it right

Technology leadership in emergencies: doing it in a crisis

Service management: doing it securely wherever & whenever needed

RM Department

SLIDE **2**

Why it matters

Digital transformation
Marketplace delivered 50K cubic meters cargo, 51 organizations, 165 countries

Digital assistance
Tamwini (*My Food Ration*) app helped all 40 million Iraqi citizens access government food entitlements without going to an office

Innovation at scale
Blockchain gave 500,000 refugees in Bangladesh contactless access to assistance from multiple agencies

Emergency leadership
Eight emergency ETC operations & 12 Pacific Islands better prepared

Governance & partnerships
Nine key partners in Global Connectivity Charter

Service management
23-fold increase in secure connections for staff switching to remote working

RM Department

SLIDE **3**

THANK YOU